

STANDARDS ADVISORY COMMITTEE

Thursday, 30 July 2020 at 2.00 p.m.

Online 'Virtual' Meeting - https://towerhamlets.publici.tv/core/portal/home

This meeting is open to the public to attend.

Members:

Chair: John Pulford MBE Vice-Chair: Nafisa Adam

John Pulford MBE, Fiona Browne, Nafisa Adam, Mike Houston, 1 Vacancy, Councillor Sufia Alam, Councillor Mufeedah Bustin, Councillor Rabina Khan, Councillor James King and Councillor Abdal Ullah

Observers (Independent Persons):

Elizabeth Marshall (Independent Person) and Rachael Tiffen (Independent Person)

Deputies:

Councillor Denise Jones, Councillor Eve McQuillan and Councillor Abdul Mukit MBE

The quorum for this body is 3 of the total membership including at least one Councillor and one Co-opted member.

Contact for further enquiries:

Matthew Mannion, Democratic Services,

1st Floor, Town Hall, Mulberry Place, 5 Clove Crescent, E14 2BG

Tel: 020 7364 4881

E-mail: matthew.mannion@towerhamlets.gov.uk Web: http://www.towerhamlets.gov.uk/committee

Scan this code for an electronic agenda:



Public Information

Attendance at meetings.

The public are welcome to attend meetings of the Committee. However seating is limited and offered on a first come first served basis.

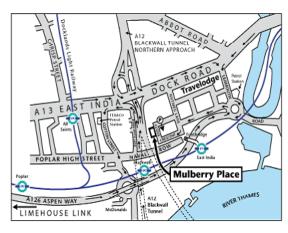
Audio/Visual recording of meetings.

Should you wish to film the meeting, please contact the Committee Officer shown on the agenda front page.

Mobile telephones

Please switch your mobile telephone on to silent mode whilst in the meeting.

Access information for the Town Hall, Mulberry Place.



<u>Bus:</u> Routes: D3, D6, D7, D8, 15, 108, and115 all stop near the Town Hall.

Docklands Light Railway: Nearest stations are East India: Head across the bridge and then through complex to the Town Hall, Mulberry Place Blackwall station. Across the bus station then turn right to the back of the Town Hall complex, through the gates and archway to the Town Hall. Tube: The closest tube stations are Canning Town and Canary Wharf Car Parking: There is limited visitor pay and

<u>Car Parking</u>: There is limited visitor pay and display parking at the Town Hall (free from 6pm)

If you are viewing this on line:(http://www.towerhamlets.gov.uk/content_pages/contact_us.aspx)

Meeting access/special requirements.

The Town Hall is accessible to people with special needs. There are accessible toilets, lifts to venues. Disabled parking bays and an induction loop system for people with hearing difficulties are available. Documents can be made available in large print, Braille or audio version. For further information, contact the Officer shown on the front of the agenda











Fire alarm

If the fire alarm sounds please leave the building immediately by the nearest available fire exit without deviating to collect belongings. Fire wardens will direct you to the exits and to the fire assembly point. If you are unable to use the stairs, a member of staff will direct you to a safe area. The meeting will reconvene if it is safe to do so, otherwise it will stand adjourned.

Electronic agendas reports and minutes.

Copies of agendas, reports and minutes for council meetings can also be found on our website from day of publication.

To access this, click <u>www.towerhamlets.gov.uk/committee</u> and search for the relevant committee and meeting date.

Agendas are available at the Town Hall, Libraries, Idea Centres and One Stop Shops and on the Mod.Gov, iPad and Android apps.



QR code for smart phone users.

APOLOGIES FOR ABSENCE

1. DECLARATIONS OF DISCLOSABLE PECUNIARY INTERESTS AND OTHER INTERESTS 7-8

Members are reminded to consider the categories of interest, identified in the Code of Conduct for Members to determine; whether they have an interest in any agenda item and any action they should take. For further details, see the attached note from the Monitoring Officer.

Members are also reminded to declare the nature of the interest at the earliest opportunity and the agenda item it relates to. Please note that ultimately it is the Members' responsibility to identify any interests and also update their register of interests form as required by the Code.

If in doubt as to the nature of an interest, you are advised to seek advice prior to the meeting by contacting the Monitoring Officer or Democratic Services.

2. MINUTES OF THE PREVIOUS MEETING(S) 9 - 14

To confirm as a correct record the minutes of the meeting of the Standards Advisory Committee held on 30 January 2020.

3. REPORTS FOR CONSIDERATION

- 3.1 Consultation on Draft Model Member Code of Conduct 15 44
- 3.2 Draft Standards Advisory Committee Annual Report to Council

Report to follow.

- 3.3 Standards and Code of Conduct Monitoring in relation to planning and development matter 45 210
- 3 .4 COVID-19 Pandemic Impact on Support for Members and potential future developments 211 218

- 3.5 Code of Conduct for Members Complaint Monitoring 219 222
- 3.6 Member Attendance Update 223 230
- 3.7 Register of Gifts and Hospitality Quarterly Update 231 236
- 3.8 Dispensations under section 33 of the Localism Act 2011 237 240
- 3.9 Work Plan

Report to follow.

4. ANY OTHER BUSINESS WHICH THE CHAIR CONSIDERS URGENT

To consider any other unrestricted business that the Chair considers to be urgent.

5. EXCLUSION OF THE PRESS AND PUBLIC

In view of the contents of the remaining items on the agenda the Committee is recommended to adopt the following motion:

"That, under the provisions of Section 100A of the Local Government Act 1972, as amended by the Local Government (Access to Information) Act 1985, the press and public be excluded from the remainder of the meeting for the consideration of the Section Two business on the grounds that it contains information defined as Exempt in Part 1 of Schedule 12A to the Local Government Act, 1972."

NOTE: EXEMPT/CONFIDENTIAL SECTION (Pink Papers)

The exempt committee papers in the agenda will contain information, which is commercially, legally or personally sensitive and should not be divulged to third parties. If you do not wish to retain these papers after the meeting, please hand them to the Committee Officer present.

6. ANY OTHER EXEMPT/CONFIDENTIAL BUSINESS THAT THE CHAIR CONSIDERS URGENT

To consider any other exempt/ confidential business that the Chair considers to be urgent.

Next Meeting of the Committee:
15 October 2020, time and location to be confirmed.



Agenda Item 1

<u>DECLARATIONS OF INTERESTS AT MEETINGS- NOTE FROM THE</u> MONITORING OFFICER

This note is for guidance only. For further details please consult the Code of Conduct for Members at Part C. Section 31 of the Council's Constitution

(i) Disclosable Pecuniary Interests (DPI)

You have a DPI in any item of business on the agenda where it relates to the categories listed in **Appendix A** to this guidance. Please note that a DPI includes: (i) Your own relevant interests; (ii)Those of your spouse or civil partner; (iii) A person with whom the Member is living as husband/wife/civil partners. Other individuals, e.g. Children, siblings and flatmates do not need to be considered. Failure to disclose or register a DPI (within 28 days) is a criminal offence.

Members with a DPI, (unless granted a dispensation) must not seek to improperly influence the decision, must declare the nature of the interest and leave the meeting room (including the public gallery) during the consideration and decision on the item – unless exercising their right to address the Committee.

DPI Dispensations and Sensitive Interests. In certain circumstances, Members may make a request to the Monitoring Officer for a dispensation or for an interest to be treated as sensitive.

(ii) Non - DPI Interests that the Council has decided should be registered – (Non - DPIs)

You will have 'Non DPI Interest' in any item on the agenda, where it relates to (i) the offer of gifts or hospitality, (with an estimated value of at least £25) (ii) Council Appointments or nominations to bodies (iii) Membership of any body exercising a function of a public nature, a charitable purpose or aimed at influencing public opinion.

Members must declare the nature of the interest, but may stay in the meeting room and participate in the consideration of the matter and vote on it **unless**:

 A reasonable person would think that your interest is so significant that it would be likely to impair your judgement of the public interest. If so, you must withdraw and take no part in the consideration or discussion of the matter.

(iii) Declarations of Interests not included in the Register of Members' Interest.

Occasions may arise where a matter under consideration would, or would be likely to, affect the wellbeing of you, your family, or close associate(s) more than it would anyone else living in the local area but which is not required to be included in the Register of Members' Interests. In such matters, Members must consider the information set out in paragraph (ii) above regarding Non DPI - interests and apply the test, set out in this paragraph.

Guidance on Predetermination and Bias

Member's attention is drawn to the guidance on predetermination and bias, particularly the need to consider the merits of the case with an open mind, as set out in the Planning and Licensing Codes of Conduct, (Part C, Section 34 and 35 of the Constitution). For further advice on the possibility of bias or predetermination, you are advised to seek advice prior to the meeting.

Section 106 of the Local Government Finance Act, 1992 - Declarations which restrict Members in Council Tax arrears, for at least a two months from voting

In such circumstances the member may not vote on any reports and motions with respect to the matter.

<u>Further Advice</u> contact: Asmat Hussain, Corporate Director, Governance and Monitoring Officer, Tel: 0207 364 4800.

APPENDIX A: Definition of a Disclosable Pecuniary Interest

(Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012, Reg 2 and Schedule)

Subject	Prescribed description
Employment, office, trade, profession or vacation	Any employment, office, trade, profession or vocation carried on for profit or gain.
Sponsorship	Any payment or provision of any other financial benefit (other than from the relevant authority) made or provided within the relevant period in respect of any expenses incurred by the Member in carrying out duties as a member, or towards the election expenses of the Member. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.
Contracts	Any contract which is made between the relevant person (or a body in which the relevant person has a beneficial interest) and the relevant authority— (a) under which goods or services are to be provided or works are to be executed; and (b) which has not been fully discharged.
Land	Any beneficial interest in land which is within the area of the relevant authority.
Licences	Any licence (alone or jointly with others) to occupy land in the area of the relevant authority for a month or longer.
Corporate tenancies	Any tenancy where (to the Member's knowledge)— (a) the landlord is the relevant authority; and (b) the tenant is a body in which the relevant person has a beneficial interest.
Securities	Any beneficial interest in securities of a body where— (a) that body (to the Member's knowledge) has a place of business or land in the area of the relevant authority; and (b) either—
	(i) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body; or
	(ii) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the relevant person has a beneficial interest exceeds one hundredth of the total issued share capital of that class.

STANDARDS ADVISORY COMMITTEE, 30/01/2020

LONDON BOROUGH OF TOWER HAMLETS

MINUTES OF THE STANDARDS ADVISORY COMMITTEE

HELD AT 6.05 P.M. ON THURSDAY, 30 JANUARY 2020

COMMITTEE ROOM 1, 1ST FLOOR, TOWN HALL, MULBERRY PLACE, 5 CLOVE CRESCENT, LONDON E14 2BG

Members Present:

John Pulford (Chair)
Fiona Browne
Mike Houston
Councillor James King
Councillor Abdal Ullah
Councillor Abdul Mukit MBE (Substitute for Councillor Sufia Alam)

Apologies:

Nafisa Adam (Co-Optee)
Councillor Sufia Alam (Member)
Councillor Mufeedah Bustin (Member)
Councillor Rabina Khan (Member)
Elizabeth Marshall (Independent Person)
Rachael Tiffin (Reserve Independent Person)

Officers Present:

Janet Fasan – (Divisional Director, Legal, Governance) Kerry Middleton – (Head of External Communications)

Patricia Attawia – (PA to the Speaker and Councillor Support Team

Manager)

Matthew Mannion – (Head of Democratic Services, Governance)

WELCOME AND INTRODUCTIONS

The Chair welcomed everyone to the meeting. He noted that Nafisa Adam, Vice Chair, had given her apologies for the meeting.

He reported that she had recently provided some general feedback and he was hoping the Committee would be happy to endorse it. He would also alert the Mayor to the comments.

Nafisa's Feedback:

"During my 4-year tenure the membership has changed a lot, and in the past meetings have felt onerous and turbulent at times.

I feel that since Asmat Hussain [Corporate Director, Governance] and Matthew Mannion [Head of Democratic Services] came on board, John took

over as Chair, and the change of the Councillors last year the meetings are now very professional with a harmonious atmosphere. The strategic planning really adds value and makes being a co-opted member much more engaging - long may it continue!"

RESOVLED

1. That the comments be endorsed.

1. DECLARATIONS OF DISCLOSABLE PECUNIARY INTEREST

There were no Declarations of Disclosable Pecuniary Interest.

2. MINUTES OF THE PREVIOUS MEETING(S)

RESOLVED

1. That the minutes of the meeting held on Thursday 17 October 2019 be approved and signed by the Chair as a correct record of proceedings.

3. REPORTS FOR CONSIDERATION

3.1 Social Media Policy Update

Kerry Middleton, Head of External Communications, introduced the update on the Council's Social Media Policy. She reminded Members that a discussion on the draft policy had taken place at the Committee meeting on 25 April 2019. Those comments had been taken into account as part of the general consultation on the policy.

A final version of the policy had now been prepared and was presented for information to the Committee. The policy had also been introduced to Members in workshop sessions held the previous week.

The Council was planning to launch internal advertising to alert officers and Members to the new policy.

The Committee strongly welcomed the report and then discussed its contents. As well as a few minor suggested amendments, the Committee noted a number of issues, including:

- The importance the Committee in Standards in Public Life placed on dealing with issues arising from use of social media.
- Issues when Members may or may not be seen as communicating in their role as a Member and whether the different roles Members had would cause a difference in how they should handle social media.
- The value for Members in knowing the Council responds quickly to residents via its social media channels.
- The need for good online security.
- Whether additional information could or should be provided to Members through the Member Hub and training/briefing sessions.

Officers thanked Members for their contribution and agreed to take comments away to consider.

RESOLVED

- 1. To note and welcome the report.
- 2. To ask officers to consider the comments made at the meeting and to adjust the documents if required.

3.2 Development of the Members Hub and Members Bulletin

Matthew Mannion, Head of Democratic Services and Patricia Attawia, PA to the Speaker and Councillor Support Team Manager, introduced a report providing the Committee with an update on work to develop the Member Hub and Member Bulletin.

They explained that the Hub had proven extremely valuable since it was launched for the May 2018 local elections and other Councils had also looked to copy the idea. However, it was important to continue to develop the website to keep it up to date and useful to Members. A number of ideas were being explored including:

- Bringing in more automatically, or quickly updating, content.
- How to link the Hub better with the Bulletin, the main council website and sites for partner organisations and the voluntary sector.
- Creation of surveys or other ways to explore what information Members find the most useful.

The Committee also noted that officers were looking to revamp the Member Bulletin email newsletter to bring it up to date, make it more useful and to link it better with the Hub.

Members welcomed the development work and highlighted how useful they found the Hub in particular. It was noted that, although the opening rates for the Bulletin were not that high, they were good compared to many email newsletters.

RESOLVED

1. That the report and update be noted.

3.3 Code of Conduct for Members - Complaint Monitoring

Janet Fasan, Divisional Director, Legal Services and Deputy Monitoring Officer, introduced the regular update report monitoring complaints under the Member Code of Conduct.

She reported that there had been three complaints since May 2019 with the most recent one being in October 2019. For that complaint it was considered

that there wasn't enough evidence to warrant a formal investigation but the Monitoring Officer did still decide it was worth investigating the complaint as far as it could reasonably be taken including writing to the Member concerned.

The Chair welcomed the report and that there were lower numbers of complaints than there had been a number of years previously.

The fact that the Monitoring Officer had carried out reasonable investigation on the most recent complaint even though there wasn't sufficient evidence for a full formal investigation was also welcomed.

RESOVLED

1. That the report be noted.

3.4 Register of Gifts and Hospitalities Quarterly Update

Janet Fasan, Divisional Director, Legal Services and Deputy Monitoring Officer, introduced the regular update on reporting of gifts and hospitality offered to Members.

She noted that Democratic Services had particularly pushed for declarations from the recent Speakers Ball and it was pleasing that all Members had properly recorded hospitality offers for that event although it was noted that two Councillors (Councillor Sabina Akhtar and Amina Ali) had taken longer than 28 days to make their declarations.

A discussion followed during which Members discussed how best to consider if a gift was given to them in a personal capacity rather than as a Member. It was noted that the best advice was that if a Member was unsure it was always best to declare gifts and hospitality if only for transparency.

RESOLVED

1. To note the report.

3.5 Dispensations under section 33 of the Localism act 2011

Janet Fasan, Divisional Director, Legal Services and Deputy Monitoring Officer, introduced the regular update report on Dispensations granted to Members under Section 33 of the Localism Act 2011.

She noted that as well as the general dispensations set out in the report, a specific dispensation had been granted for all Members at the recent Council meeting to allow Members to debate a motion requesting government support for a pay increase for local government officers. It was explained that the Member Allowances scheme provided that should officers receive a percentage pay increase then Members would also receive that uprating and that therefore they had a pecuniary interest.

It was further noted that there was a general dispensation granted to allow Members to debate their Member Allowances Scheme but it was not currently wide enough in scope to cover situations like the one set out above. It was suggested that it would be sensible to widen the scope of the dispensation to cover such situations.

Members discussed the report and agreed to the request to vary the general dispensation as set out above.

RESOLVED

- 1. That the report be noted.
- 2. That the general dispensations be amended to make it clear that Members were able to discuss matters relating to local authority staff pay without need for a specific dispensation.

4. WORK PLAN

The Committee considered their Work Plan. The following amendments were noted:

- A draft of the Committee's Annual Report to Council should be presented to the April Committee meeting for initial discussion.
- To request the Communications Team present information on how often the complaints against Members form on the website was used and how it was advertised.
- That at the relevant point a further report on the Strengthening Local Democracy project would be presented.

Officers were also requested to look back to past agendas to see if there were reports presenting new policies where it would be useful to have a progress update to the Committee.

RESOLVED

1. That the work plan be noted.

5. ANY OTHER BUSINESS WHICH THE CHAIR CONSIDERS URGENT

There was none.

6. EXCLUSION OF THE PRESS AND PUBLIC

Nil items.

7. ANY OTHER EXEMPT/CONFIDENTIAL BUSINESS THAT THE CHAIR CONSIDERS URGENT

Nil items.

STANDARDS ADVISORY COMMITTEE, 30/01/2020

SECTION ONE (UNRESTRICTED)

The meeting ended at 7.18 p.m.

Chair, Standards Advisory Committee

Non-Executive Report of the:

Standards Advisory Committee

Thursday, 30 July 2020

TOWER HAMLETS

Classification:
Open (Unrestricted)

Report of: Asmat Hussain, Corporate Director, Governance and Monitoring Officer

Consultation on Draft Model Member Code of Conduct

Originating Officer(s)	Janet Fasan, Divisional Director, Legal Services
Wards affected	(All Wards);

Executive Summary

This report seeks comments by way of response to the LGAs consultation on the Draft model Code of conduct for members. The consultation commenced on 8th June and concludes on the 17th of August 2020.

Recommendations:

The Standards Advisory Committee is recommended to:

Consider the consultation questions on the draft Model Member Code of Conduct and provide comments.

1. REASONS FOR THE DECISIONS

1.1 This report will enable the council to provide feedback to the LGA on the draft code of conduct prior to the conclusion of consultation on 17th August 2020.

2. <u>ALTERNATIVE OPTIONS</u>

2.1 The alternative option is to provide no response. This is not advised.

3. <u>DETAILS OF THE REPORT</u>

3.1 Members of Standards Advisory committee have been provided with a link to the online consultation document and asked to respond. While some members may have responded, there will be some who have not. This report

provides a further opportunity for members of the committee to give their views. The questions upon which comments are required and the draft code are set out in Appendix 1. The LGA is seeking views from officers and members to help them finalise the draft code.

- 3.2 The draft code was produced by LGA following a review of the existing Model Member Code of Conduct and incorporates recommendations from the Committee on Standard's in Public Life's recommendations on Local Government Ethical Standards.
- 3.3 The Standards Advisory Committee plays a key role in upholding standards of behaviour on the part members of the council and co-optees, as set out the current code of conduct. The collective expertise of members of the committee on conduct matters means that they are able to play a role in shaping the draft new code.

4. **EQUALITIES IMPLICATIONS**

4.1 None specifically arising from this report.

5. OTHER STATUTORY IMPLICATIONS

5.1 None specifically arising from this report.

6. COMMENTS OF THE CHIEF FINANCE OFFICER

6.1 This report recommends that the Standards Advisory Committee respond to the LGA consultation on a draft Code of Conduct for members. There are no direct financial implications arising from this report.

7. <u>COMMENTS OF LEGAL SERVICES</u>

7.1 There are no specific legal implications arising out of the contents of this report.

Linked Reports, Appendices and Background Documents

Appendices

Appendix 1 – LGA Consultation on Draft Model Member Code of Conduct (questionnaire) and draft code.

List of "Background Papers" used in the preparation of this report

List any background documents not already in the public domain including officer contact information.

- These must be sent to Democratic Services with the report
- State NONE if none.

Officer contact details for documents:

Or state N/A



THIS FORM IS FOR INFORMATION ONLY - DO NOT COMPLETE PLEASE USE THE ONLINE SURVEY FORM TO SUBMIT YOUR RESPONSE

LGA Consultation on Draft Model Member Code of Conduct

Thank you for taking the time to complete this consultation. This Model Member Code of Conduct [Model Member Code of Conduct.pdf] aims to be concise, written in plain English and be understandable to members, officers and the public. The Model Member Code is designed to aid members in all tiers of local government model the behaviours and high standards that anyone would expect from a person holding public office. Equally, it articulates behaviour which falls below the standards that would be expected of council members. It is designed to help set a framework for public and councillor interaction, emphasising the importance of civility and that councillors should be protected from bullying, intimidation and abuse.

The LGA has reviewed the existing Model Member Code of Conduct and updated it here incorporating the recommendations from the Committee on Standard's in Public Life's recommendations on Local Government Ethical Standards and the representation from its membership. Part of the Committee's recommendations were the introduction of sanctions for breaches of the code, alongside an appeals process. This aspect is out of scope of this consultation, as it requires legislative changes by Government, but the LGA has sought to reflect some of the possible changes by using square brackets where legal changes would be necessary. The LGA is continuing to take soundings from the sector on the issue of sanctions in anticipation of a Government response to the Committee's recommendations.

This consultation addresses key areas that the LGA would like a view on to help finalise the Code. It is aimed at councillors and officers from all tiers of local government. If you would like a wider discussion about the code, please do sign up to one of the forthcoming Webinars the LGA are holding as part of this consultation. Details will be posted on our LGA events website.

Instructions and privacy notice

You can navigate through the questions using the buttons at the bottom of each page. Use the 'previous' button at the bottom of the page if you wish to amend your response to an earlier question.

All responses will be treated confidentially. Information will be aggregated, and no individual or authority will be identified in any publications without your consent. Identifiable information may be used internally within the LGA but will only be held and processed in accordance with our <u>privacy policy</u>. We are undertaking this consultation to aid the legitimate interests of the LGA in supporting and representing authorities.

Please complete your response in one go - if you exit before submitting your response your answers may be lost. If you would like to see an overview of the questions before completing the consultation online, you can access a PDF here.

About you	
Your name	
Are you	
O A councillor	
O An officer	-016
Answering on behalf of a whole council (Please provide council n	ame below)
Other (please specify below)	J
Please indicate your council type	
Community/Neighbourhood/Parish/Town	
O District/Borough	
County	
Metropolitan/Unitary/London Borough	
Other (please specify below)	

Application of the Code

Under the Localism Act 2012, the Code of Conduct applies to councillors only when they are acting in their capacity as a member. The LGA believes that because councillors are elected by the public and widely recognised by the public, it makes sense for them to continue to model these behaviours when they are making public comment, are identifying as a councillor and when it would be reasonable for the public to identify them as acting or speaking as a councillor. The Committee on Standards in Public Life supported this approach in their report into Local Government Ethical Standards. Whilst the LGA is waiting for Government's response to these recommendations the option has been added in square brackets as it would need changes in legislation.

behaviours set out in the Code wher	he proposal that councillors demonstrate the they are publicly acting as, identifying as, and/or acting as a councillor, including when representing d when using social media?
O To a great extent	
O To a moderate extent	01
O To a small extent	aplete
O Not at all	
O Don't know/prefer not to say	COLL
Q1a. If you would like to elaborate of	n your answer please do so here:
Yes No	s of the Model Code are legal requirements, which ince?
Q3. Do you prefer the use of the persthe passive tense? Personal tense ("I will") Passive tense ("Councillors sho	sonal tense, as used in the Code, or would you prefered
Cuasifia abligations	

Specific obligations

The Code lists <u>12 specific obligations</u> – these set out a minimum standard councillors are asked to adhere to.

Each obligation or group of obligations is put into a wider context to explain why that particular obligation is important.

Q4. To what extent to you support the 12 specific obligations?

	To a great extent	To a moderate extent	To a small extent	Not at all	Don't know / Prefer not to say
Treating other councillors and members of the public with civility.				mple and leaves	3
2. Treating council employees, employees and representatives of partner organisations and those volunteering for the councils with civility and respecting the role that they play.			not		
3. Not bullying or harassing any person.					
4. Not compromising, or attempting to compromise, the impartiality of anyone who works for, or on behalf of, the council.	Coult				
5. Not disclosing information given to me in confidence or disclosing information acquired by me which I believe is of a confidential nature, unless I have received the consent of a person authorised to give it or I am required by law to do so.					
6. Not preventing anyone getting information that they are entitled to by law.					
7. Not bringing my role or council into disrepute.					
8. Not using, or attempting to use, my position improperly to the advantage or disadvantage of myself or anyone else.					

9. Not misusing council resources.					
10. Registering and declaring my interests.					
11. Not accepting significant gifts or hospitality from persons seeking to acquire, develop or do business with the council or from persons who may apply to the council for any permission, licence or other significant advantage.				ample	S.C.
12. Registering with the monitoring officer any gift or hospitality with an estimated value of at least £25 within 28 days of its receipt. Q5. If you would like to propose	additional o	ralternative	obligations,	or would lik	e to
provide more comment on a spe	A A		•		
	_ O,				
)				
Q6. Would you prefer to see the it is set out in the current draft, v		_		_	ce, or as
As a list Each specific obligation foll No preference					

Q7. To wha	extent to you think the concept of 'acting with civility' is sufficiently clear?	?
Отоа	great extent	
Отоа	moderate extent	
ОТоа	small extent	
O Not	t all	'
O Dor	know/prefer not to say	
-	would like to suggest an alternative phrase that captures the same meaning to provide a comment on this concept, please do so here:	g,
Q8. To who	extent do you think the concept of 'bringing the council into disrepute' is clear?	
	great extent	
Отоа	moderate extent	
Отоа	small extent	
O Not	t all	
O Dor	know/prefer not to say	
-	vould like to suggest an alternative phrase that captures the same meaning to provide a comment on this concept, please do so here:	g,

Q9. To what extent do you support the definition of bullying and harassment use code in a local government context?	∍d in the
O To a great extent	
O To a moderate extent	
O To a small extent	. 0
O Not at all	0,
O Don't know/prefer not to say	
Q9a. If there are other definitions you would like to recommend, please provide here.	them
Q10. Is there sufficient reference to the use of social media?	
○ Yes	
○ No	
O Don't know/prefer not to say	
Q10a. Should social media be covered in a separate code or integrated into the code of conduct?	overall
Separate code	
O Integrated into the code	
Don't know/prefer not to say	
Q10b. If you would like to make any comments or suggestions in relation to how of social media is covered in the code please do so here:	/ the use

Registration and declarations of interests

The law at present requires, as a minimum, registration and declaration of 'Disclosable Pecuniary Interests' - that is matters which directly relate to the councillor and their partner if applicable.

The LGA is proposing that all councillors are required to declare interests where matters also relate to or affect other family members or associates. The LGA has broadened the requirement to declare interests beyond this current statutory minimum in line with a recommendation from the Committee on Standards in Public Life. These specific provisions are set out in **Appendix B** of the Code.

Q11. To what extent to you support the code going beyond the current requirement to declare interests of the councillor and their partner?
O To a great extent
O To a moderate extent
O To a small extent
O Not at all
O Don't know/prefer not to say
Q11a. If you would like to elaborate on your answer please do so here:
40
Q12. Should the requirement to declare interests be in the main body of the code or in the appendix where the draft model code currently references it?
In the main body of the code
In the appendix
Other (please specify below)
O Don't know/prefer not to say

Q12a. If you would like to make any commrequirement to declare interests is covered	•	•		how the	
It is also suggested that more outside inte minimum. These are set out in Table 2 of		-			
the community transparency about other b			•	4 1	
Q13. To what extent do you support the registration?	e inclusion	of these ad	ditional ¢	ategories	for
	To a great extent	To a moderate extent	To a small extent	Not at all	Don't know / Prefer not to say
Any organisation, association, society or party of which you are a member or in a position of general control or management and to which you are appointed or nominated by the council	41/	Q			
Any organisation, association, society or party that exercises functions of a public nature of which you are a member or in a position of general control or management					
Any organisation, association, society or party directed to charitable purposes					
Any organisation, association, society or party of whose principal purposes includes the influence of public opinion or policy (including any political party or trade union)					
Q13a. If you would like to propose addition	nal or altern	ative catego	ries for re	egistration,	please
provide them here:					

accept significant gifts as set out in Obligation 11?
O To a great extent
O To a moderate extent
O To a small extent
O Not at all
To a small extentNot at allDon't know/prefer not to say
Q14a. If you would like to elaborate on your answer please do so here:
Q15. The draft code proposes £25 as the threshold for registering gifts and hospitality. I this an appropriate threshold?
○ Yes
O Yes, but the amount should be reviewed annually with the code's review
O No, it should be lower (please specify amount)
O No, it should be higher (please specify amount)
On't know/prefer not to say
KO.
Q16. The LGA will be producing accompanying guidance to the code. Which of the following types of guidance would you find most useful? Please rank 1-5, with 1 being
the most useful.
Regularly updated examples of case law
Explanatory guidance on the code
Case studies and examples of good practice
Supplementary guidance that focuses on specific areas, e.g., social media
Improvement support materials, such as training and e-learning packages

Q16a	a. If you would like to suggest any other accompanying guidance please do	so here:
-		
-		
Q17.	. If you would like to make any further comments about the code please so h	nere:
-		Ø
_		

Once you press the 'Submit' button below, you will have completed your response.

Many thanks for taking the time to respond to this consultation. You are in control of any personal data that you have provided to us in your response. You can contact us at all times to have your information changed or deleted. You can find our full privacy policy here: click here to see our privacy policy





Local Government AssociationModel Member Code of Conduct

Introduction

The Local Government Association (LGA) is providing this Model Member Code of Conduct as part of its work on supporting the sector to continue to aspire to high standards of leadership and performance.

The role of councillor in all tiers of local government is a vital part of our country's system of democracy. In voting for a local councillor, the public is imbuing that person and position with their trust. As such, it is important that as councillors we can be held accountable and all adopt the behaviours and responsibilities associated with the role. The conduct of an individual councillor affects the reputation of all councillors. We want the role of councillor to be one that people aspire to and want to participate with. We want to continue to attract individuals from a range of backgrounds and circumstances who understand the responsibility they take on and are motivated to make a positive difference to their local communities.

All councils are required to have a local Member Code of Conduct. This Model Member Code of Conduct has been developed in consultation with the sector and is offered as a template for councils to adopt in whole and/or with local amendments. The LGA will undertake an annual review of the Code to ensure it continues to be fit-for-purpose, particularly with respect to advances in technology, social media and any relevant changes in legislation. The LGA can also offer support, training and mediation to councils and councillors on the application of the Code, whilst the National Association of Local Councils (NALC) and the county associations of local councils can offer advice and support to town and parish councils.

As a councillor we all represent local residents, work to develop better services and deliver local change. The public have high expectations of us and entrust us to represent everyone (in our ward/town/parish), taking decisions fairly, openly, transparently and with civility. Councillors should also be treated with civility by members of the public, other councillors and council employees. Members have both individual and collective responsibility to maintain these standards, support expected behaviour and challenge behaviour which falls below expectations. This Code, therefore, has been designed to protect our democratic role, encourage good conduct and safeguard the public's trust in local government.

Councillor Izzi Seccombe OBE

Leader, LGA Conservative Group

Councillor Nick Forbes CBE

Leader, LGA Labour Group

Nick forher

Councillor Howard Sykes MBE

Leader, LGA Liberal Democrats Groupage 32

Councillor Marianne Overton MBE Leader, LGA independent Group

Purpose

The purpose of this Code of Conduct is to assist councillors in modelling the behaviour that is expected of them, to provide a personal check and balance, and to set out the type of conduct against which appropriate action may be taken. It is also to protect yourself, the public, fellow councillors, council officers and the reputation of local government. It sets out the conduct expected of all members and a minimum set of obligations relating to conduct. The overarching aim is to create and maintain public confidence in the role of member and local government.

Application of the Code

The Code of Conduct applies to you when you are acting [or claiming or giving the impression that you are acting]1 in [public or in]2 your capacity as a member or representative of your council, although you are expected to uphold high standards of conduct and show leadership at all times. The Code applies to all forms of member communication and interaction, including written, verbal, non-verbal, electronic and via social media, [including where you could be deemed to be representing your council or if there are potential implications for the council's reputation.] Model conduct and expectations is for guidance only, whereas the specific obligations set out instances where action will be taken.

The seven principles of public life

Everyone in public office at all levels – ministers, civil servants, members, council officers – all who serve the public or deliver public services should uphold the seven principles of public life. This Code has been developed in line with these seven principles of public life, which are set out in appendix A.

Model member conduct

In accordance with the public trust placed in me, on all occasions I will:

- · act with integrity and honesty
- · act lawfully
- · treat all persons with civility; and
- lead by example and act in a way that secures public confidence in the office of councillor

In undertaking my role, I will:

- impartially exercise my responsibilities in the interests of the local community
- not improperly seek to confer an advantage, or disadvantage, on any person
- · avoid conflicts of interest
- exercise reasonable care and diligence; and
- ensure that public resources are used prudently and in the public interest

Specific obligations of general conduct

This section sets out the minimum requirements of member conduct. Guidance is included to help explain the reasons for the obligations and how they should be followed. These obligations must be observed in all situations where you act [or claim or give the impression that you are acting] as a councillor [or in public], including representing your council on official business and when using social media.

As a councillor I commit to:

Civility

- 1. Treating other councillors and members of the public with civility.
- 2. Treating council employees, employees and representatives of partner organisations and those volunteering for the councils with civility and respecting the role that they play.

Civility means politeness and courtesy in behaviour, speech, and in the written word. Debate and having different views are all part of a healthy democracy. As a councillor you can express, challenge, criticise and disagree with views, ideas, opinions and policies in a civil manner. You should not subject individuals, groups of people or organisations to unreasonable or excessive personal attack.

In your contact with the public you should treat them courteously. Rude and offensive behaviour lowers the public's expectations and confidence in its elected representatives.

In return you have a right to expect courtesy from the public. If members of the public are being abusive, threatening or intimidatory you are entitled to close down any conversation in person or online, refer them to the council, any social media provider or if necessary, the police. This also applies to members, where action could then be taken under the Member Code of Conduct.

Bullying and harassment

3. Not bullying or harassing any person.

Bullying may be characterised as offensive, intimidating, malicious or insulting behaviour, an abuse or misuse of power through means that undermine, humiliate, denigrate or injure the recipient. The bullying might be a regular pattern of behaviour or a one-off incident, happen face-to-face, on social media, in emails or phone calls, happen in the workplace or at work social events and not always be obvious or noticed by others.

The Equality Act 2010 defines harassment as 'unwanted conduct related to a relevant protected characteristic, which has the purpose or effect of violating an individual's dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment for that individual'. The relevant protected characteristics are age, disability, gender reassignment, race, religion or belief, sex, and sexual orientation.

Impartiality of officers of the council

4. Not compromising, or attempting to compromise, the impartiality of anyone who works for, or on behalf of, the council.

Officers work for the council as a whole and must be politically neutral (unless they are political assistants). They should not be coerced or persuaded to act in a way that would undermine their neutrality. Although you can question officers in order to understand, for example, their reasons for proposing to act in a particular way, or the content of a report that they have written, you must not try and force them to act differently, change their advice, or alter the content of that report, if doing so would prejudice their professional integrity.

Confidentiality and access to information

- 5. Not disclosing information given to me in confidence or disclosing information acquired by me which I believe is of a confidential nature, unless I have received the consent of a person authorised to give it or I am required by law to do so.
- 6. Not preventing anyone getting information that they are entitled to by law.

Local authorities must work openly and transparently, and their proceedings and

printed materials are open to the public except in certain circumstances. You should work on this basis but there will be times when it is required by law that discussions, documents and other information relating to or held by the council are treated in a confidential manner. Examples include personal data relating to individuals or information relating to ongoing negotiations.

Disrepute

7. Not bringing my role or council into disrepute.

Behaviour that is considered dishonest and/or deceitful can bring your council into disrepute. As a member you have been entrusted to make decisions on behalf of your community and your actions and behaviour are subject to greater scrutiny than that of ordinary members of the public. You should be aware that your actions might have an adverse impact on other councillors and/or your council.

Your position

8. Not using, or attempting to use, my position improperly to the advantage or disadvantage of myself or anyone else.

Your position as a member of the council provides you with certain opportunities, responsibilities and privileges. However, you should not take advantage of these opportunities to further private interests.

Use of council resources and facilities

9. Not misusing council resources.

You may be provided with resources and facilities by the council to assist you in carrying out your duties as a councillor. Examples include office support, stationery and equipment such as phones, and computers and transport. These are given

to you to help you carry out your role as a councillor more effectively and not to benefit you personally.

Interests

10. Registering and declaring my interests.

You need to register your interests so that the public, council employees and fellow members know which of your interests might give rise to a conflict of interest. The register is a document that can be consulted when (or before) an issue arises, and so allows others to know what interests you have, and whether they might give rise to a possible conflict of interest. The register also protects you. You are responsible for deciding whether or not you should declare an interest in a meeting, but it can be helpful for you to know early on if others think that a potential conflict might arise.

It is also important that the public know about any interest that might have to be declared by you or other members, so that decision making is seen by the public as open and honest. This helps to ensure that public confidence in the integrity of local governance is maintained. Discuss the registering and declaration of interests with your Monitoring Officer/Town or Parish Clerk and more detail is set out in appendix B.

Gifts and hospitality

- 11. Not accepting significant gifts or hospitality from persons seeking to acquire, develop or do business with the council or from persons who may apply to the council for any permission, licence or other significant advantage.
- 12. Registering with the monitoring officer any gift or hospitality with an estimated value of at least £25 within 28 days of its receipt.

You should exercise caution in accepting any gifts or hospitality which are (or which you reasonably believe to be) offered to you because you are a member. However, you do not need to register gifts and hospitality which are not related to your role as a member, such as Christmas gifts from your friends and family, or gifts which you do not accept. However, you may wish to notify your monitoring officer of any significant gifts you are offered but refuse which you think may have been offered to influence you.

Note – items in square brackets [x] refer to recommendations made by the Committee on Standards in Public Life and may be part of a future Government consultation. This includes possible future sanctions and appeals processes.

Breaches of the Code of Conduct

Most councillors conduct themselves appropriately and in accordance with these standards. Members have both individual and collective responsibility to maintain these standards, support expected behaviour and challenge behaviour which falls below expectations.

Section 27 of the Localism Act 2011 requires relevant authorities to promote and maintain high standards of conduct by members and co-opted members of the authority. Each local authority must publish a code of conduct, and it must cover the registration of pecuniary interests, the role of an 'independent person', and sanctions to be imposed on any councillors who breach the Code.

The 2011 Act also requires local authorities to have mechanisms in place to investigate allegations that a member has not complied with the Code of Conduct, and arrangements under which decisions on allegation may be made.

Failure to comply with the requirements to register or declare disclosable pecuniary interests is a criminal offence. Taking part in a meeting or voting, when prevented from doing so by a conflict caused by disclosable pecuniary interests, is also a criminal offence.

Political parties may have its own internal standards and resolution procedures in addition to the Member Code of Conduct that members should be aware of.

Example LGA guidance and recommendations

Internal resolution procedure

Councils must have in place an internal resolution procedure to address conduct that is in breach of the Member Code of Conduct. The internal resolution process should make it clear how allegations of breaches of the Code of Conduct are to be handled, including the role of an Independent Person, the appeals process and can also include a local standards committee. The internal resolution procedure should be proportionate, allow for members to appeal allegations and decisions, and allow for an escalating scale of intervention. The procedure should be voted on by the council as a whole.

In the case of a non-criminal breach of the Code, the following escalating approach can be undertaken.

If the breach is confirmed and of a serious nature, action can be automatically escalated.

- an informal discussion with the monitoring officer or appropriate senior officer
- 2. an informal opportunity to speak with the affected party/ies
- 3. a written apology
- 4. mediation
- 5. peer support
- 6. requirement to attend relevant training
- 7. where of a serious nature, a bar on chairing advisory or special committees for up to two months
- 8. where of a serious nature, a bar on attending committees for up to two months.

Where serious misconduct affects an employee, a member may be barred from contact with that individual; or if it relates to a specific responsibility of the council, barred from participating in decisions or information relating to that responsibility.

Fndnotes

- 1. CSPL recommend that "Section 27(2) of the Localism Act 2011 should be amended to state that a local authority's code of conduct applies to a member when they claim to act, or give the impression they are acting, in their capacity as a member or as a representative of the local authority".
- 2. CSPL recommend that "councillors should be presumed to be acting in an official capacity in their public conduct, including statements on publicly accessible social media. Section 27(2) of the Localism Act 2011 should be amended to permit local authorities to presume so when deciding upon code of conduct breaches."
- 3. Subject to footnotes 1 and 2 above
- 4. See CSPL website for further details www.gov.uk/government/news/the-principles-of-public-life-25-years
- 5. ACAS's definition of bullying

Appendices

Code Appendix A

The principles are:

Selflessness

Holders of public office should act solely in terms of the public interest.

Integrity

Holders of public office must avoid placing themselves under any obligation to people or organisations that might try inappropriately to influence them in their work. They should not act or take decisions in order to gain financial or other material benefits for themselves, their family, or their friends. They must declare and resolve any interests and relationships.

Objectivity

Holders of public office must act and take decisions impartially, fairly and on merit, using the best evidence and without discrimination or bias.

Accountability

Holders of public office are accountable to the public for their decisions and actions and must submit themselves to the scrutiny necessary to ensure this.

Openness

Holders of public office should act and take decisions in an open and transparent manner. Information should not be withheld from the public unless there are clear and lawful reasons for so doing.

Honesty

Holders of public office should be truthful.

Leadership

Holders of public office should exhibit these principles in their own behaviour. They should actively promote and robustly support the principles and be willing to challenge poor behaviour wherever it occurs.

Code Appendix B

Registering interests

- 1. Within 28 days of this Code of Conduct being adopted by the council or your election or appointment to office (where that is later) you must register with the Monitoring Officer the interests which fall within the categories set out in Table 1 (Disclosable Pecuniary Interests) and Table 2 (Other Registerable Interests).
- You must ensure that your register of interests is kept up-to-date and within 28 days of becoming aware of any new interest in Table 1 or 2, or of any change to a registered interest, notify the Monitoring Officer.

Declaring interests

- 3. Where a matter arises at a meeting which directly relates to an interest in Table 1, you must declare the interest, not participate in any discussion or vote on the matter and must not remain in the room unless granted a dispensation. If it is a 'sensitive interest', you do not have to declare the nature of the interest.
- 4. Where a matter arises at a meeting which directly relates to an interest in Table 2, you must declare the interest. You may speak on the matter only if members of the public are also allowed to speak at the meeting but otherwise must not take part in any discussion or vote on the matter and must not remain in the room unless you have been granted a dispensation. If it is a 'sensitive interest', you do not have to declare the nature of the interest.

- 5. Where a matter arises at a meeting which directly relates to your financial interest or well-being (and is not a Disclosable Pecuniary Interest) or a financial interest or well-being of a relative or close associate, you must declare the interest. You may speak on the matter only if members of the public are also allowed to speak at the meeting but otherwise must not take part in any discussion or vote on the matter and must not remain in the room unless you have been granted a dispensation. If it is a 'sensitive interest', you do not have to declare the nature of the interest.
- 6. Where a matter arises at a meeting which affects
 - a. your own financial interest or well-being;
 - b. a financial interest or well-being of a friend, relative, close associate; or
 - c. a body covered by table 1 below

you must disclose the interest.

7. Where the matter affects the financial interest or well-being to a greater extent than it affects the financial interests of the majority of inhabitants of the ward affected by the decision and a reasonable member of the public knowing all the facts would believe that it would affect your view of the wider public interest you must declare the interest. You may speak on the matter only if members of the public are also allowed to speak at the meeting but otherwise must not take part in any discussion or vote on the matter and must not remain in the room unless you have been granted a dispensation. If it is a 'sensitive interest', you do not have to declare the nature of the interest.

Table 1: Disclosable Pecuniary Interests

Subject	Description
Employment, office, trade, profession or	Any employment, office, trade, profession or vocation carried on for profit or gain.
vocation	[Any unpaid directorship.]
Sponsorship	Any payment or provision of any other financial benefit (other than from the council) made to the councillor during the previous 12-month period for expenses incurred by him/her in carrying out his/her duties as a councillor, or towards his/her election expenses.
	This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992 .
Contracts	Any contract made between the councillor or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/civil partners (or a firm in which such person is a partner, or an incorporated body of which such person is a director* or a body that such person has a beneficial interest in the securities of*) and the council —
	(a) under which goods or services are to be provided or works are to be executed; and
	(b) which has not been fully discharged.
Land and Property	Any beneficial interest in land which is within the area of the council.
	'Land' excludes an easement, servitude, interest or right in or over land which does not give the councillor or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/civil partners (alone or jointly with another) a right to occupy or to receive income.
Licences	Any licence (alone or jointly with others) to occupy land in the area of the council for a month or longer.
Corporate tenancies	Any tenancy where (to the councillor's knowledge)—
	(a) the landlord is the council; and
	(b) the tenant is a body that the councillor, or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/civil partners is a partner of or a director* of or has a beneficial interest in the securities* of.
Securities	Any beneficial interest in securities* of a body where—
	(a) that body (to the councillor's knowledge) has a place of business or land in the area of the council; and
	(b) either—
	(i) the total nominal value of the securities* exceeds £25,000 or one hundredth of the total issued share capital of that body; or
	(ii) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the councillor, or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/civil partners has a beneficial interest exceeds one hundredth of the total issued share capital of that class.

Table 2: Other Registerable Interests

Any Body of which you are a member or in a position of general control or management and to which you are appointed or nominated by the council;	
Any Body—	(a) exercising functions of a public nature;
	(b) directed to charitable purposes; or
	(c) one of whose principal purposes includes the influence of public opinion or policy (including any political party or trade union)
of which you are a member or in a position of general control or management.	

^{*&#}x27;director' includes a member of the committee of management of an industrial and provident society.

^{*&#}x27;securities' means shares, debentures, debenture stock, loan stock, bonds, units of a collective investment scheme within the meaning of the Financial Services and Markets Act 2000 and other securities of any description, other than money deposited with a building society.



Local Government Association

18 Smith Square London SW1P 3HZ

Telephone 020 7664 3000 Fax 020 7664 3030 Email info@local.gov.uk www.local.gov.uk

© Local Government Association, May 2020

For a copy in Braille, larger print or audio, please contact us on 020 7664 3000. We consider requests on an individual basis.

Non-Executive Report of the:

Standards Advisory Committee

Thursday, 30 July 2020

Classification:
Open (Unrestricted)

Report of: Asmat Hussain, Corporate Director, Governance and Monitoring Officer

Standards and Code of Conduct Monitoring in relation to planning and development matters

Originating Officer(s)	Rachel McKoy, Head of Commercial and Contracts, Legal Services
Wards affected	(All Wards);

Executive Summary

This report provides the Standards Advisory Committee with an update of the safeguards and governance arrangements in place at the London Borough of Tower Hamlets to ensure probity in the Council's planning decisions following several high profile instances of unlawful behaviour, specifically surrounding bullying, intimidation and lobbying which have brought the democratic process into disrepute.

Recommendations:

The Standards Advisory Committee is recommended to:

- 1. Note the content of this report.
- 2. Note the recommended amendments to the Planning Code of Conduct, Part C, paragraphs 7.2 (d) and (e) of the Constitution concerning lobbying to be forwarded to the Strategic Development Committee for consideration set out in paragraph 6 of the report.
- 3. Agree to the arrangement/and facilitation of training for Members' of the Strategic Development and Development Committees on lobbying following the recent legal judgement in Holborn Studios (No.2) discussed at paragraphs 6 and 12 of the report.

1. REASONS FOR THE DECISIONS

- 1.1 The function of the Standards Advisory Committee is to maintain high standards of conduct in public life which include:
 - Promoting and maintaining the Members Code of Conduct and other local protocols.
 - Assisting in training and offering advice on matters relating to the Codes.
 - Advising the Council on the adoption and revision of the Code of Conduct and the various Protocols included in the Constitution.
 - Considering any potential breaches of the Members Code of Conduct

1.2 This report assists the Committee in discharging its responsibilities by reporting upon recent legal decisions that have specific implications in the sphere of planning and the decisions of the Council's Strategic Development and Development Committees. It will focus upon the safeguards, checks and balances currently in place to ensure probity in planning and the suggested amendments required to the Planning Code of Conduct to facilitate lawful decision making.

2. <u>ALTERNATIVE OPTIONS</u>

2.1 None.

3. DETAILS OF THE REPORT

- 3.1 The importance of maintaining probity in the sphere of planning decisions has recently been the focus of the national and local media attention. Two prominent examples of cases that have brought this issue to the fore, being the cases of Westferry Printworks and Holborn Studios (2). The former case involved the Council's successful legal challenge and subsequent quashing of the planning permission, granted by the Secretary of State by way of recovered appeal, on the grounds of his "apparent bias." The latter case culminated in the quashing of the planning permission granted by the London Borough of Hackney's Planning Committee for the re-development of the largest photographic studios in Europe and provided the final instalment to several years of litigation which is discussed in further depth within the report.
- 3.2The common denominator in both cases was the involvement of different aspects of lobbying in planning decisions. Westferry involved apparent bias in the timing of the Secretary of State's decision, one day prior to the adoption of the Council's Community Infrastructure Levy, which was justified as being on the basis of viability in the government's pre-action protocol response to the Council's threat of legal challenge. This decision also, importantly, followed an undisclosed meeting between the Secretary of State and the developer at a Conservative Party fundraising dinner where it has since transpired some discussion took place regarding the scheme. Ultimately, the Government conceded to judgement on the grounds that the Porter v Magill test of "apparent bias" was engaged.
- 3.2 Additionally, recent events at Redbridge Borough Council involving an investigation into the alleged misconduct of the Leader has caused the authority significant reputational damage. In this instance, raising the themes of bullying, intimidation, the politicisation of the planning committee process, and use of improper influence on the Chair, which have again highlighted the importance of maintaining transparency and probity in the Local Government space.

Principles of public participation – virtual committees

3.3 The advent of COVID -19 heralded the introduction of the new "virtual" committee and compliance with the Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations 2020 ("the 2020 Regulations") and established new ways of conducting council business. Ensuring accountability and full public participation in decision making and adherence to the Code of Conduct has brought these issues under the gaze of public scrutiny. Therefore, high standards of conduct from local government elected members are therefore required, and demanded, to protect the integrity of decision-making, maintain public confidence, and safeguard local democracy.

- 3.4 The Strategic Development /Development Committee's decisions have a significant impact on the borough and the public has a right to expect that the process of making planning decisions is both transparent and legally robust. The common law principle of fairness has not changed in this respect during and following the recent lockdown period.
- 3.5 The Governance Directorate has been at the forefront of ensuring public participation in its planning decisions. It has worked alongside various interested community groups in response to the recommendations raised in a joint "Statement of Principles of Public Participation" received on behalf of various local community groups within the borough. This workstream has ensured that full consideration is given to this issue and that public concerns are addressed. It has been led by the Monitoring Officer in collaboration with Democratic Services, Head of Planning and Head of Commercial and Contracts (Legal).
- 3.6 The Statement raised various challenges to the operation of "virtual" planning committees and made several recommendations relating to aspects of the decision-making process. These included the presentational mechanics of the virtual space, the treatment of update reports, public access to committee information and the application of the respective procedures. These processes were reviewed and updated, where deemed necessary, to ensure their fitness for purpose.
- 3.7 Members will note that this review of the Principles of Public Participation also established that all Member virtual decision-making undertaken at the Strategic Development and Development Committees to date have been sound. This was facilitated by ensuring that all Members received copies of the agenda a week before the meeting (hard copy if required) and had sufficient time to familiarise themselves with the details. Weblink connections were tested before the meetings commenced, and during the meeting the Chair was able to communicate with all Members, all of whom were able to participate fully in the deliberations. Equally, when it came to the vote each Member confirmed that they had seen and heard the debates. During the virtual planning committees, held to date, both officers who were in attendance to support Members, and committee Members, have had a number of options to communicate any difficulties they were experiencing to officers on standby to assist when and where necessary.
- 3.8 Additionally, update reports are now published at least 3 hours before the start of the meeting in order to afford additional time for public review. Presenting Officers are also clearer in their referencing of the update report in the introduction and presentations, which now have a stronger focus upon drawing out the main points in objection or support of the particular agenda item.
- 3.9 Members will note that it is imperative for the Council to maintain a robust system, which includes adequate safeguards reflected in codes of conduct, investigation mechanisms and sanctions as necessary. This is reflected in section 27 of the Localism Act 2011 ("the Act") requires relevant authorities to promote and maintain high standards of conduct by members and co-opted members of the authority. Each local authority must publish a code of conduct, and it must cover the registration of pecuniary interests, the role of an 'independent person', and sanctions to be imposed on any councillors who breach the Code.
- 3.10 Paragraph 31 of the Tower Hamlets Code of Conduct for Members incorporates the Nolan Principles and forms part of the Council's ethical framework which should be read in conjunction with the Council's disciplinary codes which regulate the conduct of officers, and other relevant codes and guidance, including the Member/Officer Relations Protocol and Planning Code of Conduct (Constitution Part C Section 35) (Planning Code of Conduct), Guidelines for Determining Planning Applications under the Town and

Country Planning Act 1990 and Development Committee Procedure Rules (Constitution Part D Section 53).

3.11 Failure to comply with the requirements to register or declare disclosable pecuniary interests is a criminal offence. Taking part in a meeting or voting, when prevented from doing so by a conflict caused by disclosable pecuniary interests, is also a criminal offence. Political parties may have their own internal standards and resolution procedures in addition to those set out in the Member Code of Conduct. Expected standards of behaviour should also be embedded through effective induction and ongoing training.

Bullying, intimidation and exerting undue influence

- 4 Importantly, Members need to avoid any appearance of bias or of having a predetermined view before taking a decision, and clearly should not take a decision, on a matter when they are actually biased in favour or against the application. This extends to situations where it might appear to a fair and informed observer that there was a real possibility of bias, or where a Member has predetermined the matter by closing their mind to the merits of the decision. Any planning decision made by a Member who can be shown to have approached the decision with a closed mind is unlawful under section 25 of the Act and will expose the Council to the risk of legal challenge.
- 4.1 Members will note that one of the live issues of investigation at Redbridge Council was the allegation that the Chief Whip had removed and replaced members of the planning committee, with untrained Members, in order to mould the outcome of decision making and that he had exercised undue influence upon the Chair of the Committee to determine a planning application in a biased manner.
- 4.2 In the context of the Council, the Mayor is responsible for most decisions about day-to-day Council services but this excludes the regulatory council functions such as planning. However, the Mayor, the lead Member and other Members of the Executive may be approached regarding or become involved in planning applications. In such circumstances the Council's Planning Code of Conduct also applies to them, particularly paragraphs 6, 7, 8 and 10. The Code clearly stipulates that they should not attend the pre-Committee site visits organised by officers unless they sit on the Planning Committee. Further, Members of the Executive should not meet to discuss how to vote on any application at any sort of political group meeting, or lobby any other Member to do so.
- 4.3 Members will note that the Council's Code of Conduct for Members and Planning Code of Conduct is clear that Members of the Strategic Development and Development Committees must not make up their mind, or appear to have made up their mind on how they will vote on any planning matter prior to formal consideration of the matter at the meeting of the Committee. The latter states that "this includes deciding or discussing how to vote on any application at any sort of political group meeting, or lobby any other Councillor to do so." Additionally, in circumstances where a member "has an interest in a local lobby group or charity or pressure group they may appear predetermined by their actions and/ or statements made in the past".
- 4.4 Further, Part D Section 5 paragraph.8.4 of the Development Procedure Rules provide that a Member who is not a member of the determining Committee who speaks at a meeting must include within the speech details of any contact with the applicant, agent, adviser or other interested party and whether or not the speech is made on behalf of such person(s) or any other particular interest. Where such Members are present at a meeting, the rules stipulate that they should sit separately from the Committee members,

- so as to demonstrate clearly that he/she is not taking part in the discussion, consideration or vote and refrain from communicating in any way with members of the Committee. This extends to the passing of exchange of papers or documents to committee members either before or during the meeting (paragraph 8.6).
- 4.5 These arrangements will now need to be applied to the current medium of "virtual" committee meetings with the direction and assistance of the Democratic Services and Legal Officers in attendance at the respective meeting. However, they demonstrate the safeguards the Council has in place to ensure that Members of the Strategic Development and Development Committee exercise their roles and responsibilities free from any undue influence.
- 4.6 The Code of Conduct for Members emphasises the need for Councillors to avoid behaviour which could be viewed as conferring an advantage or disadvantage on an officer. Members must not seek personal favours from officers. It advises that Chief officers, through their senior management, are responsible for the allocation and prioritising of work by their staff. Members should not seek to influence such decisions constituents' queries or concerns should be addressed through the proper channels being the Member's Enquiries system.
- 4.7 Importantly, Members are reminded that of their obligation to show respect, dignity and courtesy to each other and not to be subjected to bullying or personalised attacks. Differing political views and values are to be respected and a commitment to high standards of debate and compliance with the Council's Constitution including the Code of Conduct for Members maintained.
- 4.8 Members' will note from the report that bullying and intimidation is an issue of concern in Local Government and that allegations by a Member of this behaviour formed part of the recent investigation at Redbridge Council. However, Member's will note that Part C subparagraph 31.6 of the Constitution advises that Members must act solely in the public interest, promote equality, and not discriminate unlawfully against any person. It further stipulates that Members should treat all people with respect, that they should not bully or harass any person and should respect the impartiality and integrity of the Council's officers". Therefore, these clear principles are enshrined within the Council's collective Codes and instances of such behaviour are addressed in accordance with the complaints procedure and dealt with in accordance with the arrangements set out in Appendix A to the Members Code of Conduct.
- 4.9 The arrangements for dealing with complaints for breach of the code was agreed by Council on 5 June 2016. This includes a robust procedure whereby the MO which make provision for the appointment of an independent person and the investigation of the said complaint within the stipulated timelines. In making this determination the Monitoring Officer may at their discretion report the matter to the Investigation & Disciplinary Sub-Committee (IDSC) of the Standards (Advisory) Committee for consideration and/or consult other persons as appropriate.

5. Lobbying

5.1 Members are reminded through training and the Planning Code of Conduct (Appendix 1) that in being a Councillor of a political group they are allowed to be predisposed in relation to planning policies of the Council or to planning policies of the Councillor's political party, providing that predisposition does not give rise to a

- public perception that the Councillor has due to his/ her political membership predetermined a particular matter. This is important in the context of lobbying.
- 5.2 The Member code of Conduct advises that lobbying is the process by which applicants and their agents, objectors, non-Committee Members and other interested parties seek to persuade Members who sit on the Committee to come to a particular decision. It is a legitimate part of the planning process for them to approach Members who sit on Committee as these discussions can help Members to understand the issues and concerns. This can happen prior to an application being made or at any time after the application is made. Legal guidance on the lawful approach to be adopted by Members in respect of lobbying in the Local government context has been helpfully clarified in a recent legal decision.

6. Holborn Studios (No.2)

- 6.1 The recent high court decision of Holborn Studios Ltd, R (on the application of) v London Borough of Hackney & Anor [2020] EWHC 1509 (Admin) (11 June 2020) concerned the right for members of the public to lobby councillors. This case provides a salutary tale against exercising excessive caution concerning the direct lobbying of members. In this case, public objections were held back from members of the Planning Committee. The judgement was clear that the public should not be discouraged from lobbying members directly in correspondence to document their objection(s) and that equally members should not be afraid of reading such correspondence. It was held that this information flow is necessary to reflect the entitlement of freedom of expression and is part of the democratic process.
- 6.2 Although lobbying is a standard and legitimate part of the political process, it can cause the perception of bias or predetermination. The Planning Code of Conduct reminds Members that if they do discuss a case then in no circumstances should any indication of voting intentions be provided. Members are reminded that to do so without all relevant information and views would be unfair and detrimental and that the retention of a formal written record of the discussion is paramount so as to enable the Councillor to disclose the fact and nature of such an approach at any relevant meeting of the Development Committee.
- 6.3 However, Members are advised that the Planning Code of Conduct was last updated on 19 July 2017 and pre-dates the Holborn judgement. Section 7.2 (d) and (e) of the Code states that to avoid a perception of bias if a Councillor is approached, they should follow the principles set out in section 2.6 of this Code and also:
 - (d) inform the person making the approach that such approach should be made to officers within the Place Directorate or to elected Councillors who are not Councillors of the either the Development Committee or Strategic Development Committee;
 - (e) forthwith notify in writing to the Monitoring Officer the fact that such an approach has been made, identifying the application, the nature of the approach, by whom it was made, and the action taken by the Councillor

concerned. This should include any offers made of planning gain or constraint of development, through a proposed section 106 Planning Obligation or otherwise; and

- 6.4 Following the Holborn case, the interpretation of clause 7.2 (d) and (e) will be clarified/ and or revised in the Planning Code of Conduct. Members of the Strategic Development and Development Planning Committee will also need to be advised on the current legal position to ensure they are clear on the extent of their considerations as part of the decision making function in the context of lobbying from members of the public. Consistent with the Holborn judgement it should also be made clear that as part of Members' lawful consideration of such material they should, by way of best practice, be passed onto officers to provide them with the opportunity to ensure that the issue(s) are fully considered. This Committee is asked to approve the arrangement of training for Members' of the Strategic Development and Development Committees on lobbying in light of judgement as set out in Recommendation 2 and to note Recommendation 3 of the report, which will facilitate the work stream to amend the Planning Code of Conduct as discussed above by way of reference to the Strategic Development Committee.
- 6.5 Importantly, where a Member feels that they have been unreasonably or excessively lobbied on a proposal they must make a declaration, at the Strategic Development or Development Committee, on that application that they have been lobbied. Provided that the Member has followed the principles in this Code then they will still be able to speak and vote on the application.

7 Training

- 7.1 As highlighted above, training of planning committee members is another important safeguard to ensure probity in planning. The Council's Planning Code of Conduct reflects this requirement by stipulating that Members must undertake compulsory training. It is clearly stated that "failure to participate in the compulsory elements of the training may result in that Member being asked to stand down as a Member of relevant Committee". The compulsory training programme covers issues relating to probity in planning, principles in planning to reflect government guidance and case law. Discretionary training also provides extended training on planning law, regulations, procedures, Codes of Practice, Development Plans and best practice. As set out in Recommendation 2, and discussed at paragraph 6.4 of the report, the Committee's authorisation to make arrangements for the training of Members' is sought to reflect the requirement to ensure probity in planning.
- 7.2 The report into Local Government Ethical Standards undertaken by the Committee on Standards in Public life in January 2019 advised that several high-profile cases of corporate failure in local government demonstrated that where standards risks are not addressed it can lead to corporate failure. The review discussed the importance of establishing and maintaining an ethical culture and the leadership required across the full spectrum of individuals and groups to reflect the multi-faceted nature of local government (including the authority's standards committee, the Chief Executive and political group leaders) and made a number of recommendations to improve ethical standards to be incorporated into a new Model Code of Conduct.

8. New Model Code of Conduct Consultation

8.1 Members are advised that the Local Government Association ("LGA") is currently consulting upon the draft new Model Code of Conduct until the 17 August 2020. It has been developed in collaboration with the sector and will be offered as a template for councils to adopt in whole and/or with local amendments. The LGA have advised they "will undertake an annual review of the Code to ensure it continues to be fit-for-purpose, particularly with respect to advances in technology, social media and any relevant changes in legislation". The feedback from the consultation will fed into the development of a final draft to be reviewed by the LGA's Executive Advisory Board and presented to the LGA General Assembly in the Autumn of 2020. Once finalised, the LGA will also offer support, training and mediation to councils and members on the application of the Code. Further information concerning the consultation will be brought to members of the Standards Advisory Committee in due course.

9. EQUALITIES IMPLICATIONS

9.1 Ensuring that planning decisions are lawful, robust and transparent and that members undertake exercise their democratic mandate in accordance with the Code of Conduct will ensure compliance with the Council's equality duty under s149 Equality Act and that due regard is given to the full range of protective characteristics.

10. OTHER STATUTORY IMPLICATIONS

- 10.1 This section of the report is used to highlight further specific statutory implications that are either not covered in the main body of the report or are required to be highlighted to ensure decision makers give them proper consideration. Examples of other implications may be:
 - Best Value Implications,
 - Consultations,
 - Environmental (including air quality),
 - Risk Management,
 - Crime Reduction,
 - Safeguarding.
 - Data Protection / Privacy Impact Assessment.

11. COMMENTS OF THE CHIEF FINANCE OFFICER

11.1 There are no direct financial implications emanating from this report which provides an update of the safeguards and governance arrangements in place at the London Borough of Tower Hamlets to ensure probity in the Council's planning decisions

12. COMMENTS OF LEGAL SERVICES

- 12.1 The Standards Advisory Committee is requested to note and approve the Recommendations set out in the report.
- 12.2 In accordance with section 27(1) of the Localism Act 2011 (the Act) a "relevant authority" is under a statutory duty to "promote and maintain high standards of

conduct" by members and co-opted members of the authority." As set out in the report, the Council has incorporated various safeguards into its planning decision making process, upheld by the respective Codes of Conduct and various procedural rules, that enshrine probity in its planning decisions. These include the work undertaken to enshrine principles of public participation in the virtual planning committee space.

- 12.3 Paragraph 6 of the report references the case of Holborn Studios (No.2) where the High Court ruled for the first time upon the right of the public to lobby Members of the Planning Committee and the extent of Members' lawful obligation to consider such representations in advance of taking a respective planning decision on the matter.
- 12.4 This is a significant case in respect of planning decision making and Members are advised to note the legal principles it established and their application to the Planning Code of Conduct as set out at paragraphs 6.2-6.4 of the report.
- 12.5 In summary, Members are advised that the facts of the case concerned the practice of the London Borough of Hackney of prohibiting planning committee members from reading correspondence sent to them from members of the public in respect of forthcoming applications. The Chair, following advice provided by officers, advised the committee in response of objections received from the applicant that "Planning members are advised to resist being lobbied by either applicant or objectors."
- 12.6 Dove J held that it was 'indisputably correct' that 'that issues in relation to freedom of expression and the application of Article 10 of the ECHR were engaged in the communication between members of a local authority, and in particular members of a planning committee, and members of the public who they represent and on whose behalf they were making decisions in the public interest' (para 78).

He stated:

"Similarly, bearing in mind the importance of the decisions which the members of the planning committee are making, and the fact that they are acting in the context of a democratically representative role, the need for the communication of views and opinions between councillors and the public whom they represent must be afforded significant weight. In my view, it would be extremely difficult to justify as proportionate the discouragement, prohibition or prevention of communication between public and the councillors representing them which was otherwise in accordance with the law. Here it was no part of the defendant's case to suggest that the communication which the claimant made in their correspondence in respect of the committee report was anything other than lawful."

12.7 Mr Justice Dove concluded (para 79):

"Receiving communications from objectors to an application for planning permission is an important feature of freedom of expression in connection with democratic decision-taking and in undertaking this aspect of local authority business. Whilst it may make perfect sense after the communication has been read for the member to pass it on to officers (so that for instance its existence can be logged in the file relating to the application, and any issues which need to be addressed in advice to

members can be taken up in a committee report), the preclusion or prevention of members reading such material could not be justified as proportionate since it would serve no proper purpose in the decision-taking process. Any concern that members might receive misleading or illegitimate material will be resolved by the passing of that correspondence to officers, so that any such problem of that kind would be rectified".

12.8 He further stated "In my view there is an additional issue of fairness which arises if members of the planning committee are prevented from reading lobbying material from objectors and required to pass that information unread to their officers. The position that would leave members in would be that they would be reliant only on material from the applicant placed on the public record as part of the application or the information and opinions summarised and edited in the committee report. It is an important feature of the opportunity of an objector to a planning application to be able to present that objection and the points which they wish to make in the manner which they believe will make them most cogent and persuasive. Of course, it is a matter for the individual councillor in the discharge of his responsibilities to choose what evidence and opinion it is that he or she wishes to study in discharging the responsibility of determining a planning application, but the issue in the present case is having the access to all the material bearing upon the application in order to make that choice. If the choice is curtailed by an instruction not to read any lobbying material from members of the public that has a significant impact on the ability of a member of the public to make a case in relation to a proposed development making the points that they wish to make in the way in which they would wish to make them".

Linked Reports, Appendices and Background Documents

Linked Report

None.

Appendices

• Appendix 1 – Planning Code of Conduct, Part C of the Constitution

Local Government Act, 1972 Section 100D (As amended) List of "Background Papers" used in the preparation of this report

List any background documents not already in the public domain including officer contact information.

NONE.

Officer contact details for documents:

Rachel Mckoy – Head of Commercial and Contracts

Part C - Codes and Protocols

Contents

Pa	art C -	- Codes and Protocols	213
	31	Code of Conduct for Members	214
	32	Member / Officer Relations' Protocol	227
	33	Employee Code of Conduct	242
	34	Licensing Code of Conduct	254
	35	Planning Code of Conduct	273
	36	Financial Regulations and Procedure Rules	291
	37	Contracts and Procurement Procedure Rules	317
	38	Officer Employment Procedure Rules	354
	39	London Borough of Tower Hamlets: Members' Allowances Scheme	362

Version Control for Part C

Dated: 8 October 2019

Version No. October 2019 V 1.1 Document Owner: Matthew Mannion Post Holder: Head of Democratic Services

31 Code of Conduct for Members

Application of the Code

- 1. The Code applies to the Mayor, councillors and co-opted members of the Council, collectively referred to as member(s) in the remainder of this document.
- It applies in all aspects of your activities as a member, including when acting on Council business or when you are perceived by the public to be acting as a member. The Code does not seek to regulate what you do in your private and personal life.
- 3. The obligations set out in this Code are complementary to related Codes and Protocols which form part of the Council's governance arrangements.

Purpose of the Code

- 4. The Code of Conduct will assist you in the discharge of your obligations to the Council, local communities and the public at large by:
 - a) setting out the standards of conduct that are expected of you; and
 - b) providing the openness and accountability necessary to ensure public confidence in the way in which you perform your public duties.

General Expectations of Conduct

- 5. You are expected to observe the following general principles of conduct.

 These principles will be taken into consideration in determining allegations of a breach of this Code.
 - a) **Selflessness:** you should serve only the public interest and should never improperly confer an advantage or disadvantage on any person.
 - b) **Integrity:** you should not place yourself in situations where your integrity may be questioned, should not behave improperly and should on all occasions avoid the appearance of such behaviour.
 - c) Objectivity: you should make decisions on merit, including when making appointments, awarding contracts, or recommending individuals for rewards or benefits.
 - d) Accountability: you are accountable to the public for your actions and the manner in which you carry out your responsibilities and should cooperate fully and honestly with any scrutiny appropriate to your particular office.
 - e) **Openness:** you should be as open as possible about your actions and those of the council and be prepared to give reasons for those actions.

- f) **Honesty:** you should be truthful in your council work and avoid creating situations where your honesty may be called into question.
- g) **Leadership:** you should promote and support these principles by leadership and by example and should act in a way that secures or preserves public confidence.

Rules of Conduct

- 6. You must act solely in the public interest. You should promote equality and not discriminate unlawfully against any person. You should treat all people with respect, you should not bully or harass any person and you should respect the impartiality and integrity of the Council's officers.
- 7. You should not improperly confer (or seek to confer) an advantage or disadvantage on any person. You should not act to gain financial or other benefit for yourself, your family, your friends or your business associates.
- 8. You should not place yourself under a financial or other obligation to any individual or organisation that might seek to influence the performance of your duties as a member.
- 9. You should act to ensure Council resources are used prudently. When using or authorising the use by others of Council resources, you must ensure that they are used only for legitimate Council purposes and not for any other purpose. In particular, they must not be used improperly for political purposes (including party political purposes).
- 10. You should promote and support high standards of conduct by leadership and example.
- 11. You should make decisions on merit, including when awarding contracts, making appointments, or recommending individuals for rewards or benefits.
- 12. You are accountable to the public for your actions and the manner in which you carry out your responsibilities and should co-operate fully and honestly with any scrutiny appropriate to your office.
- 13. You should be as open as possible about your decisions and actions and those of the Council. You should be prepared to give reasons for decisions and have regard to the advice of the Council's statutory officers before making any decision.
- 14. You should take account of the views of others, including your political group, but you must reach your own conclusions and act in accordance with those conclusions.

- 15. You must not disclose confidential information unless you are required by law to so, or you have the consent of the person authorised to give it, or disclosure is reasonable and in the public interest and made in good faith and not for an ulterior motive.
- 16. You must ensure that your use of allowances, facilities and services provided at public expense is strictly in accordance with any rules or requirements set by the Council.
- 17. You must comply with any formal standards investigation and you should not make trivial or malicious allegations of breach of this Code.
- 18. You must comply with the Council's Social Media Policy.

Members' Interests

- 19. There are two categories of interest that you must register with the Monitoring Officer. These are:
 - Disclosable pecuniary interests (DPI's); and
 - Non-DPI interests that the Council has decided should be registered (Non-DPI's)
- 20. A DPI is defined by statutory regulation. You must within 28 days of taking office as a member, notify the Monitoring Officer of any DPI to be included in the Register of Members' Interests. If you fail to register a DPI it is a criminal offence.
- 21. DPI's also includes your partner's interests. A partner is your spouse or civil partner, a person with whom you are living as husband or wife, or a person with whom you are living as if you are civil partners. You and your partner are referred to in the statutory definition of a DPI as 'relevant person'.

22. The categories of DPI are:

(a) Employment, office, trade, profession or vocation

Any employment, office, trade, profession or vocation carried on by a relevant person for profit or gain.

(b) Sponsorship

Any payment or provision of any other financial benefit (other than from the Council) made or provided within the 12 months prior to the date of giving notice of interest for inclusion in the register in respect of any expenses

incurred by the member in carrying out duties as a member, or towards the election expenses of the member.

This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.

(c) Contracts

Any contract which is made between a relevant person (or a firm in which they are a partner, or a body corporate in which they are a director or in the securities of which body corporate they have a beneficial interest) and the relevant authority:-

under which goods or services are to be provided or works are to be executed and which has not been fully discharged.

(d) Land

Any beneficial interest in land which is within the Borough.

(e) Licences

Any licence (alone or jointly with others) to occupy land in the borough for a month or longer.

(f) Corporate tenancies

Any tenancy where (to the member's knowledge):-

the landlord is the Council; and

the tenant is a body in which the relevant person is a firm in which they are a partner, or a body corporate in which they are a director or in the securities of which body corporate they have a beneficial interest.

(g) Securities

Any beneficial interest in securities of a body where:-

that body (to the member's knowledge) has a place of business or land in the borough; and

either:-

the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body; or if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the relevant person has a beneficial interest exceeds one hundredth of the total issued share capital of that class.

- 23. Non DPI's other interests that the Council has decided should be registered. You must also within 28 days of taking office as a member, notify the Monitoring Officer of such Non DPI interests that the Council has decided you should be included in the register of Members' Interests. These are:
 - (a) Membership or position of control or management in:-

Any body to which you have been appointed or nominated by the Council; and/or

Any body exercising functions of a public nature (described below) or directed to charitable purposes, or whose principal purposes include the influence of public opinion or policy, including any political party

There is no definitive list of bodies exercising functions of a public nature, but those bodies which:-

carry out a public service, or

take the place of local/central government (including through outsourcing); or

carry out a function under legislation or in pursuit of a statutory power; or

can be judicially reviewed,

are likely to be bodies carrying out functions of a public nature. They include bodies such as government agencies, other councils, health bodies, council owned companies and school governing bodies.

24. You must ensure that your entries in the Register of Members' Interests are kept up to date and must notify the Monitoring Officer of any change to your interests within 28 days of the change arising. For a DPI remember this also includes your partner's interests.

Gifts and Hospitality

25. Any gift or hospitality offered to you (even if declined) with an estimated value of £25 or more must be included in the Register of Gifts & Hospitality kept by the Monitoring Officer within 28 days of the offer being made.

Declaration of Interests - DPI's

- 26. If you have a DPI in an item of Council business you may not participate in any discussion of, vote on, or discharge any function relating to the matter, unless a dispensation has been granted under Section 33 Localism Act 2011.
- 27. If you are present at a meeting where you have a DPI in an item of business on the agenda you must:

- (a) Disclose to the meeting the existence and nature of the interest at the start of the meeting and specify the agenda item to which the interest relates. You must also leave the room (including any public viewing area) for the duration of consideration and decision on the agenda item and not seek to influence the debate or decision in respect of the item of business.
- (b) If the DPI is not already included in your register of interests you must within 28 days of the meeting notify the Monitoring Officer of the interest for inclusion in the register.

N.B. If you fail to disclose a DPI it is a criminal offence.

Declaration of Non-DPI's

- 28. If you are present at a meeting and have registered a non-DPI in a matter which is to be discussed at the meeting, you must declare the nature of the interest at the earliest opportunity and before the matter is considered. You may stay in the room and participate in consideration of the matter and vote on it unless:
 - (a) a reasonable person would think that your interest is so significant that it would be likely to impair your judgement of the public interest. If so, you must withdraw and take no part in consideration or discussion of the matter.

Declaration of Interests not included in the Register of Members' Interests

- 29. Occasions may arise where you have an interest in a matter being considered at a meeting which is not a DPI or Non-DPI that you are required to include in the Register of Members' Interests. An example would be where the decision on the agenda item would affect the wellbeing of you, your family, or a close friend or associate of yours more than it would anyone else living in the local area.
- 30. In this situation you should consider whether a reasonable person would think that your interest is so significant that it would be likely to impair your judgement of the public interest. If so, you must withdraw and take no part in consideration or discussion of the matter.

Note: The provisions of paragraphs 26 - 30 apply not only to meetings but to circumstances where a member makes a decision alone.

Sensitive DPI's

31. You should notify the Monitoring Officer if you feel that a DPI you are required to register should be treated as sensitive. The Monitoring Officer may agree

to treat the DPI as sensitive if satisfied that registration/declaration of the DPI could lead to you, or a person connected with you, being subject to violence or intimidation. If the Monitoring Officer agrees the DPI is sensitive you will be obliged to register it but details will not be disclosed in the published version of the register and when attending a meeting you will only need to declare that a DPI exists and will not be required to give details of the interest itself.

DPI Dispensations

- 32. If you have a DPI in a matter coming before a meeting of the authority, you can make a written request to the Monitoring Officer beforehand for a dispensation, which may allow you to participate in the discussion and vote. A dispensation may be granted in the following circumstances:
 - (a) Where members of the decision-making body have disclosable pecuniary interests in a matter that would "impede the transaction of the business".
 - (b) That without the dispensation, the representation of different political groups on the body conducting the business would be so upset as to alter the outcome of any vote on the matter.
 - (c) That the authority considers that the dispensation is in the interest of persons living in the authority's area.
 - (d) That the authority considers that it is otherwise appropriate to grant a dispensation.
- 33. Any grant of dispensation must specify how long it will last, up to a maximum of 4 years. Dispensations under (a) and (b) above shall be decided by the Monitoring Officer, those in (c) and (d) shall be decided by the Monitoring Officer in consultation with the Chair of the Standards (Advisory) Committee.

Access to Information

- 34. You must not disclose confidential information given to you in the course of your duties without the consent of the person entitled to give it unless:-
 - there is a legal requirement to disclose the information, or
 - the disclosure is to a third person for the purpose of obtaining professional advice and the third party agrees not to disclose it, or
 - the disclosure is reasonable, in the public interest, made in good faith and made in accordance with any reasonable requirements specified by the Council in relation to the disclosure.
- 35. You must not prevent access to information to which another is entitled by law.

Protocols

- 36. This Code should be read in conjunction with the following additional Codes and Protocols which have been approved by the Council:
 - Planning Code of Conduct
 - Licensing Code of Conduct
 - Member/Officer Protocol
 - Employees' Code of Conduct

Complaints

37. Any alleged breach by a member of the provisions of this Code will be dealt with in accordance with the arrangements set out in Appendix A to the Code.

NB a breach of any of the statutory requirements relating to the registration and declaration of disclosable pecuniary interests may result in prosecution. If you need of advice about the application of this Code you should contact the Monitoring Officer.

LONDON BOROUGH OF TOWER HAMLETS ARRANGEMENTS FOR DEALING WITH COMPLAINTS OF BREACH OF THE CODE OF CONDUCT FOR MEMBERS

Arrangements agreed by Council on 5th December 2016.

Introduction

The Council has adopted a Code of Conduct for Members which is available on the Council's website and on request from the Monitoring Officer.

In accordance with section 28 of the Localism Act 2011, these arrangements set out how an allegation may be made that the Mayor, an elected Member or a Co-opted Member of the London Borough of Tower Hamlets has failed to comply with the Council's Code of Conduct for Members and how the Council will deal with such allegations.

These arrangements also require that the Monitoring Officer shall ensure that the Council appoints at least one Independent Person and at least one reserve Independent Person for the purposes of meeting the statutory requirements of the Localism Act 2011.

Any reference in these arrangements to the Monitoring Officer shall include a deputy Monitoring Officer. The timelines set out are for guidance and shall be observed where practicable but may be extended by the Monitoring Officer as necessary if they cannot be complied with by any relevant party due to sickness, holidays or other reasonable cause.

Complaints

- 1. Allegations concerning possible breaches of the Code of Conduct for Members should be made in writing to the Monitoring Officer.
- 2. On receipt of a complaint the Monitoring Officer shall within five working days acknowledge receipt to the complainant. The Monitoring Officer will also within five working days and on a confidential basis, inform the subject Member of the substance of the complaint and the identity of the complainant (unless the Monitoring Officer considers that such notification would prejudice the proper consideration and investigation of the complaint).
- Complainants must provide their name and postal address when submitting a complaint. Anonymous complaints will not be considered unless the Monitoring Officer decides (after consultation with the Independent Person) that the complaint raises a serious issue affecting the public interest which is

- capable of investigation without the need to ascertain the complainant's identity.
- 4. A complainant when making an allegation should specify the identity of the person(s) alleged to have breached the Code, the conduct that is alleged to give rise to the breach, the evidence that supports the allegation and the names (and contact details) for any potential witnesses able to give direct evidence of the events complained about.

Assessment of Complaints

- 5. The Monitoring Officer shall, after consultation with the Independent Person and within ten working days of receiving the complaint:
 - a) Decide whether or not a complaint merits formal investigation and where appropriate arrange for an investigation; OR
 - b) Decide to attempt to facilitate informal resolution of the complaint (such attempt shall be subject to a four week time limit).
- 6. In making this determination the Monitoring Officer may at their discretion report the matter to the Investigation & Disciplinary Sub-Committee (IDSC) of the Standards (Advisory) Committee for consideration and/or consult other persons as appropriate.
- 7. The Monitoring Officer may decide not to refer the matter for investigation where:
 - (a) The allegation does not demonstrate any potential breach of the Code (because for example it relates to dissatisfaction with a Council decision/service or relates to events which occurred when the person complained about was not acting in an official capacity).
 - (b) The event(s) complained about took place more than six months ago and there are no valid reasons for the delay in bringing the complaint, such as fresh evidence not available at the earlier date or only recently discovered.
 - (c) The allegation is about someone who is no longer the Mayor or a Member/Coopted Member.
 - (d) The complainant has failed to provide the information specified in paragraph 4 above or any other information reasonably requested by the Monitoring Officer.
 - (e) The same or a similar allegation has been investigated and determined.
 - (f) The Mayor, Member or Co-opted Member has already accepted they made an error in their conduct and/or has apologised for their conduct and the Monitoring Officer considers the matter would not warrant a more serious sanction.
 - (g) The allegation is politically motivated and/or 'tit for tat'.

- (h) The allegation is not considered sufficiently serious to merit the cost to the public of carrying out an investigation.
- (i) The Monitoring Officer has facilitated an informal resolution of the complaint (see below) and the Mayor or Member/Co-opted Member complained about has offered to take remedial action that the Monitoring Officer considers appropriate in all the circumstances (for example by apologising to the complainant and/or undertaking training or issuing a statement of factual correction).
- 8. Where the Monitoring Officer decides to reject a complaint they shall inform the complainant in writing giving the reasons for rejection.

Investigation and Monitoring of Complaints

- 9. If a complaint of failure to comply with the Code is referred for investigation the Monitoring Officer shall appoint an investigator or complete the investigation him/herself. Such investigation should whenever possible be completed within two months of the decision to refer the matter for investigation. The Monitoring Officer may extend this period by up to a further two months where they feels it is necessary to ensure a proper and adequate investigation.
- 10. The Monitoring Officer will keep the complainant and the subject Member informed as to progress at appropriate intervals and shall inform them of any extension to the period for the investigation.
- 11. The Monitoring Officer will report quarterly (or less frequently if there are no complaints to report) to the Standards (Advisory) Committee on the number and nature of complaints received and action taken as a result. This will include details of complaints that have been rejected by the Monitoring Officer and any extension made to the period for an investigation of a complaint.
- 12. Where any investigation into a complaint of breach of the Code finds no evidence of failure to comply with the Code of Conduct, the Monitoring Officer shall within four weeks of receipt of the investigation report, consult with the Independent Person and decide whether the matter should be closed without reference to a Hearings Sub-Committee. The Monitoring Officer shall provide a copy of the report and findings of the investigation which shall be kept confidential to the complainant and to the Member concerned and shall report the matter as part of the quarterly report to the Standards (Advisory) Committee for information. The Monitoring Officer may also seek advice from the IDSC before deciding that a matter should be closed without reference to the Hearings Sub-Committee.
- 13. Where an investigation finds evidence of a failure to comply with the Code of Conduct, the Monitoring Officer following consultation with the Independent

Person, may seek local resolution of the complaint. If local resolution succeeds the Monitoring Officer shall report the matter as part of the quarterly report to the Standards (Advisory) Committee. If local resolution does not succeed or if following consultation with the Independent Person, the Monitoring Officer considers that it is not appropriate to seek local resolution, the Monitoring Officer shall report the investigation findings to a Hearings Sub-Committee of the Standards (Advisory) Committee for local hearing and determination. The Hearings Sub-Committee will whenever practicable be convened within one month of the Monitoring Officer receiving the investigation report.

Hearings Sub-Committee

- 14. The Hearings Sub-Committee will consider the investigation report and any submissions from the subject Member and determine:
 - (a) If there has been a breach of the Code of Conduct having taken into account the views of the Independent Person; and if so
 - (b) Whether any sanction is appropriate having taken into account the views of the Independent Person.
- 15. Possible sanctions may include any of the following:-
 - (a) Publication of the Sub-Committee's decision.
 - (b) Reporting the Sub-Committee's decision to Council.
 - (c) Requesting the Monitoring Officer to arrange training for the Member (subject to the Member's agreement).
 - (d) Issuing a censure or reprimand which may also be reported to Council.
 - (e) Requiring the Member to contact the Council and officers via specified point(s) of contact.
 - (f) Withdrawing facilities provided to the Member by the Council, such as a computer or internet access.
 - (g) Excluding the Member from the Council's offices or other premises, with the exception of meeting rooms as necessary for attending Council, Executive, Committee and Sub-Committee meetings (as appropriate).
 - (h) Recommending to the Member's Group Leader that they be removed from any or all Committees or Sub-Committees of the Council.
 - (i) Recommending to the Mayor that the Member be removed from the Executive, or removed from particular portfolio responsibilities.
 - (j) Recommending to Council or the Mayor as appropriate the removal from outside appointments to which the Member has been appointed or nominated.
 - (k) Recommending to Council that the Member be removed from any or all Council Committees or Sub-Committees.

16.	In determining any recommended sanction the Hearings Sub-Committee may
	take into account any previous breach by the Member concerned and/or their compliance with any previous sanction applied.

32 Member / Officer Relations' Protocol

CONTENTS

Section	Subject
1	Introduction
2	Roles of Councillors and Officers
3	The Relationship between Councillors and Officers
4	Councillor to Councillor Expectations
5	Councillors and Legal Action by or against the Council
6	Reports
7	Officer Advice to Party Groups
8	Members' Services and the Use of Council Facilities
9	Political Assistants
10	Councillors' Access to Information
11	When things go wrong
12	Review

1. INTRODUCTION

- 1.1 Councillors and officers are indispensable to one another and mutual respect between both is essential for good local government. Together, they bring the critical skills, experience and knowledge required to manage an effective public sector organisation. Councillors provide a democratic mandate to the Council, whereas officers contribute the professional expertise needed to deliver the policy framework agreed by Councillors.
- 1.2 The protocol is part of the Council's ethical framework and should be read in conjunction with the Council's Constitution, the Code of Conduct for Members, disciplinary codes which regulate the conduct of officers and other relevant codes and guidance.
- 1.3 This Protocol seeks to define what should be considered a proper working relationship between Councillors and officers in Tower Hamlets and to provide a framework within which confidence in the machinery of local government can be maintained. It contains interpretation and guidance on some of the issues which commonly arise. It cannot cover every matter which will arise in council life but it reflects an approach and sets standards which will serve as a guide to dealing with other issues. It is intended to guide Councillors and

- officers and explain what they can expect of each other. It also explains what to do when things go wrong.
- 1.4 This protocol also applies to co-opted members of committees and also to consultants and agency staff working for the Council, to whom a copy will be supplied. With regard to associates from partnership organisations, where their organisation has no code of conduct, it is expected they will abide by the principles of Tower Hamlet's code and this protocol.
- 1.5 Councillors appointed to outside bodies or partnership organisations as representatives of Tower Hamlets Council need to be aware that the Code of Conduct for Members applies to these appointments. However, Councillors are advised to be aware that other conduct arrangements of the outside body are likely to exist. In those circumstances, Councillors should comply with both sets of conduct arrangements, unless the Code of Conduct for Members conflicts with the lawful obligations of the outside body.
- 1.6 A failure to abide by this Protocol by Councillors is likely to be a breach of the Code of Conduct for Members and may result in a complaint being made to the Monitoring Officer. As to officers, a failure to abide by this Protocol may result in a disciplinary investigation.
- 1.7 Any reference to 'Councillor' or 'Councillors' in this Protocol, or any appendices or related Codes/ Protocols, means the Mayor, elected and coopted members. This Code applies at all times when Councillors act in their capacity as Councillors (or claim to act or give the impression of acting in their capacity as a Councillor).
- 1.8 'Officers' and 'staff' mean all persons employed by the Council: whether full or part time; fixed term contract; agency; or consultant.
- 1.9 A Councillor in need of advice about the application of this Protocol should contact the Monitoring Officer, whereas an officer in need in need of advice about the application of this Protocol should contact their line manager in the first instance.

2. ROLES OF COUNCILLORS AND OFFICERS

2.1 Councillors and officers are indispensable to one another and mutual respect between both is essential for good local government. Together, they bring the critical skills, experience and knowledge required to manage an effective public sector organisation but their responsibilities are distinct.

Councillors

- 2.2 Councillors are democratically accountable to residents of their Wards and serve only so long as their term of office lasts. The overriding duty of Councillors is to the whole community, but they have a special duty to their constituents, including those who did not vote for them.
- 2.3 All Councillors have responsibilities to determine the policy of the Council, monitor its performance, represent the Council externally and act as advocates on behalf of their constituents.

Officers

- 2.4 Officers are employed by and are accountable to the Council as a whole. With the exception of Political Assistants and the Mayor's Assistant, officers work to the instructions of their senior officers, not individual Councillors or Political Groups.
- 2.5 Officers manage and provide the Council's services within the framework of responsibilities delegated to them. This includes the effective management of employees and operational issues.
- 2.6 Officers have a duty to keep Councillors of all political groups fully informed about developments of significance in relation to council activities.

3. THE RELATIONSHIP BETWEEN COUNCILLORS AND OFFICERS

3.1 Bad relations between Councillors and officers are counter-productive to good governance and therefore the conduct of Councillors and officers should be such as to instil mutual trust and respect. Councillors and officers should understand and respect each other's roles and responsibilities. These should be reflected in the behaviour and attitude of each to the other, both publicly and privately.

Obtaining or granting favours

3.2 The Code of Conduct for Members emphasises the need for Councillors to avoid behaviour which could be viewed as conferring an advantage or disadvantage on an officer. Councillors must not seek personal favours from officers. Officers must not be tempted to give favours to please a Councillor. An example of favour seeking would be asking whether a Councillor's parking ticket could be withdrawn or whether an application for a service could be expedited. Similarly officers must not seek to circumvent agreed staff consultative procedures by lobbying Councillors on matters which directly concern them as employees

Councillor involvement in officer issues

- 3.3 Issues relating to the appointment, management and dismissal of most officers are reserved by law to the Head of Paid Service and officers appointed by him/her. Councillor involvement in employment issues generally, including where they relate to senior officers, is set out in the Local Authorities (Standing Orders) (England) Regulations 2001.
- 3.4 Occasions may arise where officers try to involve Councillors in day-to-day staff/ management issues. Councillors should strongly discourage such approaches. Officers should be advised to pursue matters with their management through the established procedures for resolving grievances etc. Officers must not raise matters concerning their employment with individual Councillors; to do so may result in disciplinary action being taken.

Personal Familiarity

- 3.5 Personal familiarity between Councillors and officers can create the suspicion of improper conduct, however unfounded and can undermine public confidence in the Council. Whilst it is clearly important that there should be a close working relationship between when officers and Cabinet members or chairs of Committees, such relationships should never be allowed to become so close, or appear to be so close, as to bring into question, the officer's ability to deal impartially with other Councillors and other party groups.
- 3.6 Informal and collaborative two-way contact between Councillors and officers is encouraged; personal familiarity can damage the relationship, as might a family or business connection. It is accepted that some close relationships will develop, particularly when Councillors and officers work closely together but it is important that close relationships between Councillors and officers are openly declared and if any relationship might be seen as unduly influencing their work in their respective roles then they should inform the Monitoring Officer.
- 3.7 It is not enough to avoid actual impropriety, Councillors and officers should always be open about their relationships to avoid any reason for suspicion and any appearance of improper conduct. Where a personal relationship has been disclosed, those concerned should avoid a situation where conflict could be perceived. Specifically, a Councillor should not sit on a body or participate in any decision which directly affects the officer on a personal basis.

Courtesy

- 3.8 Councillors and officers should respect each other's non-working time.
- 3.9 Councillors and officers should be courteous to each other at all times even if they disagree strongly with their respective views. Councillors and officers should not shout or raise their voice in an aggressive or rude manner.

Bullying

- 3.10 Councillors and officers must not bully or harass any person. Bullying may be characterised as offensive, intimidating, malicious, insulting or humiliating behaviour. Such behaviour may happen once or be part of a pattern of behaviour directed at a weaker person or person whom the Councillor or officer has some actual or perceived influence over. This can be contrasted with the legitimate challenges which a Councillor or officer can make in challenging policy or scrutinising performance.
- 3.11 Bad relations between Councillors and officers can be destructive to good governance. Councillors may from time to time become frustrated by what they regard as unacceptable or incompetent officer behaviour. It is self-evident that sometimes these feelings may be entirely justified although occasionally there may be a legitimate reason why member expectations cannot be met, e.g. because of a council policy or a legal requirement such as confidentiality.
- 3.12 Where a Councillor has a concern about an officer or the Council services then this should be made to the Director of the service where the Councillor feels the fault lies or to the Chief Executive where it involves a Director personally. Indeed, Councillors have a duty to raise any issues where they have reason to think that fraud/ probity, corruption or malpractice of any sort is involved within the Council. Councillors should not criticise officers in public as Councillors should bear in mind that officers are instructed not to "answer back" in public. Attacking an officer's conduct in public can constitute bullying, as will undue pressure brought by either officers or Councillors in private.

Lines of conduct between Councillors and officers

- 3.13 Councillors must remember that Officers within Directorates are accountable to their chief officer. Chief officers, through their senior management, are responsible for the allocation and prioritising of work by their staff. Councillors should not seek to influence such decisions.
- 3.14 A Councillor is free to approach any Council Department to provide them with such information, explanation and advice about the Department's functions as they may reasonably need as a Councillor. This can range from a request for general information or documentation about some aspect of the Department's activities, to a request for specific information on behalf of a constituent.
- 3.15 In making such an approach, the request should be made to the Chief Officer or Divisional Director for the Department concerned. If access is denied or the Chief Officer/ Divisional Director is in doubt, the matter must be referred to the Monitoring Officer for determination.

- 3.16 Councillors should raise constituents' queries or concerns through the proper channels and not go direct to junior officers. Further in seeking to deal with constituents' queries or concerns, Councillors should not seek to jump the queue, but should respect the Council's procedures. Officers have many pressures on their time and officers may very well not be able to carry out the work required by Councillors in the requested timescale. Councillors should respect this. The Council does operates a Member's Enquiries system (see section 8.1 for more details).
- 3.17 Where Councillors and officers share an office building particular care needs to be taken to maintain appropriate lines of contact. Councillors and officers are reminded that within an open plan environment office certain standards are expected to be maintained. In particular meetings should not be held at workstations, Councillors and officers should use the meeting facilities provided and sensitive or confidential issues should not be discussed in the open plan environment.
- 3.18 Officers within a Directorate are accountable to their Corporate Director and whilst officers should always seek to assist a Councillor, they must not go beyond the bounds of whatever authority they have been given by their Corporate Director.

4. COUNCILLOR TO COUNCILLOR EXPECTATIONS

- 4.1 Whilst this Protocol is primarily aimed at the interaction between Councillors and Officers, the same principles apply to interactions between Councillors. Therefore Councillors should be entitled to expect from each other:
 - respect, dignity and courtesy;
 - not to be subjected to bullying or personalised attacks;
 - respect for differing political views and values;
 - · maintenance of confidentiality:
 - · commitment to high standards of debate; and
 - compliance with the Council's Constitution including the Code of Conduct for Members.

5. COUNCILLORS AND LEGAL ACTION BY OR AGAINST THE COUNCIL

5.1 There is a whole range of circumstances where the Council as a corporate body may be involved in legal proceedings. This could be against residents or other individuals, organisations and companies, and across the whole range of service areas including housing, planning, highways, etc.

Councillors have a clear role in representing residents' and general public interests. In this representative capacity, Councillors will inevitably become involved in issues where the Council is considering, or is in the process of

- taking legal action, or where the Council is the defendant to legal actions brought by third parties.
- 5.2 Conflicts of interest will almost certainly occur when a Councillor is enquiring on behalf of an individual or body involved in legal action by or against the Council. In such cases, Councillors will be required to balance their representative role with their wider responsibilities in representing the corporate interests of the authority. For this reason, Councillors must be circumspect in any dealing with persons taking action against the Council, or against whom any legal action is being taken. Particularly, Councillors must be extremely cautious about having any dealings with professional representatives, advisers or witnesses in the case. Not only could such intervention prejudice the Council's position but the Councillor could find himself/ herself accused of an offence of Misconduct of Public Office or, Perverting the Course of Justice or an attempt or conspiracy to do so.
- 5.3 It is therefore particularly important that Councillors should be sure not only to avoid any actual impropriety, but at all times avoid any occasion for suspicion or any appearance of improper conduct.
- 5.4 In that regard, Councillors must not:
 - attempt in any way to exercise improper influence over the legal process in which the Council is involved:
 - attempt to exert improper influence on Council officers involved in the legal process or witnesses in the case;
 - attempt to engage the community to exert improper influence on Council officers involved in the legal process or witnesses in the case.
- 5.5 Whilst Councillors have every right to information on how any such matter is being dealt with and a duty to represent their constituents, Councillors must also realise that the response on behalf of the Council must be limited to comments on process, so as not to prejudice the proceedings.
- In respect of any ongoing or contemplated proceedings, all enquiries must be addressed to either the appropriate Divisional Director or Corporate Director.

 On no account is the Councillor to contact any officers involved in the proceedings to discuss or make any enquiries regarding the proceedings.
- 5.7 If a Councillor believes that the Council's actions or intentions are wrong, they should inform the Corporate Director concerned. It must then be for the Corporate Director to determine what action to take. If the Councillor remains unhappy with the action taken, then they should refer the matter to the Council's Monitoring Officer or to the Chief Executive.

6. REPORTS

- 6.1 Officers' reports should contain clear, evidence-based advice as to why a course of action is being recommended. From time to time corporate advice is given to officers on report writing and they should take care to follow it. The report should lay out all relevant factors for the decision maker, and examine all alternatives in an even handed way. Officers should take care to include even unpopular options if they feel they are relevant.
- 6.2 The relevant Corporate Director will always be fully responsible (and retains ultimate responsibility) for the contents of any report submitted in their name. Any issues arising between a Councillor and a Corporate Director in this area should be referred to the Monitoring Officer or Chief Executive for resolution.
- 6.3 Councillors have the right to criticise reports or the actions taken by officers, but they should always:-
 - seek to avoid personal attacks on officers; and
 - ensure that criticism is constructive and well-founded.
- 6.4 Councillors have the ability to agree or reject proposals placed before them by officers, irrespective of the advice or recommendations made by officers so long as they generally act in good faith and exercise reasonableness in decision-making and specifically:-
 - take into account relevant and dismiss irrelevant matters; and
 - do not come to a conclusion that no reasonable authority would come to.
 Officers must therefore, be able to report to Councillors as they see fit and without any political pressure.
- A resolution may be passed at meetings which authorises an officer to take action between meetings after consultation with the Chair/ Lead Member/ Portfolio Member etc. It is the officer, not the Chair etc., who takes the action and is responsible for it. The Chair etc. does not himself/ herself have the power between meetings to make decisions.

7. OFFICER ADVICE TO PARTY GROUPS

7.1 It must be recognised by all officers and Councillors that in discharging their duties and responsibilities officers serve the Council as a whole and not exclusively any political group, combination of groups or any individual Councillor. Special rules apply to Political Group Assistants and the Mayor's Assistant and those post holders are made aware of them through separate guidance.

- 7.2 There is statutory recognition for party political groups and it is common practice for such groups to give preliminary consideration to matters of Council business in advance of such matters being considered by the relevant Council decision making body. Senior officers may properly be called upon to support and contribute to such deliberations by political groups but must at all times maintain political neutrality. All officers must, in their dealings with political groups and individual Councillors treat them in a fair and evenhanded manner.
- 7.3 The support provided by officers can take many forms, ranging from a briefing meeting with the Mayor, a Cabinet Member/ Chair/ Spokesperson prior to a Council, Cabinet, Committee or Sub-Committee meeting to a presentation to a political group meeting. Whilst in practice such officer support is likely to be in most demand from whichever political group is in control of the Council at the time, such assistance is available to all political groups.
- 7.4 Certain points, however, must be clearly understood by all those participating in this process, Councillors and Officer alike. In particular:
 - (i) Requests for officers to attend any political group meeting must be made only to the appropriate member of the Corporate Leadership Team. Normally only that person will attend the meeting, although in exceptional circumstances they may be accompanied by one or more Senior Officers.
 - (ii) Unless otherwise agreed in advance with the Chief Executive, officers will not attend political group meetings that include persons who are not Councillors. However, where the Chief Executive has authorised such attendance special care needs to be exercised by officers involved in providing information and advice to such political group meetings. Persons who are not elected Councillors will not be bound by the Code of Conduct for Members (in particular, the provisions concerning the declaration of interests and confidentiality) and for this and other reasons officers may not be able to provide the same level of information and advice as they would to a Councillors only meeting.
 - (iii) Officer support (whether in the form of a written report or otherwise) must not extend beyond providing information and advice in relation to matters of Council business. Officer support will be limited to a statement of material facts and identification of options and the merits and demerits of such options for the Authority. Reports or other support will not deal with any political implications of the matter or any option, and officers will not make any recommendations to a political group. Officers (with the exception of Political Group/ Mayor's Assistants) are not expected to be present at meetings or part of meetings when matters of party business are to be discussed.
 - (iv) Political group meetings, whilst they form part of the preliminaries to Council decision making are not empowered to make decisions on behalf of the Council. Conclusions reached at such meetings do not therefore

- rank as Council decisions and it is essential that they are not interpreted or acted upon as such.
- (v) It must not be assumed by any political group or Councillor that any Officer is supportive of any policy or strategy developed because of that officer's assistance in the formulation of that policy or strategy.
- (vi) Officers must respect the confidentiality of any political group discussions at which they are present in the sense that they should not relay the content of any such discussion to another political group or Councillor thereof. However, Councillors should be aware that this would not prevent officers from disclosing such information to other officers of the Council so far as is necessary to perform their duties.
- (vii) Where officers provide information and advice to a political group meeting in relation to a matter of Council business, it should be understood that the officers have a statutory duty to provide all necessary information and advice to the Mayor or Cabinet or relevant Committee/ Sub-Committee when the matter in question is considered.

8. MEMBERS' SERVICES AND THE USE OF COUNCIL FACILITIES

Members' Services and Members' Enquiries

- 8.1 The Council operates a Member's Enquiries system which is for the Mayor and Councillors to use for routine requests for information and advice. The maximum turn round time expected for such enquiries is 10 working days and officers will chase outstanding enquiries exceeding this period. Matters which are not routine or involve policy should be directed initially to the relevant Corporate Director or Divisional Director or any officer nominated by them.
- 8.2 Both Mayor's Office secretarial staff and the Councillors' Support Team provide assistance to Councillors in their role as Council Members. Staff in these sections may, therefore, be used, as appropriate, to help with work such as casework, meetings and correspondence to do with Council matters. Full details of the service offered are contained in the Members' Services Guide.
- 8.3 The Mayor's Office and Councillor Support Team staff will assist with booking venues for, and publishing details of, Councillor's surgeries. Councillors' surgeries should normally be held within a Councillor's own ward, but Councillor may arrange a surgery in premises outside their ward if this is necessary to provide suitable surgery facilities for their own constituents. Councillor must not ask Council officers to assist with any personal, business or party political matters; attend surgeries; or decide how case work will be dealt with.

Council Facilities

8.4 Councillors must use any Council facilities that are provided in their role as a Councillor strictly for that purpose and no other. For example, Councillors

must not use rooms in the Town Hall or other buildings or any of the Council's paper, computers, photocopiers, or printers for any personal, business related or party political matter, nor, for example, on behalf of any community groups of which the Councillor is a member, unless formal approval has been given by the appropriate chief officer.

- 8.5 The use of Council facilities and services by Councillors during a pre-election period for election campaigning or political purposes is not allowed. Specific guidance will be issued at that time to both Councillors and officers.
- 8.6 The Council can only provide legal representation to an individual Councillor where the action is taking place in the name of the Council and the individual deserves the protection of the Council. All such matters should be raised with the Chief Executive in the first instance.

Political Party Workers

- 8.7 Councillors are often assisted by political party workers. There is no objection to this, but no non-elected party worker has any entitlement to:
 - information to which a Councillor has access in their role as Mayor or Councillor:
 - use Council facilities provided for the use of Councillors.

The principles which apply to use of facilities provided for Councillors (and the officers employed to assist them) apply equally to all Council property and facilities and all Council employees.

Use of IT

8.8 From time to time training and guidelines on the proper and effective use of Council IT resources will be issued.

9. POLITICAL ASSISTANTS

9.1 Section 9 of the Local Government and Housing Act, 1989 gives councils a power to appoint political assistants to qualifying political groups. Whilst the Act allows the political affiliation of an individual to be taken into account in the appointment of any Political or Mayor's Assistant, they remain officers of the Council and must therefore not undertake any activity, which may be deemed unlawful. In this context, it should be realised that officer support to the political groups is in the context of their role in the discharge of Council business and although it may require liaison with political parties, at both local and national level, should not be used in promoting the views of an individual political party or undertaking campaigning or other party political business.

9.2 Political assistants hold politically restricted posts and therefore also face restrictions on their personal political activity.

10. COUNCILLORS' ACCESS TO INFORMATION

General

- 10.1 The following paragraphs identify the rights of Councillors and the procedures that they must comply with when applying for access to Cabinet/ Committee/ Sub-Committee papers and other documents/ information. These paragraphs take into account the following:
 - Relevant legislation including the Local Government Act 1972; the Data Protection Act 1998; the Freedom of Information Act 2000; and the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 (SI 2012/2089)
 - Local Government Transparency Code 2015
 - Open and accountable local government: plain English guide
 - Access to Information Procedure Rules (Part B Section 27 of the Constitution)
 - Relevant case law
- 10.2 In principle, Councillors have the same ordinary rights of access to certain information as is enjoyed by the general public but they also have the right to access any other information (i.e. confidential or exempt) held by the Council of which they are a Councillor provided that it is reasonably necessary to enable the Councillor to properly perform their duties as a Councillor (see "Need to Know" below). This right of access of additional access may not extend to the publication of or otherwise making public such information as there may be issues of confidentiality.

Access to Committee Papers for Forthcoming Meetings

- 10.3 The rights of Councillors can be summarised as follows:-
 - (i) Councillors enjoy the same access rights as members of the public in respect of Part I Cabinet/Committee/Sub-Committee papers.
 - (ii) Councillors of the appropriate Cabinet/ Committee/ Sub-Committee will have a good reason for access to all Part II exempt information on the respective Cabinet/ Committee/ Sub-Committee agenda under the "Need to Know" principles (see below).
 - (iii) Councillors of the Overview and Scrutiny Committee will have a prima facie "Need to Know" where they require access to Part II Cabinet agenda items as part of their scrutiny function provided the subject matter is within the Committee/ Sub-Committee's terms of reference.

(iv) All other Members who require access to confidential/ exempt Cabinet/ Committee/ Sub-Committee documentation will need to request disclosure under the Freedom of Information Act 2000 or demonstrate a "Need to Know" by complying with the principles set out below.

Access to Other Documents/Information – "The Need to Know"

- 10.4 It is important to note that in some cases access to information to which the public is not entitled only applies where Councillors are clearly carrying out their role as elected representatives. Where a Councillor has a financial or personal interest in a matter the Councillor will only be entitled to the same access as would be the case for a private individual. In these circumstances, the Councillor must make it clear that they are acting in their private capacity and not as a Councillor.
- 10.5 Under common law principles Councillors have the right to access information held by the Council where it is reasonably necessary to enable the Councillor to properly perform their duties as a Councillor. This is known as the "Need to Know". This means that information must not be used for party political purposes.
- 10.6 The common law "Need to Know" is the prima facie right of Councillors to inspect documents of the authority which exist as Councillors are under a duty to keep themselves informed of Council business which relate to their role as elected representatives. Thus, this right applies to Councillors who do not have statutory rights to exempt or confidential information and to other documents held by the Council under local government legislation or the Freedom of Information Act 2000.
- 10.7 For example, a Councillor is likely to have a prima facie "Need to Know" where they has a legitimate Ward problem and needs access to the documents that are relevant to that specific problem. Also, for example, a Cabinet Member whose Portfolio covers the matter in question and they need to be aware of what is occurring for the purpose of their Cabinet position.
- 10.8 Access to information on the basis of a 'Need to Know' does not exist where the Councillor is considered to be "fishing" for information or seeks access for an ulterior/improper purpose (e.g. for a private purpose). Case law has established that mere idle curiosity as to what is in the documentation will not be sufficient.
- 10.9 It should be noted that some material (for example if commercial sensitive) may be redacted from information that is disclosed, if this does not affect the ability of a Councillor to exercise their role as an elected representative.

- 10.10 There will also be a range of documents which, because of their nature are either not accessible by Councillors (such as the personal records of an individual) or are accessible only by the political group forming the administration and not by the Councillors of other political groups. An example of this latter category would be draft documents compiled in the context of emerging Council policies and draft Committee reports, the premature disclosure of which might be against the Council's and the public interest.
- 10.11 Whilst the term "Council document" is very broad and includes, for example, any document produced with Council resources, it is accepted by convention that a Councillor of one political group will not have a "Need to Know" and therefore, a right to inspect, a document which forms part of the internal workings of another political group.
 - Use of Council Information Confidentiality
- 10.12 Procedural Rules and specific local procedures (e.g. on contracts) require Councillors and officers to maintain confidentiality in certain circumstances. Officers are bound by their contracts of employment and any breach of confidentiality will almost certainly lead to disciplinary action. Officers must distinguish between assisting an elected representative in the course of the Councillor's Council business and dealing with the same person as a client or customer, e.g. a Housing Benefit claimant. In the latter case, Officers will treat the Councillor with the same degree of helpfulness, courtesy and confidentiality as would be afforded to any other member of the public in the same situation, and interpret the relevant rules and procedures as they would for any other client or customer.
- 10.13 Equally, any Council information provided to a Councillor on the basis of a 'Need to Know' must only be used by the Councillor for the purpose for which it was provided, i.e. in connection with the proper performance of the Councillor's duties as an elected representative of the Council. Confidential or exempt information provided to Councillors may be discussed in Part II Committee meetings or in private meetings of appropriate Councillors and Officers. However, it should not be discussed with, or released to, any other persons. Any information that is provided should be clearly marked as confidential before it is released to Councillors.
- 10.14 In cases where a Councillor discloses information given to him/her in confidence by anyone, or information acquired by the Councillor which they believe, or ought reasonably to be aware, is of a confidential nature then that Councillor may find themselves the subject of a complaint to the Standards Advisory Committee that they have contravened the Code of Conduct for Members.

- 10.15 Similarly, the unauthorised disclosure of confidential or exempt information is regarded by the authority as a serious disciplinary offence for Officers. This includes an unauthorised disclosure to a Councillor.
- 10.16 Any request from a Councillor for information will be treated in confidence by Officers and will not be made known to any other Councillor or political group. Officers are also under a duty not to relate any information disclosed privately by a Councillor(s) (e.g. during Part II discussions at Committee, etc., informal briefings, private conversations or Group meetings) to another Councillor, Officer or person not already privy to that information.
- 10.17 The duty of officers to observe a Councillor's confidence however will not apply if the information disclosed relates to something which could severely damage the Council or which is illegal or constitutes maladministration. In this event the matter will be referred to the appropriate Corporate Director and/or Monitoring Officer and Chief Executive for further investigation and action as appropriate.

11. WHEN THINGS GO WRONG

Procedure for officers

11.1 If an officer has a complaint about a Councillor it is always preferable to resolve matters informally, through an appropriate senior manage. If the matter cannot be resolved informally or it is not suitable for such then officers can make a complaint to the Monitoring Officer.

Procedure for Councillors

10.2 If a Councillor has a concern about the conduct or capability of an officer, they should raise the matter privately with the appropriate Divisional Director or Corporate Director. Any concern about a Corporate Director should be raised privately with the Chief Executive. Any concern about the Chief Executive should be raised privately with the Monitoring Officer.

11. REVIEW

11.1 The Standards Advisory Committee and the Monitoring Officer will jointly keep this Protocol under review and make recommendations for changes as appropriate. A review will take place annually in any event.

33 Employee Code of Conduct

INTRODUCTION

- This code aims to guide all employees on their conduct inside work and outside work where this has a bearing on their position within the Council. It is the responsibility of all Council employees to read this Code and work in accordance with it. If you are unsure about any aspect, check it with your line manager or Human Resources.
- 2. As an employee you should read this Code in conjunction with other relevant parts of the Constitution, Council policies and procedures relevant to your work and more detailed operational guidelines for example in areas such as computer use, The Code, in setting out our values, rules and principles, should not be interpreted as a complete list of what you can and cannot do, but rather to enable you as an employee to understand the ground-rules that all must observe, and the differences in the roles and duties of Members (the Mayor and Councillors) and employees.
- 3. Any breach of this Code may lead to disciplinary action and may in some instances constitute gross misconduct.

GENERAL CONDUCT

- 4. The public is entitled to demand the highest standards of conduct from all local government employees.
- 5. The Council is extremely conscious that public confidence can be damaged where the integrity of a Council employee is called into question and they are suspected of being influenced by improper motives.
- 6. Paragraphs 2.1 and 2.2 of the National Joint Council for Local Government Services, National Agreement on Pay and Conditions of the Service states:
 - "Employees will maintain conduct of the highest standard such that public confidence in their integrity is sustained
 - Local codes of practice will be developed to cover the official conduct and the obligations of employees and employers."

The Council believes:

- (a) The public is entitled to demand of a Local Government Officer conduct of the highest standard and public confidence in his integrity would be shaken were the least suspicion to arise that he could in any way be influenced by improper motives.
- (b) An Officer's off-duty hours are his personal concern but he should not subordinate his duty to his private interests or put himself in a position

- where his duty to his private interests conflict. The employing Authority should not attempt to preclude Officers from undertaking additional employment, but any such employment must not, in the view of the Authority conflict with or react detrimentally to the Authority's confidence in the conduct of the Authority's business.
- (c) The Officer should not be called upon to advise any political group of the employing Authority either as to the work of the group or as to the work of the Authority, neither shall he be required to attend any meeting of any political group.

WORKING RELATIONSHIPS, EQUALITIES AND THE CUSTOMER PROMISE

- 7. The Council expects all employees to deal with one another, the public, clients and elected Members in a courteous and civil manner. This may be in the exercise of their duties but can cover other circumstances, e.g. when in the role of Trade Union Representative. Employees should promote equality by not discriminating unlawfully against any person and by treating people with respect regardless of their race, age, religion, gender, sexual orientation or disability.
- 8. It is important that there is clarity about the respective roles of elected Members and employees and that the relationship between the two is clearly understood by everyone concerned. To achieve this the Council has adopted the Member/Officer Protocol which applies to all Members (the Mayor and Councillors) and employees and should be read in conjunction with this document.
- 9. You must always remember your responsibilities to the community that you serve and ensure courteous, efficient and impartial service delivery to all groups and individuals within that community as defined by the policies of the Council. All employees are required to be familiar with and implement the Council's policies, particularly those relating to Equalities and the Customer Promise and to ensure that the principles within those policies and other policies are followed.
- 10. The Council expects relationships between work colleagues (including those between managers and team members) to be supportive, co-operative and respectful. Employees should behave in a way that enhances the performance and well-being of others and the effectiveness of Council services. Employees should not have managerial responsibility for those with whom they have close private relationships (e.g. partners and family). If such a relationship arises, during the course of your employment, it must be declared to your divisional director or chief officer.

11. Other organisations and agencies support, assist and partner the Council in the provision of services. Employees must work within the terms of the contracts/agreements made between contractors/suppliers/partners and the Authority.

DUTY TO DECLARE INTERESTS

- 12. You are responsible for declaring interests which conflict with the impartial performance of your duties or put you under suspicion of improper behaviour. These interests may be financial or personal/social interests (e.g. interests of family and friends, commercial or voluntary associations). The interest may be advantageous or have a detrimental effect on you (an example of a detrimental interest may be a situation where you experience threats or pressure from family or friends to act in a particular way in your official capacity).
- 13. You must declare in writing to your divisional director any financial or personal/ social interests that you consider could bring about conflict with the Council's business or interests. You are reminded in particular that you must comply with Section 117 of the Local Government Act 1972 regarding the disclosure of pecuniary interests in contracts relating to the Council. Orders and contracts must be awarded on merit and no special favour should be shown to businesses in which you have a financial interest or which are run by, for example, friends, partners or relatives. If you have such an interest you must not be involved in any way in the negotiation of agreements or the letting of contracts with these contractors/firms.
- 14. Interests, relationships and associations must also be declared when dealing with recruitment, management responsibilities, the allocation of resources and services, the provision of services and access to confidential information. Interests, friendships and associations, which could conflict with your professional roles and responsibilities, must also be declared to your divisional director.
- 15. Each directorate maintains a confidential register of declarations which must be in writing, giving information about the nature of the interest and the names of the parties and the functions involved. Chief officers and divisional directors are also required to complete returns to be included in a confidential register maintained by Human Resources. These records may be accessed, on application to the monitoring officer, during the process of an investigation if the conduct of an employee is brought into question.

THE COUNCIL'S BUSINESS INTERESTS

- 16. All employees are bound by a duty of fidelity not to breach confidence and not to participate in competing activities. The Council has the right to take necessary and reasonable steps to protect its legitimate business interests.
- 17. The Council can legitimately seek to restrict the work activity of certain exemployees (for a specified period of time after the end of their employment and within a specified geographical area) where the individuals could use contacts and information derived from the Council to compete with the Council for work. These restrictions would take the form of a loyalty clause (or restrictive covenant) within the employee's contract of employment.
- 18. The Council retains intellectual property rights for work undertaken by employees. Research, reports, designs, drawings, software developments or similar work, when created in the course of an employee's normal duties, remain the property of the Council. These should not be removed from Council premises or passed on to a third party by any employee acting in a private capacity without the express consent of the Council.

GIFTS AND HOSPITALITY

- 19. The acceptance of gifts and hospitality, even on a modest scale, may arouse suspicion and must be capable of public justification. A register of gifts and hospitality is therefore kept for each of the Council's directorates containing the following information:
 - The name of the person or body making an offer of a gift or hospitality.
 - The name of the employee to whom the offer was made.
 - The gift or hospitality offered.
 - The circumstances in which the offer was made.
 - The action taken by the member of staff concerned.
 - The action taken (if any) by the divisional director or chief officer.
- 20. Where it is in the Council's interests to offer hospitality to organisations on Council premises such arrangements must only be made with the express permission of the divisional director or chief officer and be on a scale appropriate to the occasion.
- 21. You are strongly advised to refuse or return any gifts, hospitality or other favours from persons inside or outside the Council as any such acceptance could well put you in a compromising position and could render you liable to accusations by other parties who become aware of this. You should bear in mind how the acceptance of a gift or a free meal would look to a third party and how this could appear to compromise your professional judgement even if it is accepted in all innocence. When declining a gift or hospitality you

- should courteously but firmly inform those making the offer of the procedures and standards operating within the Council.
- 22. Under no circumstances should you ask for a reward, tip, gift, "Christmas box" or any other inducement. You should also not put yourself in debt to someone where this would be likely to influence your work.
- 23. It is a serious criminal offence for employees of the Council to corruptly receive or give any gift, loan, fee, reward or advantage in order to influence official conduct. If an allegation is made, it is for the employee to demonstrate that any such rewards have not been corruptly obtained. It is also an offence to accept any gift or consideration in the knowledge or belief that it is intended as inducement or reward, whether the employee receiving it is influenced or not.
- 24. There may be occasions where refusal of personal hospitality or a small token gift (e.g. at Christmas or another notable religious occasion) would clearly cause offence or be impracticable for cost or other reasons. The dividing line between what is and what is not acceptable is not a clear one and you should always exercise extreme caution. If you are considering acceptance, you should discuss the matter with your line manager before doing so and seek approval from your divisional director or in their absence your chief officer.
- 25. Before accepting a gift or hospitality staff should consider:
 - The timing of decisions for letting contracts for which a provider may be bidding (under no circumstances should gifts or hospitality be accepted from a contractor during a tendering period).
 - Whether the gift or hospitality is appropriate e.g. an inexpensive
 promotional pen or diary may be accepted but more expensive items, such
 as a bottle of whisky, must be declined. Similarly, lunch at on-site
 cafeterias or invitations to local cultural events as a representative of the
 Council may be appropriate whereas invitations to prestigious sporting
 events, theatre tickets or personal invitations where you are not attending
 in an official capacity are not appropriate.
- 26. Where the refusal of an unsolicited gift may cause offence, the gift may be donated to the Speaker of the Council's official charity and the donor informed accordingly in writing.
- 27. You should exercise discretion in offering and accepting hospitality. You should bear in mind how it might affect your relations with the party offering it and how it might be viewed by elected Members, other potential suppliers/contractors, the public and other officers. The criteria which determine whether you should accept hospitality from firms or other organisations include:

- Whether the invitation comes from a firm likely to benefit from the goodwill of the
- Council or from a charity or other organisation which may not have the same kind of vested interest in the outcome;
- Whether the firm is seeking a contract, or one has already been awarded;
- Whether the visit is genuinely instructive or constitutes more of a social function;
- · The scale and location of hospitality, and whether it falls in working hours;
- The frequency of the hospitality;
- Whether it is directed just at you or to a group.
- 28. With the exception of minor gifts such as inexpensive calendars, pens or small stationery items, or hospitality such as refreshments during a site visit or an inexpensive working lunch, the acceptance of gifts and/or hospitality must be authorised in advance by a divisional director or chief officer and recorded in writing in the directorate register. Offers that are declined must also be recorded in the register. Divisional directors and chief officers are also required to complete the register although they are not required to seek prior authority for any action they decide to take.

LEGACIES

- 29. On occasion members of the public or clients may wish to express their appreciation of Council officers or services of a particular employee by leaving money/gifts in their will. Members of the public should be discouraged from doing this.
- 30. Where an employee has notice that they are to be bequeathed money/gifts from a member of the public or client they must report this to their chief officer.
- 31. Details of the amount involved, the reason for the legacy and the service provided must be forwarded to the chief officer before the employee accepts the legacy.

CONFIDENTIAL AND OTHER INFORMATION

- 32. The Council expects all employees to safeguard confidential information, including when they leave the Council's service. Information which can be classified as 'confidential' can broadly be grouped into the following areas:
 - Information of a specific and personal nature about employees, potential employees, service users, customers, individuals and organisations who come into contact with the Council.
 - Sensitive organisational information.

- Business/commercial information e.g. pricing, quotes, matters affecting negotiations with suppliers, trade unions etc.
- 33. Exempt committee papers (i.e. those on Part II of any Agenda) must not be released to the public or a fellow officer (unless they have a clear right of access) without the consent of the Divisional Director HR & Transformation.
- 34. You must not use any information obtained in the course of your employment for personal gain or benefit. You must not pass on such information to others who might use it in a similar way. All employees are under an obligation not to access or attempt to access information which they are not authorised to have.
- 35. Employees are bound by their contracts of employment to maintain confidentiality. Any deliberate breach of confidentiality, improper disclosure of information or misconduct in relation to official documents will be treated as a serious matter and will lead to disciplinary action.

OUTSIDE AND ADDITIONAL WORK

- 36. Employees must comply with Section 107 of the Local Government Act 1972 regarding the non-acceptance of any fees or rewards whatsoever other than their proper remuneration. It is a criminal offence for you corruptly to receive or give any gift, loan, fee, reward or advantage for doing or not doing anything or showing favour or disfavour to any person in your official capacity. If an allegation is made, it is for you to demonstrate that any such rewards have not been obtained corruptly. You must therefore ensure that any reward or fee that you receive from employment outside the Council has been authorised in advance in accordance with this Code.
- 37. Any additional work (whether paid or unpaid) you wish to undertake must not conflict with the Council's interests or in any way weaken public confidence in the Authority. Accordingly, all employees of the Authority are required to obtain consent, in writing (to be retained on their HR file), from their chief officer in advance, and on each occasion, if they wish to engage in any other business, take up additional employment or work outside the Authority. This provision also applies to chief officers who will require the prior consent of the Chief Executive should they wish to engage in such activity.
- 38. Also you must not undertake any duties/work (whether for payment or otherwise) of a type that you normally undertake for the Council on behalf of:
 - Any other Council employee, without the prior written agreement of your chief officer who shall, if agreement is given, notify the Divisional Director, HR & Workforce Development; or

- Your chief officer, without the prior written agreement of the Chief Executive.
- 39. Employees do not need approval to undertake voluntary work or work for trade unions or political parties (subject to the provisions of the 1989 Local Government Housing Act as set out below), provided this work does not conflict with the Council's interests as specified in paragraph 37.
- 40. The Council will generally not give approval for additional or outside work if it:
 - Is for anyone who is in a supervisory or managerial relationship with an employee.
 - Places the employee in a position where their official duties and private interests may conflict.
 - Affects the employee's health or ability to maintain acceptable standards of work.
 - Might weaken public confidence in the conduct of the Council's business.
 - Involves the employee being in direct competition with the Council.
- 41. Where approval has been given to undertake additional or outside work, employees must not:
 - Use Council accommodation or facilities (vehicles, computing equipment, photocopiers, telephones etc.).
 - Submit applications of any description to the Council on behalf of any other person without written permission from their chief officer.
 - Use their knowledge of the Council or staff to help secure particular decisions or outcomes.
 - Undertake private work in office hours or when they are absent due to ill health.
 - Portray themselves as employees or agents of the Council when undertaking additional or outside work.
- 42. Outside work should not be undertaken for any person, company or contractor who is known by the employee to have a contractual relationship with the Council, or who is seeking work from the Council.

APPOINTMENTS AND RELATED EMPLOYMENT MATTERS

43. The Council recruits on merit and requires that its appointments are made without bias, on the basis of clear assessment criteria. If you are responsible for appointing employees, it is unlawful for you to make an appointment other than on the basis of merit. It would be unlawful for you to make an appointment based on anything other than the ability of the candidate to meet the present and future needs of the Council. In order to avoid any possible accusation of bias, you should not be involved in an appointment where you

- are related to an applicant, or have a close personal relationship outside work. You must not canvas on behalf of any applicant.
- 44. Similarly, you must not be involved in decisions relating to discipline, promotion or pay adjustments for another employee who is a relative, partner, close friend, or where you have some other close personal relationship.
- 45. As an employee/potential employee you must ensure that you:
 - are open and honest at any interview;
 - are open and honest on any application form;
 - disclose all criminal convictions*;
 - disclose any pending criminal charges;
 - disclose if you are a friend or relative of (or have other links with) a Member or an employee who may influence your appointment;
 - disclose if you are the tenant or landlord of someone who may influence your appointment;
 - do nothing to seek undue favour from employees or Members in Council selection procedures.

[* Although under the terms of the Rehabilitation of Offenders Act 1978 certain offences are categorised as being "spent" for employment purposes this exemption does not apply to certain posts, for example where the individual is engaged in work that entails contact with children.].

LOCAL GOVERNMENT AND HOUSING ACT 1989

- 46. As a result of provisions introduced under the Local Government and Housing Act 1989 to ensure the political impartiality of local government employees, some employees' posts are subject to political restriction. This means that the postholders are prohibited from involvement in political activities as these could conflict with the responsibilities at work.
- 47. The Local Government and Housing Act 1989 requires that anyone who is employed by a local authority in a politically restricted or sensitive post is disqualified from being elected as a Member in another local authority or as a Member of Parliament or as a Member of the European Parliament. Employees holding politically restricted posts are also unable to undertake certain political activities within the following broad categories:-
 - Writing or speaking publicly on politically controversial issues.
 - Canvassing at any election on behalf of a political party or at elections for MPs, MEPs, Mayor or Councillors.
 - Holding office in any political party.
 - Publicly declaring themselves a candidate for Mayor, Councillor, MP or MEP.

- 48. The Act requires that employees holding the following posts should be politically restricted:
 - Employees giving regular advice to Committees or Sub-Committees.
 - Employees who regularly speak to journalists or broadcasters on behalf of the Council.
- 49. A list of politically restricted posts is held by the Corporate Director, Governance. It contains the post designations and the section of the Act relating to their inclusion on the list
- 50. Under the Local Government (Political Restrictions) Regulations 1990, the failure of a postholder holding a politically restricted post to comply with the restriction will result in disciplinary action being taken on the grounds of misconduct.

POLITICAL NEUTRALITY AND CONTACT WITH MEMBERS

- 51. Employees serve the Authority as a whole. It follows that they must serve all Members (the Mayor and all Councillors, not just those of the ruling political group) and must ensure that the individual rights of all Members are respected treating political groups and individual Members in a fair and even handed manner. Insofar as employees may be required to advise political groups, they must do so in ways that do not compromise their own political neutrality. This subject is covered in detail in the Member/Officer Protocol which governs relations between elected Members and Council officers.
- 52. It is important that Members' enquiries should be dealt with efficiently and effectively within the established policy and procedures for the service area concerned. If employees consider that unreasonable Member pressure is being brought to bear with a particular issue outside of established procedures and policies, the relevant details must be referred to your chief officer. It is the Chief Executive's responsibility to determine whether the incident concerned should be reported to the Group Secretaries.
- 53. Lines of communication between Members, employees and members of the public should accord with defined and established management practice, be readily identifiable and respected by all concerned.
- 54. Individual employees should not approach elected Members directly on employment matters.
- 55. Representations to Members should be made through chief officers or normal Trade Union/Member communication forums.

56. Employees must not disrupt official meetings of the Council or of its Cabinet, Committees, Sub-Committees, etc.

PUBLICATIONS - BROADCASTS

- 57. Employees who are broadcasting on a subject connected with the work of the Council are required to obtain permission from the Chief Executive and their chief officer in advance and to submit where possible a copy of the script of the broadcast or otherwise advise on general subject matter.
- 58. Employees should not publish, or authorise without the permission of their chief officer the publication of any book or article by them or with others which indicates that the writer is an employee of or connected with the London Borough of Tower Hamlets.
- 59. Similarly, employees should not, without permission from the Council, make any communication to a newspaper or other journal in which there is any indication that they are an employee or otherwise connected with the London Borough of Tower Hamlets. Employees acting in either a personal capacity or as a spokesperson for outside groups should not bring the Council into disrepute by publicising material adverse to the Council or other employees. This is not intended to preclude Trade Unions from pursuing their legitimate industrial relations activities.
- 60. The Council has established a Communications Section, which is responsible for all official press releases and statements. Individuals who are asked by the media to make comments should refer such requests direct to that section.
- 61. Employees should consider whether their public statements made about the Council (whether as a spokesperson for an organisation or as an individual) could reflect in some unacceptable way upon the employer-employee relationship.

WHISTLEBLOWING

- 62. The Council expects employees who witness, or have their suspicions raised, or are approached to become party to potentially fraudulent, corrupt, dangerous or improper behaviour, to report these incidents or concerns either to their line manager or other council manager or through the agreed whistleblowing procedures. Failure to do so could implicate you in the misconduct.
- 63. The Council recognises that the decision to report a concern can be a difficult one to make, not least because of the fear of reprisal from those responsible for the malpractice. The Council will not tolerate harassment or victimisation

- and will take appropriate action to protect employees who raise a concern in good faith.
- 64. Employees who are subject to procedures (such as but not limited to disciplinary or redundancy) will not have those procedures halted as a result of raising concerns under this procedure.
- 65. Concerns should normally be raised initially with your line manager or supervisor. However, the most appropriate person to contact will depend on the seriousness and sensitivity of the issues involved and who is suspected of the misconduct/ malpractice. If for any reason you do not feel that it is appropriate to express your concerns in this way, the Council's whistleblowing policy explains the other routes available to you.
- 66. Malicious allegations i.e. deliberately raising false complaints with the intention of harming someone will be regarded as serious misconduct.
- 67. Raising concerns through the media is not an appropriate or effective channel and may result in an employee breaching obligations under this Code resulting in disciplinary action. The Council's whistleblowing policy gives details of how to raise concerns with more appropriate and independent organisations outside the Council.

COUNCIL POLICIES, PROCEDURES AND OPERATING GUIDELINES

- 68. In addition to this Code of Conduct, the work of Council employees is governed, in most areas, by established policies, procedures and operational guidelines which ensure:
 - (a) that the Council meets its statutory obligations,
 - (b) that service standards are maintained,
 - (c) that staff operate within their approved authority, and
 - (d) that proper monitoring and auditing processes can be applied.
- 69. Whilst your manager will assist you, employees also have a personal responsibility to ensure that they are familiar with their responsibilities under the Council's Constitution and work within Council policies, procedures and operating guidelines.
- 70. Allegations of any failure to meet the requirements of this Code may be dealt with under the Council's Disciplinary Procedure.

34 Licensing Code of Conduct

CONTENTS

Section	Subject
1	Introduction
2	Human Rights Act
3	Quasi-Judicial Hearings
4	Predisposition, Predetermination, or Bias
5	Interests
6	Training of Councillors
7	Application by a Councillor or an Officer
8	Application by the Council (or where the Council is the landowner)
9	Lobbying
10	Pre-hearing discussions
11	Site Visits
12	Relationship between Councillors and Officers
13	Conduct at the Hearing
14	Councillors who are not on the Committee
15	Making the decision
16	Appeals
17	Record Keeping
18	Procedure Notes
Appen dix	
Α	Rules of Procedure Governing Applications for Premises Licences and other permissions under the Licensing Act 2003
В	Rules of Procedure for Sex Establishment Licences under Section 2 of and Schedule 3 to the Local Government (Miscellaneous Provisions) Act 1982 (as amended)
С	Do's and Do Not's

1. INTRODUCTION

- 1.1 The Licensing Code of Conduct has been adopted by Tower Hamlets Council to regulate the performance of its licensing functions that fall within the Terms of Reference for the Licensing Committee. Its major objectives are to guide Councillors and officers of the Council in dealing with licensing related matters and to inform potential licensees and the public generally of the standards adopted by the Council in the exercise of its licensing functions. Except where otherwise stated, references in this Code are to the Licensing Committee and its Sub-Committees and the expression "Licensing Committee" should be interpreted accordingly.
- 1.2 The Licensing Code of Conduct is in addition to the Code of Conduct for Members adopted under the provisions of the Localism Act 2011. Councillors should follow the requirements of the Code of Conduct for Members and apply this Code in light of that Code. Whilst most decisions taken by Councillors are administrative in nature, the work of the Licensing Committee is different in that its proceedings are quasi-judicial and the rules of natural justice apply. This imposes a new and higher set of standards on those Councillors who are involved in the decision-making process.
- 1.3 The provisions of this Code are designed to ensure that licensing decisions are taken on proper licensing grounds, in a fair consistent and open manner and that Councillors making such decisions are, and are perceived as being, accountable for those decisions. The Code is also designed to assist Councillors in dealing with and recording approaches from applicants, licensees and objectors and is intended to ensure that the integrity of the decision-making process is preserved.
- 1.4 This Code is part of the Council's ethical framework and in addition to the Code of Conduct for Members should be read in conjunction with the Member/Officer Protocol. If a Councillor does not abide by the Code then that Councillor may put the Council at risk of proceedings on the legality or maladministration of the related decision and the Councillor may be at risk of either being named in a report to the Standards Advisory Committee or Council. A failure to abide by the Code is also likely to be a breach of the Code of Conduct for Members and which could result in a complaint being made to the Monitoring Officer.
- 1.5 If a Councillor has any doubts about the application of this Code to their own circumstances they should seek advice early, from the Monitoring Officer and preferably well before any meeting takes place.

2. HUMAN RIGHTS ACT

2.1 The Human Rights Act 1998, which came into full effect on 2nd October 2000, incorporated the key articles of the European Convention on Human Rights into domestic law. The Convention guarantees certain basic human rights. As far as possible legislation (including the licensing laws) must be interpreted

in such a way as to conform to Convention rights. Decisions on licensing issues are actions of a public authority and so must be compatible with Convention rights.

2.2 Councillors of the Committee need to be aware of the rights contained in the Convention when making decisions and in particular:

Article 6: Right to a fair trial

In the determination of a person's civil rights and obligations everyone is entitled to a fair and public hearing within a reasonable time by an independent and impartial tribunal established by law.

Article 8: Right to respect for family and private life

- 1. Everyone has a right to respect for his or her private life, and his or her home and correspondence.
- 2. There shall be no interference by a public authority with the exercise of this right except such as is in accordance with the law and is necessary in a democratic society in the interests of national security, public safety or the economic well-being of the country, for the prevention of disorder or crime, for the protection of health or morals, or for the protection of the rights and freedoms of others.

Article 1: of the First Protocol: Protocol of property

Every natural or legal person is entitled to the peaceful enjoyment of his possessions. No one shall be deprived of his or her possessions except in the public interest and subject to the conditions provided for by law and by the general principles of international law.

The preceding provisions shall not, however, in any way impair the right of a State to enforce such laws as it deems necessary to control the use of property in accordance with the general interest or to secure the payment of taxes or other contributions or penalties.

Article 14: Prohibition of discrimination

The enjoyment of the rights and freedoms in the Convention shall be secured without discrimination on any ground such as sex, race, colour, language, religion, political or other opinion, national or social origin, association with a national minority, property, birth or other status.

2.3 Article 6 is an 'absolute' right and cannot be interfered with. This means that these rights can never be detracted from because it is considered to be fundamental to the rights of people. The Licensing Committee's decisions on most licensing functions are subject to independent tribunals, usually the Magistrates' Court, so satisfying the provisions of Article 6. The Licensing Committee must however conduct a fair hearing in accordance with the rules of natural justice.

- 2.4 Article 8 and Article 1 of the First Protocol are both qualified rights and the Council can interfere with these provided that such interference had a clear legal basis. In therefore deciding whether to interfere with this right, Councillors should consider the matter within the framework of a 'fair balance' test. This requires that a balance be struck between the protection of the right of property and the general interests of the community. An interference with a person's rights must be proportionate and go no further than is necessary.
- 2.5 Specifically as to Article 1 of the First Protocol, an existing licence is a possession under this Article and therefore if a person does not currently hold a licence then it will not apply. Article 1 of the First Protocol also has relevance in respect of any third parties objecting to a licensing application, because of their right to the enjoyment of their property.
- 2.6 As to Article 14, whilst this is also an 'absolute' right it does not create an independent right as it only operates to prevent discrimination in the exercise of other convention rights. If there is discrimination however in respect of a particular protected right then there is no need to show a violation of the article giving such right for there to be a breach of Article 14. All it is necessary to show is that there has been discrimination. Accordingly, in exercising its Licensing Functions, the Council must not treat persons differently where such persons are placed in an analogous situation.

3. QUASI-JUDICIAL HEARINGS

- **3.1** A quasi-judicial hearing is one:
 - which affects a person's livelihood;
 - which involves disciplinary action; or
 - which affects property
- 3.2 These hearings are subject to the rules of natural justice. Properly applied, the rules of natural justice will ensure that the requirements of the Convention that a hearing is both "fair" and presided over by an "independent and impartial tribunal" are met.
- 3.3 There are two principles underlying the rules of natural justice. First, all parties must be given a chance to put their case under conditions which do not put one party at a substantial disadvantage to the other party. All parties should be given sufficient notice of the hearing and the applicant should have disclosure of the nature of the objections/ representations as well as knowing who is objecting/ making a representation so that they can prepare a response to the points raised in such objections/ representations.
- 3.4 The rules of natural justice could also include asking questions of other parties. In respect of 'Alcohol and Entertainment Licensing' however, the Licensing Act 2003 (Hearings) Regulations 2005 ('the 2005 Regulations') provide that the hearing should take the form of a discussion led by the

- authority and cross-examination should not be permitted unless the Licensing Committee considers that cross-examination is required for it to consider the representations, application or notice as the case may require.
- 3.5 As to sufficient notice of the hearing, in respect of 'Alcohol and Entertainment Licensing', the 2005 Regulations also address this point as they specify the period of time within which a hearing must be commenced; the minimum time before the hearing that notice should be given; persons to whom notice of hearing is to be given; and the documents to accompany notice of hearing. The 2005 Regulations do provide that a failure to comply with the Regulations does not of itself render the proceedings void but where there is such an irregularity, the authority shall, if it considers that any person may have been prejudiced as a result of the irregularity, take such steps as it thinks fit to cure the irregularity before reaching its determination.
- 3.6 The Licensing Committee should always satisfy itself that sufficient notice of the hearing has been given to all parties and if not satisfied, then the Licensing Committee should take such steps as it thinks fit to deal with that issue before reaching its determination and this could include adjourning that application to a later date.
- 3.7 Second, a person who has an interest in an application must be disqualified from considering it. The Licensing Committee must be impartial not only must there be no actual bias but there must be no perception of bias.
- 3.8 The procedure rules which govern hearings of the Licensing Committee reflect the requirements of the Human Rights Act and the rules of natural justice. To avoid any allegations of bias or perceived bias, Councillors sitting on the Licensing Committee must strictly observe those procedure rules.
- 3.9 The use of a party political whip is inconsistent with the rules of natural justice and must be avoided by Councillors sitting on the Licensing Committee.

4. PREDISPOSITION, PREDETERMINATION OR BIAS

- 4.1 Section 25 of the Localism Act 2011 ('the 2011 Act') provides that a Councillor should not be regarded as having a closed mind simply because they previously did or said something that, directly or indirectly, indicated what view they might take in relation to any particular matter. This reflects the common law position that a Councillor may be predisposed on a matter before it comes to Committee, provided they remain open to listening to all the arguments and changing their mind in light of all the information presented at the meeting. Nevertheless, a Councillor in this position will always be judged against an objective test of whether the reasonable onlooker, with knowledge of the relevant facts, would consider that the Councillor was biased.
- 4.2 As to predetermination, this is a legal concept and is used in situations where a decision maker either has, or appears to have, a closed mind. That is they have made up their mind in advance of proper consideration of an issue and

the merits of an application. Section 25 of the 2011 Act does not amount to the abolition of the concept of predetermination however, as no one should decide a case where they are not impartial or seen to be impartial. Critically, Councillors need to avoid any appearance of bias or of having a predetermined view before taking a decision. Indeed, Councillors should not take a decision on a matter when they are actually biased in favour or against the application, or where it might appear to a fair and informed observer that there was a real possibility of bias, or where a Councillor has predetermined the matter by closing their mind to the merits of the decision.

- 4.3 Councillors must not make up their mind on how they will vote on any licensing matter prior to formal consideration of the matter at the meeting of the Licensing Committee and the Councillor hearing the evidence and arguments on both sides. A Councillor should not make comments on Licensing policy or procedures, or make any commitment in advance as to how they intend to vote on a matter, which might indicate that that they have closed their mind.
- 4.4 Any licensing decision made by a Councillor who can be shown to have approached the decision with a closed mind will expose the council to the risk of legal challenge.
- 4.5 Clearly expressing an intention to vote in a particular way before a meeting (predetermination) is different from where a Councillor makes it clear they are willing to listen to all the considerations presented at the committee before deciding on how to vote (predisposition).
- **4.6** If a Councillor considers that they do have a bias or cannot be impartial then they should withdraw from being a Member of the Licensing Committee for that application.
- **4.7** Councillors should note that, unless they have a disclosable pecuniary interest or a significant personal interest (see section 5 below), they will not appear to be predetermined through-
 - listening or receiving viewpoints from residents or other interested parties:
 - making comments to residents, interested parties, other Councillors or appropriate officers, provided they do not consist of or amount to prejudging the issue and the Councillor makes clear that they are keeping an open mind;
 - seeking information through appropriate channels; or
 - being a vehicle for the expression of opinion or speaking at the meeting as a Ward Councillor, provided the Councillor explains their actions at the start of the meeting or item and makes it clear that, having expressed the opinion or ward/ local view, they have not committed themselves to vote in accordance with those views and will make up their own mind having heard all the facts and listened to the debate.

4.8 The following advice applies:

- Councillors must not make up their mind, or appear to have made up their mind on how they will vote on any licensing matter prior to formal consideration of the matter at the meeting of the Licensing Committee and of the Councillor hearing evidence and arguments on both sides. This includes deciding or discussing how to vote on any application at any sort of political group meeting, or lobby any other Councillor to do so. If a Councillor has an interest in a local lobby group or charity or pressure group they may appear predetermined by their actions and/ or statements made in the past. The Councillor should take advice from the Legal Adviser to the Licensing Committee on how to deal with this.
- It must be noted that if a Councillor is predetermined then taking part in the decision will put the Council at risk of a finding of maladministration and of legal proceedings on the grounds of there being a danger of bias or predetermination or, a failure to take into account all of the factors enabling the proposal to be considered on its merits.
- A Councillor may appear pre-determined where the Council is the landowner, developer or applicant and the Councillor has acted as, or could be perceived as being, a chief advocate for the proposal. This would arise where that through the Councillor's significant personal involvement in preparing or advocating the proposal the Councillor will be, or perceived by the public as being, no longer able to act impartially or to determine the proposal purely on its licensing merits.
- Councillors should recognise that in being a Councillor of a political group they are allowed to be predisposed in relation to licensing policies of the Council or to licensing policies of the Councillor's political party, providing that predisposition does not give rise to a public perception that the Councillor has, due to his/ her political membership, predetermined a particular matter.
- When considering a licensing application, Councillors must:
 - act fairly and openly;
 - approach each application with an open mind; carefully weigh up all relevant issues; and
 - determine each item on its own licensing merits
- And Councillors must not:
 - take into account irrelevant issues;
 - behave in a manner that may give rise to a public perception that they may have predetermined the item; and
 - behave in such a manner which may give rise to a public perception that they may have been unduly influenced in reaching a decision.

5. INTERESTS

- 5.1 In order to avoid allegations of bias it is important that Councillors are scrupulous in declaring interests at the hearing.
- **5.2** There are three (3) categories of interests, namely:
 - Disclosable pecuniary interests (DPIs);
 - · Other registerable interests; and
 - Non registerable interests.
- 5.3 Chapter 7 of the 2011 Act places requirements on Councillors regarding the registration and disclosure of their pecuniary interests ('DPI') and the consequences for a Councillor taking part in consideration of an issue in the light of those interests. The definitions of DPI taken from the Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012 are set out in paragraph 3.4 of the Code of Conduct for Members. A Councillor must provide the Monitoring Officer with written details of relevant interests within 28 days of their election or appointment to office. These interests can be either an interest of the Member or an interest (of which the Member is aware) of a spouse, civil partner or a person that the Member is living with as a spouse or civil partner. Any changes to those interests must similarly be notified within 28 days of the Councillor becoming aware of such changes.
- 5.4 A failure to register or declare a DPI or the provision of false or misleading information on registration, or participation in discussion or voting in a meeting on a matter in which a Councillor has a DPI, are criminal offences.
- 5.5 A DPI relating to an item under discussion requires the immediate withdrawal of the Councillor from the Licensing Committee. In certain circumstances, a dispensation can be sought from the Monitoring Officer to take part in that particular item of business and which could arise where the Councillor is the applicant or has made a representation for or against the application.
- 5.6 Having regard to the rules of natural justice and the requirement that a Councillor who has an interest in an application must be disqualified from considering it, then consideration must also be given to other non-DPI personal interests that are either registrable as required by the Code of Conduct for Members or are personal interests that do not require registration.
- 5.7 A personal interest in a matter arises if a Councillor anticipates that a decision on it might reasonably be regarded as affecting (to a greater extent than other council tax payers, ratepayers or residents of the Council's area) the well-being or financial position of the Councillor, a relative or a friend or
 - the employment or business carried out by those persons, or in which they might be investors (above a certain level);
 - any of the bodies with which the Councillor is associated, and which the Councillor will have registered in the register of interests.

- 5.8 If a Councillor has a personal interest in any licensing application or other matter before the Licensing Committee then the Member shall, if present, disclose the existence and nature of the interest at the start of the meeting and, in any event, before the matter is discussed or as soon as it becomes apparent. The full nature of the interest must be declared. The declaration and disclosure of a personal interest does not usually debar a Councillor from participation in the discussion or voting provided that the personal interest is not so significant that there is a real possibility of bias or predetermination and which is likely to prejudice the Councillor's judgement of the public interest (see 5.9 below).
- 5.9 The position is different however where a member of the public, with knowledge of the relevant facts, would reasonably regard the personal interest as so significant that there is a real possibility of bias or predetermination and which is likely to prejudice the Councillor's judgement of the public interest. Examples of this are working closely with an applicant or a group of objectors to achieve a certain outcome; lobbying other Councillors on the Committee; acting as an agent for a person pursuing a licensing matter with the Council; or generally declaring voting intentions ahead of the meeting etc.
- 5.10 A Councillor with a personal interest which might appear to a fair and informed observer that there was a real possibility of bias must not participate in the discussion on the application and must leave the room immediately when the discussion on the item begins or as soon as the interest becomes apparent. They cannot seek to influence the decision, save that if a member of the public has the right to attend the meeting, make representations, answer questions, or give evidence, then a Councillor will have the same right. Once the Councillor has exercised that right then the Councillor must withdraw from the room for the rest of that item and play no further part in the discussion or vote.
- 5.11 Being a Councillor for the ward in which particular premises are situated is not necessarily declarable and as a general rule Councillors of the Committee may deliberate on matters affecting their wards provided they do so with an open mind. Councillors should remember, however, that their overriding duty is to the <u>licensing objectives</u> and not to the residents and businesses within their ward. Councillors have a duty to make decisions impartially, and should not improperly favour, or appear to improperly favour, any person, company, group or locality. If a Member feels that they cannot do this then the Member must leave the room when the discussion on the item begins.
- 5.12 More information on what constitutes an interest as well as the obligation on Councillors to register their interests is contained in the Code of Conduct for Members set out in Part C Section 31 of the Constitution. The ultimate responsibility for fulfilling these requirements rests with individual Councillors but the Council's Monitoring Officer or the Service Head Legal Services are available to give advice if required.

6. TRAINING OF COUNCILLORS

- 6.1 As the technical and propriety issues associated with licensing are not straightforward, Councillors on the Licensing Committee must participate in a programme of training on the licensing system and related matters agreed by and organised by officers. The programme will consist of compulsory and discretionary elements. The aim of the training is to assist Members in carrying out their role properly and effectively. If a Councillor fails to participate in the compulsory elements of the training this may result in that Councillor being asked to stand down as a Councillor of the Licensing Committee.
- **6.2** Councillors should be aware that training is particularly important for Councillors who are new to the Licensing Committee and for Councillors who have not attended training in the recent past. Other Councillors are free to attend the training in order to gain an understanding of licensing issues.
- 6.3 Where a Member has a genuine difficulty in attending any particular training session officers will try when practicable to accommodate a request for an individual or repeat session.

7. APPLICATION BY A COUNCILLOR OR OFFICER

- 7.1 The Licensing Committee may need to determine an application submitted by a Councillor or an officer, or by a company or individual with which a Councillor or officer has an interest or relationship. For the avoidance of doubt, the term Councillor or an officer includes any former Councillors or officers. In such cases, it is vital to ensure that such application is handled in a way that gives no grounds for accusations or favouritism. Accordingly the matter will be dealt with as follows-
 - (a) On receipt of such an application, a copy of the application will be referred to the Corporate Director.
 - (b) The Corporate Director will pass a copy of the application to the Monitoring Officer who will satisfy himself/ herself that the application can be, and is being, processed and determined without suspicion or impropriety.
 - (c) If a Councillor or an officer submit their own proposal to the Council which they serve, they must take no part in its processing or the decision making process.
 - (d) The Councillor making the application would almost certainly have a DPI and should not address the Committee as the applicant but should appoint an independent agent to represent their views.
 - (e) Councillors of the Licensing Committee must consider whether the nature of any relationship with the person (either a Member or an officer) making the application requires that they make a declaration of interest and if necessary also withdraw from the meeting.

(f) In respect of former Councillors or former officers the above requirements shall apply for a period of three years following their departure from the Council.

8. APPLICATION BY THE COUNCIL (OR WHERE THE COUNCIL IS THE LANDOWNER)

- 8.1 Councillors may need to determine an application submitted by the Council for the Council's own land or in respect of land where the Council is the landowner. It is perfectly legitimate for such applications to be submitted to and determined by the Licensing Authority. Applications should be treated with the same transparency and impartiality as those of other applicants so as not to give rise to suspicions of impropriety.
- 8.2 If a Councillor has been heavily committed or involved in an area of policy/issue relating to such an application (e.g. as a Cabinet Member), then that Councillor must consider whether they have an interest which should be disclosed. In such circumstances, the Councillor should seek advice from the Legal Adviser to the Licensing Committee.

9. LOBBYING

- 9.1 Councillors may be approached or lobbied by an applicant, agent or objector about a particular licensing application. This can happen prior to an application being made or at any time after the application is made. Whilst lobbying is a normal and perfectly proper part of the political process, it can cause the perception of bias or predetermination especially when a Councillor must enter the meeting with an open mind and make an impartial determination on the relative merits of all the evidence presented at the hearing.
- **9.2** To avoid such perception, if a Member is approached then they should:
 - (a) inform such applicant or agent or interested party/ objector that such approach should be made to officers or to elected Councillors who are not Councillors of the Licensing Committee;
 - (b) forthwith notify in writing to the Monitoring Officer the fact that such an approach has been made, identifying the application, the nature of the approach, by whom it was made, and the action taken by the Member concerned; and
 - (c) keep an adequate written record so as to enable the Member to disclose the fact and nature of such an approach at any relevant meeting of the Licensing Committee.
- **9.3** If the Councillor does discuss the case then in no circumstances should a Councillor give an indication of voting intentions or otherwise enter into an unconditional commitment to oppose or support the application. To do so

without all relevant information and views would be unfair and detrimental. As stated in 9.2(c) above, the Councillor must keep an adequate written record of the discussion so as to enable the Member to disclose the fact and nature of such an approach at any relevant meeting of the Licensing Committee.

- 9.4 If a Councillor who is not a Councillor of the Licensing Committee is contacted by an applicant, objector or interested party then that Councillor can discuss the issues raised by their constituent with the appropriate licensing officer and may forward any representations or evidence to that officer, who will, provided it is lawful, include the relevant information in the report to the Licensing Committee. If a Councillor wishes to make their own representations about a matter they should likewise make those representations to the appropriate Licensing officer.
- 9.5 When attending a public meeting at which a licensing issue is raised, a Councillor of the Licensing Committee should take great care to maintain an impartial role and not express a conclusive view on any pre-application proposals or submitted application. As stated in 9.2(c) above, the Councillor must keep an adequate written record of the discussion so as to enable the Member to disclose the fact and nature of such an approach at any relevant meeting of the Licensing Committee
- 9.6 Correspondence received by any Councillor (whether on the Licensing Committee or not), should be passed without delay to the Corporate Director so that all relevant views can be made available to those Councillors or officers responsible for determining the application. A reply by a Councillor should, as a rule, simply note the contents of the correspondence and advise that it has been passed to officers.
- 9.7 Councillors should not accept gifts or hospitality from any person involved in or affected by licensing application. If a degree of hospitality is entirely unavoidable, then the Councillor must comply with the provisions in the Code of Conduct for Members on Gifts and Hospitality.
- 9.8 Councillors should not become a member of, lead or represent a national charity or local organisation whose primary purpose is to lobby to promote or oppose licensing applications. If a Councillor does then it is likely to appear to a fair and informed observer that there is a real possibility of bias and that Councillor will be required to withdraw from the debate and decision on that matter.
- **9.9** Councillors must also not lobby fellow Councillors regarding their concerns or views nor attempt to persuade them that they should decide how to vote in advance of the meeting at which any licensing decision is to be taken.

10. PRE HEARING DISCUSSIONS

10.1 Discussions between a potential applicant and representatives of the Council may be of considerable benefit to both parties. Similarly, a meeting between

the Council and potential objectors may also be beneficial. However, it would be easy for such discussions to become or be seen (especially by objectors) to become part of a lobbying process. In the circumstances, pre-application discussions should be avoided by Councillors of the Licensing Committee.

10.2 Generally, any contact with applicants and/ or objectors should only be conducted with and through officers and should always be reported to the Licensing Committee. Requests to a Councillor for a meeting should be passed to the Corporate Director.

11. SITE VISITS

- 11.1 If a site visit takes place, its purpose is to gain information relating to the premises which are the subject of the licensing application or revocation to be considered by the Licensing Committee. A site visit may also assist Councillors in matters relating to the context of the application or revocation, the characteristics of the premises and the surrounding area. Councillors should avoid expressing opinions during site visits to any person present, including other Members. Councillors can, of course, rely upon their own local knowledge.
- **11.2** During site visits, Councillors of the Licensing Committee shall not engage individually in discussion with applicants or objectors.
- 11.3 On site visits applicants, agents, objectors or other interested parties shall only be permitted to point out to Councillors features to look at either on the premises or in the vicinity, which are relevant to the application. No discussion will take place on the merits of the application or revocation.
- **11.4** A Councillor of a Licensing Committee may request a site visit, prior to the meeting of the Committee, in which case their name shall be recorded. They shall provide and a record be kept of:
 - (i) their reason for the request; and
 - (ii) whether or not they have been approached concerning the application and if so, by whom

and unless the Councillor provides these at least one week prior to the relevant meeting, a site visit will not proceed.

11.5 If any Councillor of the Licensing Committee wishes to informally view an application's site then that viewing must only take place if it can be done from a public place. Councillors of the Licensing Committee shall not enter any premises which are the subject of a licensing application or known by them to be likely to become such in order to meet the agent, applicant, licensee or other interested party, save in the course of a formal accompanied site visit. In exceptional circumstances such as where a Councillor is unable to attend an official site visit that has been arranged, a site visit by an individual

Councillor may be carried out provided that the Councillor is accompanied by a licensing officer.

12. RELATIONSHIP BETWEEN COUNCILLORS AND OFFICERS

- **12.1** Councillors of the Licensing Committee shall not attempt in any way to influence the terms of the officers' report upon any application.
- 12.2 Any criticism by Councillors of the Licensing Committee or an officer in relation to the handing of any licence application should be made in writing to the Corporate Director and/ or the Monitoring Officer and not to the Officer handling the application.
- 12.3 If any officer feels or suspects that pressure is being exerted upon him/ her by any Councillor of the Council in relation to any particular application, they shall forthwith notify the matter in writing to the Monitoring Officer.
- 12.4 If any officer of the Council who is involved in dealing with any licensing application has had any involvement with an applicant, agent or interested party, whether or not in connection with the particular application being determined, which could possibly lead an observer with knowledge of all the relevant facts to suppose that there might be any possibility that the involvement could affect the officer's judgement in any way, then that officer shall declare this interest in the public register held by the Monitoring Officer and take no part. This public register is to be available for inspection at the Licensing Committee meeting.
- 12.5 No officer of the Council shall engage in any paid work for any licensing matter for which Tower Hamlets is the Licensing Authority other than on behalf of the Council.

13. CONDUCT AT THE HEARING

- 13.1 The essence of the rules of natural justice is that Councillors not only act fairly but are also seen to act fairly. Councillors must follow agreed procedures at all times and should only ask questions at the appropriate points in the procedure. At no time should a Councillor express a view which could be seen as pre-judging the outcome. During the course of the hearing Councillors should not discuss (or appear to discuss) aspects of the case with the applicant, an objector, their respective advisers or any member of the public nor should they accept letters or documents from anyone other than an officer from Democratic Services or the Legal Advisor to the Committee.
- 13.2 Councillors of the Licensing Committee shall refrain from personal abuse and party-political considerations shall play no part in the Committee's deliberations. Councillors shall be respectful to the Chair and to each other

- and to officers and Members of the public including applicants, their agents and objectors and shall not bully any person.
- **13.3** When questioning witnesses at a meeting of a Licensing Committee, Councillors shall ensure that their questions relate only to licensing considerations relevant to the particular application.
- 13.4 Councillors must ensure that they hear the evidence and arguments for and against the application, in accordance with the rules of natural justice. Councillors must ensure that both the applicant and the objectors receive a fair hearing. Applicants must have the opportunity in advance of the hearing to prepare their case in answer to the objectors/ interested parties/ responsible authorities.
- 13.5 If a Councillor of the Licensing Committee arrives late for a meeting, they will not be able to participate in any item or application already under discussion. Similarly, if a Councillor has to leave the meeting for any length of time, they will not be able to participate in the deliberation or vote on the item or application under discussion at the time of their absence. If a Councillor needs to leave the room, they should ask the Chair for a short adjournment
- **13.6** It is permissible for the Chair of the meeting to curtail statements of parties or witnesses, if they are merely repeating matters which have already been given in evidence.
- 13.7 In considering objections/ representations Councillors are advised that if such are founded on a demonstrable misunderstanding of the true factual position, or otherwise indicate no more than an uninformed reaction to a proposal then they carry no weight whatever and must be ignored. Further Councillors are advised that the mere number of objections irrespective of their content can never be a good reason for refusing an application. What matters are the grounds on which such are based.
- 13.8 Also in considering the application, it may well be that hearsay evidence is presented. Councillors are advised that the strict rules of evidence do not apply in licensing applications and therefore hearsay is admissible. Indeed, hearsay might by its source, nature and inherent probability carry a greater degree of credibility than first hand evidence. What must be discounted, however, are gossip, speculation and unsubstantiated innuendo. In considering hearsay evidence, it should only be accepted where it can fairly be regarded as reliable although Councillors must give the other side a fair opportunity of commenting on it and contradicting it. Ultimately, hearsay evidence must be treated with great reservation by Councillors, who must make an assessment of its weight and credibility.
- 13.9 When new matters are raised as objections by any person at a hearing, the Licensing Committee is not obliged to hear them. However, if Councillors feel that the new matter raised by the objector should be considered, but the applicant needs further time to consider their response then the applicant should be offered an adjournment of the meeting (either for a short period

during the meeting itself or if necessary to a new date). (This paragraph does not apply to 'Alcohol and Entertainment Licensing' under the Licensing Act 2003 or 'Gambling Licensing' under the Gambling Act 2005, as new objections cannot be raised at the hearing).

14. COUNCILLORS WHO ARE NOT ON THE COMMITTEE

- 14.1 A Councillor who is not a member of the Committee may speak at the meeting, with the agreement of the Chair, as an advocate for either the applicant or the objectors. A Councillor wishing to speak should submit a written statement within the relevant consultation period. The applicant has the right to see any objections in advance. They also have a right of reply.
- 14.2 Councillors addressing the Committee should disclose any interests they may have, including the fact that they have been in touch with the applicant, the objectors or their respective agents and whether they are speaking on behalf of any of those people at the meeting.
- 14.3 A Councillor who is not on the Committee but who is at one of its meetings should normally sit apart from the Committee to demonstrate that they are not taking part in the discussion, consideration or vote. They should not communicate with Councillors on the Committee or pass papers or documents to them before or during the meeting. They may not attend briefings or accompany the Committee if it retires to deliberate in private..
- **14.4** Councillors who are opposed in principle to any category of application or form of public entertainment, either in their own ward or borough-wide, should not seek nomination to the Committee.

15. MAKING THE DECISION

- **15.1** The decision whether or not to grant a licensing application is a decision for the Councillors of the Licensing Committee only. The assessment of the weight and credibility of evidence is also for Councillors alone to decide.
- 15.2 Councillors shall retire to decide the matter in closed session. The Legal Officer and Democratic Services Officer present at the meeting will retire with them. During such closed session, the Legal Officer will only provide advice on legal issues relating to the application and will assist in the drafting of any proposed conditions to ensure that they are legally enforceable.
- 15.3 In accordance with regulations, Councillors considering applications relating to 'Alcohol and Entertainment Licensing' under the Licensing Act 2003 or 'Gambling Licensing' under the Gambling Act 2005 should disregard any information provided by any party which is not relevant to;

- a) their application, representations or notice (as applicable); and
- b) the promotion of the licensing objectives or the crime prevention objective where notice has been given by the Police.
- 15.4 Councillors will normally return to open session to announce its decision and give reasons for the same but in cases where the prescribed time limit allows for a later determination and it is appropriate to determine the matter within that time then the Chair will advise the parties present that the decision will not be announced then but that the determination will take place within the prescribed time limit and that written notification will be dispatched to all parties advising then of the determination.
- 15.5 Written notice of the decision together with Councillors' reasons will always be given and such notice will set out any rights of appeal against the decision.
- 15.6 Councillors own knowledge of the circumstances surrounding an application is valid provided that they are put to the applicant for a response. In reaching their decision Councillors must have regard to the evidence presented at the hearing, both the documents circulated in advance and the oral evidence. The decision must be based on the evidence alone and Councillors have a duty to ensure that they have regard to all the relevant matters before them and only those matters.
- 15.7 Councillors considering an application have a duty to determine it only on the facts before them relating to that individual case and not decide it as a matter of general policy. Councillors must not make unreasonable decisions that no other reasonable licensing authority would arrive at, having regard to the legal principle of "Wednesbury reasonableness".
- 15.8 In considering applications, Councillors must also have due regard to any Council Policy (e.g. the Council's Statement of Licensing Policy) and any statutory guidance (e.g. Licensing Guidance issued under section 182 of the Licensing Act 2003). Any departure from such should be justified and based on the facts before them.
- 15.9 Councillors should be aware that an unreasonable decision taking into account the above criteria is unlikely to be sustained on appeal. In this instance, the authority foregoes the opportunity to attach terms and conditions to a licence and will likely have to pay costs. The role of officers is to point this out and advise Councillors as to the potential risk of losing an appeal and being required to pay the other parties costs as a consequence. This needs to be balanced with the Council's fiduciary duty towards the local taxpayer in terms of the Council being a public body spending public money.

16. APPEALS

- **16.1** The Licensing Committee's decision is not a final one and applicants (and in certain cases interested parties and responsible authorities) have the right to appeal to the Magistrates Court and beyond in certain cases.
- **16.2** An appeal must be lodged within a prescribed time of receiving written notification of the decision.
- 16.3 On such appeals the hearing takes on an increasingly formalised nature, based solely on the evidence given. The Council will only be able to sustain its defence if it can substantiate its grant or refusal of a licence by relevant admissible evidence. Councillors who consider basing the grant or refusal of a licence on their personal knowledge should be prepared to testify to the relevant facts in any appeal proceedings.
- 16.4 Taking this factor into account along with the real risk of costs against the Council, Councillors must be wary of relying on any matters which could not readily be proved in evidence. Essentially, for Committee decisions to "stand up" on appeal and to avoid costs being awarded against the Authority, decisions to grant or refuse licences or impose conditions must be justified.

17. RECORD KEEPING

17.1 In order that licensing procedures are undertaken properly and that any complaints can be fully investigated, record keeping will be complete and accurate. Every licensing application file will contain an accurate account of events throughout its life, particularly the outcomes of meetings, significant telephone conversations and any declarations of interests by Councillors. Records will be kept in accordance with the Council's Information Governance Framework and, specifically, the Council's Records Management Policy.

18. SUMMARY DOS AND DO NOT'S

1. Councillors must:

- (a) Attend compulsory training sessions;
- (b) Be open minded and impartial;
- (c) Declare any actual interest;
- (d) Listen to the arguments for and against;
- (e) Carefully weigh up all relevant issues:
- (f) Ask questions that relate only to licensing considerations relevant to the particular application;
- (g) Make decisions on merit and on licensing considerations only;
- (h) Respect the impartiality and integrity of the Council's officers;
- (i) Report any lobbying from applicants, agents, objectors or any other Councillor:

- (j) Promote and support the highest standards of conduct; and
- (k) Promote equality and not discriminate unlawfully against any person, and treat all people with respect.

2. Councillors must not:

- (a) Be biased or give the impression of being biased;
- (b) Improperly confer an advantage or disadvantage on any person nor seek to do so:
- (c) Act to gain a financial or other benefit for themselves, their family, friends or close associates:
- (d) Place themselves under a financial or other obligation to any individual or organisation that might seek to influence the performance of their duties as a member (e.g. by accepting gifts or hospitality from any person involved in or affected by a licensing application);
- (e) Place themselves in a position where their integrity might reasonably be questioned;
- (f) Participate in a meeting where they have a DPI;
- (g) Participate in a meeting where they have an interest which does or could be reasonably considered as giving rise to bias; and
- (h) Express opinions during any site visit to any person present, including other Members.

19. PROCEDURE NOTES

- **19.1** Appendix A to this Code of Conduct sets out the Rules of Procedure Governing Applications for Premises Licences and other permissions under the Licensing Act 2003. This is set out in Part D Section 53 of the Constitution.
- 19.2 Appendix B to this Code of Conduct sets out the Rules of Procedure Governing Applications for Sex Establishment Licences under Section 2 of and Schedule 3 to the Local Government (Miscellaneous Provisions) Act 1982 (as amended). This is set out in Part D Section 53 of the Constitution.

35 Planning Code of Conduct

CONTENTS

Section	Subject
1	Introduction
2	Predisposition, Predetermination, or Bias
3	Interests
4	Training of Councillors
5	Application by a Councillor or an Officer
6	Application by the Council
7	Lobbying
8	Pre-meetings, Presentations and Briefing Sessions
9	Site Visits
10	The Role of the Executive
11	Relationship between Councillors and Officers
12	Conduct at the Committee
13	Decision making
14	Record keeping
15	Guidance/ Procedure Notes
16	Do's and Do Not's
17	What if?
Appendices	
Α	Council guidelines for determining planning applications
В	Development Procedure Rules

1. INTRODUCTION

- 1.1 The Planning Code of Conduct has been adopted by Tower Hamlets Council to regulate the performance of its planning functions. Its major objectives are to guide Councillors and officers of the Council in dealing with planning related matters and to inform potential developers and the public generally of the standards adopted by the Council in the exercise of its planning powers.
- 1.2 The Planning Code of Conduct is in addition to the Code of Conduct for Members adopted under the provisions of the Localism Act 2011. Councillors should follow the requirements of the Code of Conduct for Members and apply this Code in light of that Code. The purpose of this Code is to provide more detailed guidance on the standards to be applied specifically in relation to planning matters.
- 1.3 Planning decisions involve balancing many competing interests and making an informed judgement against a local and national policy framework. In doing this, Councillors need to make decisions having regard to the wider public interest on what can sometimes be controversial proposals. The provisions of this Code are designed to ensure that planning decisions are taken with sound judgement and for justifiable reasons, in a fair consistent and open manner and that Councillors making such decisions are perceived as being accountable for those decisions. The Code is also designed to assist Councillors in dealing with and recording approaches from developers and objectors and is intended to ensure that the integrity of the decision-making process is preserved.
- 1.4 This Code applies to Councillors at all times that they are involved in the planning process. This would include, where applicable, when part of decision making meetings of the Council in exercising the functions of the Planning Authority or when involved on less formal occasions, such as meetings with officers or the public and consultative meetings. It applies as equally to planning enforcement matters or site specific policy issues as it does to planning applications.
- 1.5 This Code is part of the Council's ethical framework and in addition to the Code of Conduct for Members should be read in conjunction with the Member/Officer Protocol. If a Councillor does not abide by the Code then that Councillor may put the Council at risk of proceedings on the legality or maladministration of the related decision and the Councillor may be at risk of either being named in a report to the Standards Advisory Committee or Council. A failure to abide by the Code is also likely to be a breach of the Code of Conduct for Members and which could result in a complaint being made to the Monitoring Officer.
- 1.6 If a Councillor has any doubts about the application of this Code to their own circumstances they should seek advice early, from the Monitoring Officer and preferably well before any meeting takes place.

2. PREDISPOSITION, PREDETERMINATION OR BIAS

- 2.1 Section 25 of the Localism Act 2011 ('the 2011 Act') provides that a Councillor should not be regarded as having a closed mind simply because they previously did or said something that, directly or indirectly, indicated what view they might take in relation to any particular matter. This reflects the common law position that a Councillor may be predisposed on a matter before it comes to Committee, provided they remain open to listening to all the arguments and changing their mind in light of all the information presented at the meeting. Nevertheless, a Councillor in this position will always be judged against an objective test of whether the reasonable onlooker, with knowledge of the relevant facts, would consider that the Councillor was biased.
- 2.2 As to predetermination, this is a legal concept and is used in situations where a decision maker either has, or appears to have, a closed mind. That is they have made up their mind in advance of proper consideration of an issue and the merits of an application. Section 25 of the 2011 Act does not amount to the abolition of the concept of predetermination however, as no one should decide a case where they are not impartial or seen to be impartial. Critically, Councillors need to avoid any appearance of bias or of having a predetermined view before taking a decision. Indeed, Councillors should not take a decision on a matter when they are actually biased in favour or against the application, or where it might appear to a fair and informed observer that there was a real possibility of bias, or where a Councillor has predetermined the matter by closing their mind to the merits of the decision.
- 2.3 Any planning decision made by a Councillor who can be shown to have approached the decision with a closed mind will expose the Council to the risk of legal challenge.
- 2.4 Clearly expressing an intention to vote in a particular way before a meeting (predetermination) is different from where a Councillor makes it clear they are willing to listen to all the considerations presented at the committee before deciding on how to vote (predisposition).
- 2.5 If a Councillor considers that they do have a bias or cannot be impartial then they **must** withdraw from considering that application.
- 2.6 Councillors should note that, unless they have a disclosable pecuniary interest or a significant personal interest (see section 3 below), they will not appear to be predetermined through-
 - listening or receiving viewpoints from residents or other interested parties:
 - making comments to residents, interested parties, other Councillors or appropriate officers, provided they do not consist of or amount to

- prejudging the issue and the Councillor makes clear that they are keeping an open mind;
- seeking information through appropriate channels; or
- being a vehicle for the expression of opinion or speaking at the meeting as a Ward Councillor, provided the Councillor explains their actions at the start of the meeting or item and makes it clear that, having expressed the opinion or ward/local view, they have not committed themselves to vote in accordance with those views and will make up their own mind having heard all the facts and listened to the debate.

2.7 The following advice applies:

- Councillors must not make up their mind, or appear to have made up their mind on how they will vote on any planning matter prior to formal consideration of the matter at the meeting of the Committee and of the Councillor hearing the officer's presentation and evidence and arguments on both sides. This includes deciding or discussing how to vote on any application at any sort of political group meeting, or lobby any other Councillor to do so. If a Councillor has an interest in a local lobby group or charity or pressure group they may appear predetermined by their actions and/ or statements made in the past. The Councillor should take advice from the Legal Adviser to the Committee on how to deal with this.
- It must be noted that if a Councillor is predetermined then taking part in the decision will put the Council at risk of a finding of maladministration and of legal proceedings on the grounds of there being a danger of bias or predetermination or, a failure to take into account all of the factors enabling the proposal to be considered on its merits.
- A Councillor may appear pre-determined where the Council is the landowner, developer or applicant and the Councillor has acted as, or could be perceived as being, a chief advocate for the proposal. This would amount to more than a matter of membership of both the Cabinet and Development Committee, but that through the Councillor's significant personal involvement in preparing or advocating the proposal the Councillor will be, or perceived by the public as being, no longer able to act impartially or to determine the proposal purely on its planning merits. (See Section 6 below for guidance on applications submitted by the Council).
- Councillors should recognise that in being a Councillor of a political group they are allowed to be predisposed in relation to planning policies of the Council or to planning policies of the Councillor's political party, providing that predisposition does not give rise to a public perception that the Councillor has due to his/ her political membership predetermined a particular matter. (See Section 7 below relating to Lobbying).

- When considering a planning application or any other planning matter Councillors must:
 - act fairly and openly;
 - approach each planning issue with an open mind; carefully weigh up all relevant issues; and
 - determine each item on its own planning merits
- And Councillors must not:
 - take into account irrelevant issues:
 - behave in a manner that may give rise to a public perception that they may have predetermined the item; and
 - behave in such a manner which may give rise to a public perception that they may have been unduly influenced in reaching a decision.

3. INTERESTS

- 3.1 In order to avoid allegations of bias it is important that Councillors are scrupulous in declaring interests at the meeting.
- 3.2 Chapter 7 of the 2011 Act places requirements on councillors regarding the registration and disclosure of their pecuniary interests ('DPI') and the consequences for a councillor taking part in consideration of an issue in the light of those interests. The definitions of DPI taken from the Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012 are set out in paragraph 5.1 of the Members' Code of Conduct. A Councillor must provide the Monitoring Officer with written details of relevant interests within 28 days of their election or appointment to office. Any changes to those interests must similarly be notified within 28 days of the Councillor becoming aware of such changes. A failure to register or declare a DPI or the provision of false or misleading information on registration, or participation in discussion or voting in a meeting on a matter in which a Councillor has a DPI, are criminal offences.
- 3.3 A DPI relating to an item under discussion requires the immediate withdrawal of the Councillor from the Committee. In certain circumstances, a dispensation can be sought from the Monitoring Officer to take part in that particular item of business and which could arise where the Councillor is the applicant or has made a representation for or against the application.
- 3.4 Having regard to the requirement that a Councillor who has an interest in an application must be disqualified from considering it, then consideration must also be given to personal interests. A personal interest in a matter arises if a Councillor anticipates that a decision on it might reasonably be regarded as affecting (to a greater extent than other council tax payers, ratepayers or residents of the Tower Hamlets) the well-being or financial position of the Councillor, a relative or a friend or

- the employment or business carried out by those persons, or in which they might be investors (above a certain level)
- any of the bodies with which the Councillor is associated, and which the Councillor will have registered in the register of interests.
- 3.5 If a Councillor has a personal interest in any planning then the Councillor shall, if present, disclose the existence and nature of the interest at the start of the meeting and, in any event, before the matter is discussed or as soon as it becomes apparent. The full nature of the interest must be declared. If, in accordance with the Members' Code of Conduct, the interest is 'sensitive', the Councillor must disclose to the meeting that they have an interest that is sensitive but need not disclose the nature of the interest or any other sensitive information. The declaration and disclosure of a personal interest does not usually debar a Councillor from participation in the discussion provided that the personal interest is not so significant that there is a real possibility of bias or predetermination and which is likely to prejudice the Councillor's judgement of the public interest (see 3.6 below).
- 3.6 The position is different however where a member of the public, with knowledge of the relevant facts, would reasonably regard the personal interest as so significant that there is a real possibility of bias or predetermination and which is likely to prejudice the Councillor's judgement of the public interest. Examples of this are the Councillor is working closely with a developer or a group of objectors to achieve a certain outcome; lobbying other Councillors on the Committee; acting as an agent for a person pursuing a planning matter with the Council; or generally declaring voting intentions ahead of the meeting etc.
- 3.7 A Councillor with a personal interest which might appear to a fair and informed observer that there was a real possibility of bias must not participate in the discussion on the application and must leave the room immediately when the discussion on the item begins or as soon as the interest becomes apparent. They cannot seek to influence the decision, save that if a member of the public has the right to attend the meeting, make representations, answer questions etc., then a Councillor will have the same right. Once the Councillor has exercised that right then the Councillor must withdraw from the room for the rest of that item and play no further part in the discussion or vote.
- 3.8 Being a Councillor for the ward in which particular premises is situated is not necessarily declarable and as a general rule Councillors of the Committee may deliberate on matters affecting their wards provided they do so with an open mind. Councillors should remember, however, that their overriding duty is to the whole community not just to the residents and businesses within their ward. Councillors have a duty to make decisions impartially, and should not improperly favour, or appear to improperly favour, any person, company, group or locality. If a Councillor considers that it is appropriate to make representations for their ward then the Councillor can declare this and make representations and must not participate in the debate and vote. It may be

that by remaining in the Committee room during the debate and vote that a reasonable person could perceive that the Councillor was seeking to influence the decision by their continued presence. In deciding therefore whether to remain, Councillors, especially Executive Members or the Mayor, should consider the perception that their continued presence could cause.

- 3.9 More information on what constitutes an interest as well as the obligation on Councillors to register their interests is contained in the Code of Conduct for Members set out in Part B Section 31 of the Constitution. The ultimate responsibility for fulfilling these requirements rests with individual Councillors but the Council's Monitoring Officer or the Divisional Director Legal are available to give advice if required.
- 3.10 Further, at Appendix C, there are a series of What Ifs and which will assist in Councillors determining whether they have a personal interest which they should declare and whether it could give rise to a reasonable observer in possession of the facts considering that the Councillor would be biased or would be unable to be impartial.

4. TRAINING OF COUNCILLORS

- 4.1 As the technical and propriety issues associated with planning are not straightforward, Councillors who sit on either the Development Committee or the Strategic Development Committee must participate in a programme of training on the planning system and related matters agreed by and organised by officers. The programme will consist of compulsory and discretionary elements. If a Councillor fails to participate in the compulsory elements of the training this may result in that Councillor being asked to stand down as a Councillor of relevant Committee.
- 4.2 Councillors should be aware that training is particularly important for those who are new to the Development Committee and for Councillors who have not attended training in the recent past. Other Councillors are free to attend the training in order to gain an understanding of planning issues.
- 4.3 The compulsory training programme will cover issues relating to probity in planning, principles in planning to reflect government guidance and case law. Discretionary training will seek to extend Councillors' knowledge of planning law, regulations, procedures, Codes of Practice, Development Plans and best practice. The aim of the training is to assist Councillors in carrying out their role properly and effectively.
- 4.4 Where a Councillor has a genuine difficulty in attending any particular training session officers will try, when practicable, to accommodate a request for an individual or repeat session.

5. APPLICATION BY A COUNCILLOR OR OFFICER

- 5.1 Councillors may need to determine an application submitted by or made on behalf of a Councillor or an officer, or by a company or individual with which a Councillor or officer has an interest or relationship. For the avoidance of doubt, the term Councillor or an officer includes any former Councillors or officers. In such cases, it is vital to ensure that such application is handled in a way that gives no grounds for accusations or favouritism. Accordingly the matter will be dealt with as follows-
 - (a) The matter will be referred to the Corporate Director, Place, who shall decide whether or not the application should be referred to the relevant Committee, or determined under delegated powers, if the application is in accordance with development plans and all other material planning considerations.
 - (b) On receipt of such an application, the Corporate Director, Place will pass a copy of the application to the Monitoring Officer who will satisfy himself/herself that the application can be, and is being, processed and determined without suspicion or impropriety.
 - (c) If a Councillor or an officer submit their own proposal to the Council which they serve, they must take no part in its processing or the decision making process.
 - (d) The Councillor making the application would almost certainly have a DPI and should not address the Committee as the applicant but should appoint an independent agent to represent their views.
 - (e) Councillors of the Committee must consider whether the nature of any relationship with the person (either a Councillor or an officer) applying for planning permission requires that they make a declaration of interest and if necessary also withdraw from the meeting.
 - (f) In respect of former Councillors or former officers the above requirements shall apply for a period of three (3) years following their departure from the Council.
- 5.2 The onus is on the Councillor or Officer to bring to the attention of the Corporate Director, Place that they are personally involved in an application as well as the nature of that involvement.

6. APPLICATION BY THE COUNCIL

6.1 Councillors may need to determine an application submitted by or on behalf of the Council for the Council's own development. It is perfectly legitimate for such proposals to be submitted to and determined by the Local Planning Authority. Proposals for such development should be treated with the same transparency and impartiality as those of private developers so as not to give rise to suspicions of impropriety. In the interests of transparency, the Committee Report will clearly state that the application is made by or on behalf of the Council.

6.2 If a Councillor has been heavily committed or involved in an area of policy/issue relating to such an application (e.g. as a Cabinet Member), then that Councillor must consider whether they have an interest which should be disclosed. In such circumstances, the Councillor should seek advice from the Legal Adviser to the Committee

7. LOBBYING

- 7.1 Lobbying is the process by which applicants and their agents, objectors, non-Committee Councillors and other interested parties seek to persuade Councillors who sit on the Committee to come to a particular decision. It is a legitimate part of the planning process for them to approach Councillors who sit on Committee as these discussions can help Members to understand the issues and concerns. This can happen prior to an application being made or at any time after the application is made.
- 7.2 Whilst lobbying is a normal and perfectly proper part of the political process, it can cause the perception of bias or predetermination especially when a Councillor must enter the meeting with an open mind and make an impartial determination on the relative merits based on all the evidence presented at the meeting. To avoid such perception if a Councillor is approached they should following the principles set out in section 2.6 of this Code and also:
 - (a) explain the potentially conflicting position they are in if they express a final opinion on a proposal before consideration at the Committee;
 - (b) explain the procedures by which representations can be made;
 - (c) explain the kinds of planning issues that the Council can take into account;
 - (d) inform the person making the approach that such approach should be made to officers within the Place Directorate or to elected Councillors who are not Councillors of the either the Development Committee or Strategic Development Committee;
 - (e) forthwith notify in writing to the Monitoring Officer the fact that such an approach has been made, identifying the application, the nature of the approach, by whom it was made, and the action taken by the Councillor concerned. This should include any offers made of planning gain or constraint of development, through a proposed section 106 Planning Obligation or otherwise; and
 - (f) keep an adequate written record so as to enable the Councillor to disclose the fact and nature of such an approach at any relevant meeting of the Committee.

- 7.3 If the Councillor does discuss the case then in no circumstances should a Councillor give an indication of voting intentions or otherwise enter into an unconditional commitment to oppose or support the application. To do so without all relevant information and views would be unfair and detrimental. As stated in 7.2(c) above, the Councillor must keep an adequate written record of the discussion so as to enable the Councillor to disclose the fact and nature of such an approach at any relevant meeting of the Development Committee.
- 7.4 Councillors should not accept gifts or hospitality from any person involved in or affected by a planning proposal. If a degree of hospitality is entirely unavoidable, then the Councillor must comply with the provisions in the Code of Conduct for Members on Gifts and Hospitality.
- 7.5 Councillors should not become a member of, lead or represent a national charity or local organisation whose primary purpose is to lobby to promote or oppose planning proposals. If a Councillor does then it is likely to appear to a fair and informed observer that there is a real possibility of bias and that Councillor will be required to withdraw from the debate and decision on that matter.
- 7.6 Where Councillors contact fellow Councillors regarding their concerns or views they must not seek to attempt to persuade or put pressure on the Councillor that they should vote in a particular way.
- 7.7 In no circumstances should a Councillor give an indication of voting intentions or otherwise enter into an unconditional commitment to oppose or support the application. To do so without all relevant information and views would be unfair and detrimental.
- 7.8 Where a Committee member feels that they have been unreasonably or excessively lobbied on a particular proposal they must make a declaration at the Committee on that application that they have been lobbied. Provided that member has followed the principles in this Code then they will still be able to speak and vote on the application.

8. PRE-MEETINGS, PRESENTATIONS AND BRIEFING SESSIONS

8.1 Councillors should avoid agreeing to any formal meeting with applicants, developers or groups of objectors. If a Councillor considers that a formal meeting would be useful in clarifying the issues, then the Councillor should not seek to personally arrange such a meeting but should request the Divisional Director Planning and Building Control to organise it and a planning officer will attend any such meeting. This ensures that if such a meeting takes place then it will be properly recorded on the application file and a record of the meeting will be disclosed when the application is considered by the

Committee. The Councillor should take no other person to the meeting unless that person is that Councillor's carer.

- 8.2 If a Councillor does arrange a private meeting with an applicant, developer, agent or objector then this must be declared at the Development Committee meeting by the Councillor. The Councillor should also arrange to be accompanied by a planning officer and they should take no other person to the meeting unless that person is that Councillor's carer. As in Section 7.2(c) above, the Councillor should keep an adequate written record of the meeting. This record should then be referred to the Divisional Director Planning and Building Control to organise it so that it will be properly recorded on the application file and a record of the meeting will be disclosed when the application is considered by the Committee.
- 8.3 Where there is to be a presentation by applicants/ developers, Councillors should not attend unless it has been organised by an officer. If a Councillor does attend a presentation not organised by officers then the Councillor must inform the Divisional Director Planning and Building Control that they have done so. The Councillor should keep an adequate written record of the presentation. This record should then be referred to the Divisional Director Planning and Building Control to organise it so that it will be properly recorded on the application file and a record of the meeting will be disclosed when the application is considered by the Committee.
- **8.4** When Councillors attend presentations, they should ask relevant questions to clarify their understanding of the proposal. Councillors should be mindful, however, that the presentation is not part of the formal process of debate and determination of any subsequent application and that this will be carried out by the appropriate Development Committee.
- 8.5 Councillors should bear in mind that a presentation is a form of lobbying and they must not express any strong view or state how they or other Councillors might vote. Further Councillors are reminded that if they do attend a presentation then any hospitality or gifts received over the value of £25.00 must be disclosed and registered in the normal way.
- **8.6** Public meetings are sometimes organised as part of the Council's preapplication process (contained in the Council's Planning tool kit). All Councillors are encouraged to participate in such pre-application discussions.
- 8.7 Further where briefing sessions (generally for major applications) have been arranged (by officers) for Councillors following submission of an application then Councillors should attend these sessions as it will give them an opportunity to better understand the Council's planning policies and its economic objectives.

8.8 Councillors should note that the Code of Conduct of Member and this Code apply to any of the above meetings, presentations or briefing sessions and that at any subsequent Committee considering the application that Councillors must disclose attendance at any such meetings and/ or presentations.

9. SITE VISITS

- 9.1 Site visits by Councillors determining schemes are an essential part of determining a planning application. It is good practice for Councillors to visit an application site before a meeting, so that they can familiarise with the site or surrounding area and Councillors should try to attend the pre-Committee site visits organised by officers. A site visit may also assist Councillors in matters relating to the context of the application and the characteristics of surrounding area. Whilst Councillors can make comments and ask appropriate questions during the site visit they should avoid expressing opinions which can cause the perception of bias or predetermination. Further Councillors shall not make a decision whilst on site. Councillors can, of course, rely upon their own local knowledge.
- **9.2** During site visits, Councillors of the Planning Committees shall not engage individually in discussion with applicants or objectors.
- 9.3 On site visits applicants, developers, objectors or other interested parties who attend shall only be permitted to point out to Councillors features to look at either on the site or in the vicinity, which are relevant to the application. No discussion will take place on the merits of the application.
- **9.4** Should it is not possible for a Councillor to attend an organised site visit and a Councillor then carries out a site visit on their own, the guidelines below apply-
 - The Councillor must notify the Divisional Director Planning and Building Control of the intention to visit (which will be recorded on the file).
 - The Councillor must carry out the visit discreetly and the Councillor must not make himself/ herself known to the applicants or neighbours.
 - The Councillor must treat the site visit as an opportunity to seek information and to observe the site only. The Councillor must not use the site visit as or allow it to become an impromptu lobbying opportunity for the applicant or objectors.
 - Councillors should not hear representations from the applicant or any other party and the Councillor shall have regard to the provisions on Lobbying in Section 7 above, and advise them that they may make representations in writing to the Council and direct them to relevant officers.
 - Councillors must not express opinions or views on the application to anyone as this may lead to an allegation of apparent bias or predetermination.

- Councillors should note that the Code of Conduct for Members and this Code apply to any such visit.
- 9.5 As in Section 7.2(c) above, the Councillor should keep an adequate written record of the site visit, including any new information gained from such visit. This record should then be referred to the Divisional Director Planning and Building Control to organise it so that it will be properly recorded on the application file and a record of the meeting will be disclosed when the application is considered by the Committee.
- 9.6 Once the application has reached the determination stage, Councillors should not request a site visit unless the Councillor considers that it is really necessary, and the Committee may decide to revisit the site where particular site factors are significant in terms of the weight attached and it would be difficult in the absence of a site visit to assess the application or there are significant policy or precedent implications and specific site factors need to be carefully addressed.

10. THE ROLE OF THE EXECUTIVE

- 10.1 The Executive consists of 10 people, namely the Mayor and 9 Councillors. Each of the 9 Councillors has a specific Portfolio and one of those Portfolios is Strategic Development. The Mayor is responsible for most decisions about day-to-day Council services but this excludes the regulatory council functions such as planning.
- 10.2 Councillors on the Planning Committees have specific responsibility for planning. However, planning is important to all Councillors and can help deliver other local objectives. Further, planning takes account of wider, long-term public interests including the environment, economic growth and prosperity, a cohesive and empowered society, good health and wellbeing, enhancement of heritage, conservation, local culture and community identity.
- 10.3 The Executive therefore has an interest in Strategic Planning: hence the Member of the Executive with the Strategic Development portfolio. As such, the Mayor, the lead Member and other Members of the Executive may be approached regarding or become involved in planning applications. This is perfectly acceptable but where the Mayor, the lead Member or other Members of the Executive are approached or become involved then this Code of Conduct also applies to them, particularly paragraphs 6, 7, 8 and 10. Further, they should not attend the pre-Committee site visits organised by officers unless they sit on the Planning Committee.
- 10.4 Additionally, Councillors of the Executive should not meet to discuss how to vote on any application at any sort of political group meeting, or lobby any other Councillor to do so.

11. RELATIONSHIP BETWEEN COUNCILLORS AND OFFICERS

- 11.1 Councillors shall not attempt in any way to influence the terms of the officers' reports upon any application including a particular recommendation. Officers are advising Councillors. They must give impartial policy advice on planning considerations and the recommendations as set out in the report without seeking to persuade Councillors. (This does not prevent a Councillor from asking questions or submitting views to the Divisional Director Planning and Building Control, which may be incorporated into any Committee report).
- 11.2 Any criticism by Councillors of an officer in relation to the handing of any application should be made in writing to the Corporate Director, Place and/ or the Monitoring Officer rather than to the Officer handling the application.
- 11.3 If any officer feels or suspects that pressure is being exerted upon him/her by any Councillor in relation to any particular application, they shall forthwith notify the matter in writing to the Monitoring Officer.
- 11.4 If any officer of the Council who is involved in dealing with any application has had any involvement with an applicant, developer or objector, whether or not in connection with the particular application being determined, which could possibly lead an observer with knowledge of all the relevant facts to suppose that there might be any possibility that the involvement could affect the officer's judgement in any way, then that officer shall declare this interest in the public register held by the Monitoring Officer and take no part. This public register is to be available for inspection at the Development Committee meeting.
- 11.5 No officer of the Council shall engage in any paid work for any planning matter for which Tower Hamlets is the Planning Authority other than on behalf of the Council.

12. CONDUCT AT THE COMMITTEE

- 12.1 Councillors must not only act fairly but must also be seen to act fairly. Councillors must follow agreed procedures (at all times and should only ask questions at the appropriate points in the procedure. At no time should a Councillor express a view which could be seen as pre-judging the outcome. During the course of the meeting Councillors should not discuss (or appear to discuss) aspects of the case with the applicant, a developer, an objector, their respective advisers or any member of the public nor should they accept letters or documents from anyone other than an officer from Democratic Services or the Legal Advisor to the Committee.
- 12.2 Councillors of the Committee shall refrain from personal abuse and party-political considerations shall play no part in the Committee's deliberations. Councillors shall be respectful to the Chair and to each other and to officers and members of the public including applicants, developers, objectors and their representatives and shall not bully any person.

- **12.3** When asking questions at a meeting, Councillors shall ensure that their questions relate only to planning considerations relevant to the particular application.
- **12.4** The Committee must ensure that they hear the evidence and arguments for and against the application and approach each planning issue with an open mind.
- 12.5 If a Councillor arrives late for a meeting, they will not be able to participate in any item or application already under discussion. Similarly, if a Councillor has to leave the meeting for any length of time, they will not be able to participate in the deliberation or vote on the item or application under discussion at the time of their absence. If a Councillor needs to leave the room, they should ask the Chair for a short adjournment
- **12.6** It is permissible for the Chair of the meeting to curtail statements of parties if they are merely repeating matters which have already been said.
- 12.7 In considering the application, Councillors are advised that if objections are founded on a demonstrable misunderstanding of the true factual position, or otherwise indicate no more than an uninformed reaction to a proposal then such carry no weight whatever and must be ignored. Further Councillors are advised that the mere number of objections irrespective of their content can never be a good reason for refusing an application. What matters are the grounds on which such are based.

13. DECISION MAKING

- 13.1 When a report goes before the Committee rather than being determined through officer delegation, the reasons why will be set out in the report to the Committee.
- 13.2 Councillors must come to meetings with an open mind and in accordance with section 38(6) of the Planning and Compulsory Purchase Act 2007 and section 70(2) of the Town and Country Planning Act 1990, Councillors must make decisions in accordance with the Development plan unless material considerations indicate otherwise.
- 13.3 Councillors should only come to their decision after due consideration of all of the relevant information reasonably required upon which to base a decision. If it is considered that there is insufficient time to digest new information or that there is simply insufficient information before Councillors then Councillors can request that further information be provided and, if necessary, defer or refuse the application.
- 13.4 Councillors must not take part in the meeting's discussion on a proposal unless they have been present to hear the entire debate, including the officers' introduction to the matter. If an application has previously been

- deferred then the same Councillors will be asked to reconsider the application when it is returned to Committee.
- **13.5** Where Councillors take a decision to defer any proposal then the reasons for Committee's decision must be given and recorded.
- 13.6 When a Councillor is proposing, seconding or supporting a decision contrary to officer recommendations or the Development Plan then they must clearly identify and understand the <u>planning reasons</u> leading to this conclusion/decision. These reasons must be given prior to the vote and be recorded. The Councillor must be aware that they may have to justify the resulting decision by giving evidence in Court or at Enquiry in the event of any challenge. Further advice on this is set out in the Development Procedure Rules at Appendix B.
- 13.7 Prior to deciding the matter before the Committee, Councillors must consider the advice that planning, legal or other officers give to the Committee with respect to the recommendation or any proposed amendment to it.
- 13.8 At the end of the day, Councillors must bear in mind that they are involved in planning matters to represent the interests of the whole community and must maintain an open mind when considering planning applications. When Councillors take decisions on planning applications they must do so in accordance with the development plan unless material considerations indicate otherwise. Councillors must only take into account material planning considerations, which can include public views where they relate to relevant planning matters. Local opposition or support for a proposal is not in itself a ground for refusing or granting planning permission, unless it is founded upon valid material planning reasons.

14. RECORD KEEPING

14.1 In order that planning applications are processed properly and that any complaints can be fully investigated, record keeping will be complete and accurate. Every planning application file will contain an accurate account of events throughout its life, particularly the outcomes of meetings, significant telephone conversations and any declarations of interests by Councillors. Records will be kept in accordance with the Council's Information Governance Framework and, specifically, the Council's Records Management Policy.

15. DOS AND DO NOT'S

15.1 Councillors must:

- (a) Attend compulsory training sessions;
- (b) Be open minded and impartial;

- (c) Declare any actual interest;
- (d) Act solely in the public interest;
- (e) Listen to the arguments for and against;
- (f) Carefully weigh up all relevant issues;
- (g) Ask questions that relate only to planning considerations relevant to the particular application;
- (h) Make decisions on merit and on material planning considerations only;
- (i) Respect the impartiality and integrity of the Council's officers;
- (j) Report any lobbying from applicants, agents, objectors or any other Councillor;
- (k) Promote and support the highest standards of conduct; and
- (I) Promote equality and not discriminate unlawfully against any person, and treat all people with respect.

15.2 Councillors must not:

- (a) Be biased or give the impression of being biased;
- (b) Improperly confer an advantage or disadvantage on any person nor seek to do so;
- (c) Act to gain financial or other benefit for themselves, their family, friends or close associates;
- (d) Place themselves under a financial or other obligation to any individual or organisation that might seek to influence the performance of their duties as a Councillor (e.g. by accepting gifts or hospitality from any person involved in or affected by a planning proposal);
- (e) Place themselves in a position where their integrity might reasonably be questioned;
- (f) Participate in a meeting where they have a DPI;
- (g) Participate in a meeting where they have an interest which does or could be reasonably considered as giving rise to bias; and
- (h) Express opinions during site visits to any person present, including other Councillors.

16 WHAT IF?

16.1 Examples

- What if you have a good friend who lives next door to the premises in respect of which there is an application and the friend has objected?
 Would be considered predetermined – do not participate
- 2. Now what if your spouse/ significant other is a good friend of that person? Would be considered predetermined do not participate
- Now what if you know the person casually but they are not a good friend?
 Could be considered predisposed could still determine with open mind declare interest but can still participate
- 4. Now what if person works in the same organisation as you and you may say hi occasionally but there is no other interaction?
 - Could not be considered predisposed can determine with open mind nothing to declare
- 5. What if you are a member of the Board of THH and the application is by or on behalf of THH?
 - Firstly, not a DPI as membership of the Board does not amount to an office carried on for profit or gain Could be considered predisposed or predetermined due to membership of Board however This is dependent on nature of the application and is a matter of whether the application can be determined with an open mind If the application has not been discussed at the Board or is not relevant to Board projects then likely to be considered predisposed and therefore declare the interest but you can still participate in the meeting If however application was discussed at the Board or is relevant to projects discussed at the Board then likely to be considered predetermined and therefore declare an interest and do not participate

17. GUIDANCE/ PROCEDURE NOTES

- **17.1** Appendix A to this Code of Conduct is the Council's Guidelines for determining planning applications. This is set out in Part D Section 53 of the Constitution.
- 17.2 Appendix B to this Code of Conduct sets out the Development Procedure Rules that apply to all meetings of the Development Committee, Strategic Development Committee and Council in relation to the determination of planning applications. This is set out in Part D Section 53 of the Constitution.

36 Financial Regulations and Procedure Rules

CONTENTS

Section	Subject		
1	Introduction		
2	Part A – General		
	Part B – The Financial Control Framework		
	Part C – Financial Planning		
	Part D – Financial Management		
	Part E – Risk Management and Control of Resources		
	Part F – Financial Administration		
	Part G – External Arrangements		
Part D – the following	sections are in Part D of the Constitution		
3	Scheme of Financial Delegation		
Appendix A	Other Financial Guidelines		
Appendix B	Glossary and Abbreviations		
External Reference			
	Financial Procedures Manual		

Section 1 - Introduction

The purpose of these Financial Regulations (Regulations) is to provide the governance framework for managing the Council's financial affairs.

To conduct its activities efficiently, a local authority needs to ensure it has sound financial management policies in place and which are strictly adhered to. Part of this process is to establish Financial Regulations that set out the financial policies of the authority. The Financial Regulations are underpinned by detailed financial procedures.

Financial Regulations provide clarity about the financial responsibilities of individuals within the organisation. All individuals engaged on Council activities are responsible for ensuring that their actions comply with the objectives specified in the financial and procurement procedures.

In compiling these regulations and procedures the objective has been:

- To provide advice on how to undertake the financial aspects of your duties:
- To disseminate best practice throughout the Council;
- To ensure consistency; and
- To ensure legal requirements are adhered to.

To do this, the regulations set out the Council's requirements in respect of:

- financial management roles and responsibilities
- financial planning and budgeting
- financial monitoring and control
- internal control and audit
- financial systems and procedures
- external arrangements

The procedures have been developed by the council's Finance Department and have been the subject of extensive consultation. However, it is impossible for the procedures to cover every eventuality and an element of interpretation may be necessary. If further advice is required, please contact your Directorate Finance Business Partner. The business partnering model and the term Finance Business partner (FBP) describes a broad range of skills exhibited by individuals at different levels depending on customer requirements; in Tower Hamlets these people may be described variously as Strategic Heads of Finance, Finance Managers, Senior Accountants etc.

The Corporate Director, Resources is responsible for the administration of the Council's financial affairs. As part of her/his duties, s/he will, when s/he considers it appropriate, issue Financial Regulations/ Procedures which are the rules governing

the management of the Council's financial resources. S/he will ensure that the Regulations/ Procedures and any updated or amended versions are made available to all chief officers, the Mayor and Members of the Council. These Regulations/ Procedures and any updated or amended versions will then be placed in Appendix A of these Rules.

It is the responsibility of all Chief Officers to comply personally with Financial Regulations/ Procedures and to ensure that all officers within their Directorate with financial responsibilities also comply with them. Failure to comply with Financial Regulations/ Procedures is likely to constitute a disciplinary offence and be investigated under the appropriate disciplinary procedure.

Compliance CIPFA Guidance for Local Government

Local government finance in the UK is governed by primary legislation, regulation and professional standards set by CIPFA. As a matter of principal, the Council will conduct its financial affairs in accordance with accepted standard practice embodied by CIPFA's Code of Practice framework. This includes:

- CIPFA Treasury Management in the Public Services Code of Practice
- CIPFA Code of Practice on Local Authority Accounting
- CIPFA/SOLACE guidance 'Delivering Good Governance in Local Government'
- CIPFA's Audit Committees Practical Guidance for Local Authorities
- CIPFA's Code of Practice for Internal Audit in Local Government

To date, the general financial management of a local authority, has not been supported by a professional code. CIPFA is now proposing that a Financial Management Code (CIPFA FM Code) should be designed and developed to support good practice in financial management and to assist local authorities in demonstrating their financial sustainability. The CIPFA FM Code would therefore for the first time set standards of financial management for local authorities in the UK. The Council is committed to developing financial management arrangements that align to the proposed CIPFA FM Code.

Section 2 – Financial Regulations

A: General

A1 Application

- 1. Financial regulations provide the framework for managing the Council's financial affairs. They apply to the Mayor, every elected Member and officer of the Council and anyone acting on its behalf.
- 2. The Mayor, all Members, staff, agents and consultants have a general responsibility for taking action to provide for the security of the assets under their control, and for ensuring that the use of these resources is legal, properly authorised, provides value for money and achieves best value.

A2 Delegation

- 1. The Constitution of the Council sets out the main delegations and these Regulations identify the additional financial delegations that the Council has decided to make to its officers. The Constitution of the Council also includes the Financial Procedure Rules.
- 2. Where decisions have been delegated, references to the Senior Manager refers to these delegations. No other delegations should be inferred from these Regulations.
- 3. A 'Senior Manager' for the purpose of these Regulations means the Head of Paid Service, Corporate Directors, Service Heads, and Budget Managers unless otherwise specified in these Regulations
- 4. The Council operates a system of devolved financial responsibility under which Directorates administer their financial affairs.
- 5. A written record should be maintained of all corporate and directorate schemes of delegation which form part of the Council's Constitution. This should include the delegated financial powers exercised by specified Council Officers, such as the power to incur costs on behalf of the Council. A scheme of Financial Delegation is set out in Section 3 of these Financial Regulations.
- 6. Delegation empowers junior officers, but ultimate managerial accountability remains with the Senior Manager taking a decision under delegated authority.

A3 All staff to have access to Financial Regulations

1. Senior Managers are responsible for ensuring that all staff in their Directorate or Service Area are aware of the existence and content of

the Council's financial regulations and other internal regulatory documents and that they comply with them.

B: The Financial Control Framework

B1 Full Council

- 1. Full Council is responsible for approving the Budget and Policy Framework within which the Executive operates.
- 2. Full Council is also responsible for approving and monitoring compliance with the Council's overall framework of accountability and control. The framework is set out in the Council's Constitution and Code of Corporate Governance.

B2 The Executive

- 1. The Executive is responsible for proposing the policy framework and budget to the full Council, and for discharging executive functions in accordance with the budget policy framework as contained in the Constitution.
- 2. In making any decision, the Executive must take account of legal and financial liabilities and risk management and other relevant issues that may arise from the decision.
- 3. The Executive is responsible for specifying the limits within which officers have delegated authority to make decisions. These thresholds are as set out in section B10 of these Regulations.

B3 Overview and Scrutiny

 The Overview and Scrutiny Committee is responsible for scrutinising executive decisions and for holding the executive to account. The Committee is also responsible for making recommendations on future policy options and for reviewing general policy and service delivery of the authority.

B4 Audit Committee

- 1. The Audit Committee is the Committee charged with scrutinising the financial governance and system of internal controls of the authority.
- 2. The Audit Committee has right of access to all the information it considers necessary and can consult directly with internal and external auditors.
- 3. The Audit Committee is responsible for reviewing the external auditor's

reports and the annual audit letter and internal audit's annual report.

- 4. The Audit Committee is responsible for approving the Statement of Accounts of the authority.
- 5. The Audit Committee is responsible for scrutinising the Treasury Management report.

B5 Chief Executive/Head of Paid Service

- 1. The Chief Executive/Head of Paid Service is responsible for the corporate and overall strategic management of the Council as a whole.
- 2. The Chief Executive/Head of Paid Service must report to and provide information for the Executive, the full Council, the Overview and Scrutiny Committee and other Committees.
- 3. The Chief Executive/Head of Paid Service is responsible for establishing a framework for management direction, style and standards and for monitoring the performance of the organisation.
- 4. The Chief Executive/Head of Paid Service is also responsible for ensuring that all decisions made by the Executive and the reasons for them are made public. They must also ensure that Council Members are aware of decisions made by the Executive and of those made by officers who have delegated executive responsibility.

B6 Monitoring Officer

The Council's Monitoring Officer is responsible for:

- 1. Promoting and maintaining high standards of ethical conduct and provides support to the Standards Committee.
- Reporting any actual or potential breaches of the law or maladministration to the Full Council and/or the Executive.
- 3. Advising all Councillors and officers about who has authority to take a particular decision.
- 4. Advising the Executive or Full Council about whether a decision is likely to be considered contrary or not wholly in accordance with the Budget & Policy Framework.
- 5. Maintaining an up-to-date constitution.

B7 Corporate Director of Resources

The Corporate Director, Resources is the officer responsible for financial administration under s.151 of the Local Government Act 1972 and is responsible for:

- 1. The proper administration of the Council's financial affairs.
- 2. Setting and monitoring compliance with financial management standards.
- 3. Advising on the corporate financial position and on the key financial controls necessary to secure sound financial management.
- 4. Providing financial information in conjunction with Senior Managers.
- 5. Ensuring that the annual statement of accounts is prepared in accordance with International Financial Reporting Standards, the Code of Practice on Local Authority Accounting and the Service Reporting Code of Practice within the statutory deadlines. This includes producing a timetable and a closure manual which specifies the information required to enable the accounts to be produced.
- 6. To liaise with External Audit on the completion of the Statement of Accounts and the arrangements for the audit of these.
- 7. To ensure that working papers are prepared to support the statement and these are sufficient to meet the needs of external audit.
- 8. To sign and date the Statement of Accounts, stating that these give a true and fair view of the financial position of the Council.
- 9. To ensure the Accounts are approved by Audit Committee.
- 10. Preparing the revenue budget and capital programme relating to the General Fund and the Housing Revenue Account.
- 11. Ensuring that reports requesting decisions of Members include appropriate statements as to the financial and use of resources implications of the matter under consideration.
- 12. Treasury management.
- 13. Section 114 of the Local Government Finance Act 1988 requires the Corporate Director, Resources to report to the full Council, executive and external auditor if the authority or one of its officers:
 - i. has made, or is about to make, a decision which involves incurring unlawful expenditure.
 - ii. has taken, or is about to take, an unlawful action which has resulted or would result in a loss or deficiency to the Council.
 - iii. is about to make an unlawful entry in the authority's accounts.

- 14. Section 114 of the 1988 Act also requires the Corporate Director of Resources to nominate a properly qualified member of staff to deputise should he or she be unable to perform the duties under section 114 personally.
- 15. Selecting accounting policies and ensuring that they are applied consistently.
- 16. Determining the accounting procedures and records for the authority.
- 17. Issuing advice and guidance to underpin the Financial Regulations.
- 18. Maintaining a continuous review of the Financial Regulations and issuing updates as necessary.
- 19. In conjunction with Senior Managers reporting breaches of the Financial Regulations to the Audit Committee.
- 20. Preparing reports to Corporate Management Team and the Executive to set the Cabinet Thresholds for reporting specific financial issues to the Executive.

B8 Corporate Directors, Divisional Directors and Service Heads (Senior Managers)

Corporate Directors, Divisional Directors and Service Heads are responsible for:

- 1. Ensuring that the Executive are advised of the financial implications of all proposals and that the financial implications have been agreed by the Corporate Director of Resources.
- 2. Signing contracts on behalf of the Council.
- 3. The exercise of budgetary control.
- 4. Consulting with the Corporate Director, Resources to seek approval on any matter liable to affect the Council's finances materially, before any commitments are incurred.
- 5. Ensuring that matters requiring a decision by Members are drawn to the attention of the Corporate Director, Resources before any such decision is taken.

B9 The Finance Business Partners

1. The Finance Business Partners report directly to the Divisional Director of Finance, Procurement and Audit through to the Corporate Director of

Resources.

- 2. The Finance Business Partner is responsible for informing the Corporate Director, Resources of any issue which may have implications for the exercise of the Corporate Director's responsibilities under Section 151 of the Local Government Act 1972 and Section 114 of the Local Government Finance Act 1988.
- 3. The Finance Business Partner is responsible for ensuring Directorate compliance with the Financial Regulations, Schemes of Financial Delegation, the Procurement Procedures and other instructions and guidance issued by the Corporate Director of Resources.

B10 Individual Members of the Council

No financial decisions are delegated to individual Members of the Council under these Regulations, and no individual Member may instruct any officer to act in any particular way or to take any decision without the authority of the Full Council or the delegated authority of the Executive.

B11 | Cabinet Reporting Thresholds

The following thresholds have been set by the Executive for reports to be submitted to Cabinet/the Executive for approval.

Issues which are projected to involve sums below the "Delegated Authority Threshold" may be authorised by Corporate Directors in line with the scheme of delegations.

Issues which are approved by Corporate Directors under delegated authority but involve sums in excess of the "Noting Report Threshold" must be the subject of a noting report to the next available Cabinet.

Please also see the Virements Section at D2 for more information.

	Delegated Authority Threshold	Noting Report Threshold
Transfer of a budget allocated for a particular purpose to be used for another purpose (Virement)	SEE TABLE AT SECTION D2	£1M
Approval of a supplementary or additional of a Capital Budget	£250,000	£250,000
Waiving Competition Requirements for Contracts and Orders (Subject to EU Threshold)	£250,000	£250,000

Capital Overspends	£250,000	£250,000
Settlement of Uninsured Claims	£250,000	£250,000

C: Financial Planning

C1 | Budgets and Capital Programmes

Budgets

The budgets are prepared in line with the Budget Framework which comprises the following;

General Fund Budget

Housing Revenue Account Budget

Dedicated Schools Budget

General Fund Capital Programme and Strategy

Housing Revenue Account Capital Programme

The Council is responsible for agreeing the Budget Framework. It is the responsibility of the Executive (whether the Mayor, the Cabinet, individual Members or an officer acting on delegated authority) to operate within the Budget Framework.

Any proposal or decision by the Mayor or Executive that would result in expenditure exceeding the limits within the budget framework as defined above will be considered a breach of that framework and must be dealt with in accordance with the Budget and Policy Framework Procedure Rules at Part 4.3 of the Constitution.

Setting the Budget

- 1. The process for compilation of the budget will be approved by the Executive on the advice of the Corporate Director, Resources.
- 2. The draft budget should include projected net expenditure on services and projects, proposed taxation and other income levels as well as any contingency funds.
- 3. The Corporate Director, Resources is responsible for ensuring that a revenue budget and a Medium-Term Financial Plan for a three-year review period are prepared annually for consideration by the Executive, before submission to the Full Council.
- 4. Senior Managers will ensure the proper administration of the Revenue Budgets and the Capital Programme allocated to them. They will also ensure compliance with guidance and instructions issued by the Corporate Director, Resources.

Revenue Budget

The current elements which comprise the budget setting process are as set out below:

- 1. The Government publishes its spending plans, indicating the aggregate resources to be allocated to Local Authorities in the medium term.
- 2. This is followed by final announcement and more information each year of the resources to be allocated by Central Government to Local Authorities.
- 3. The Council has to calculate its tax base, which is formally approved by the Executive in January.
- 4. The Greater London Authority will notify the Council of the amount it requires to be collected from the residents and this is incorporated into the Council Tax calculation.
- 5. The Executive must propose its budget to Council in accordance with the Budget and Policy Framework Procedure Rule.
- 6. The Council has to agree the level of Council Tax before 11th March each year and at the same time Full Council will also formally agree a legal balanced budget.

Capital Programme

The Council produces a three-year capital programme to ensure resources are maximised, and potential resource gaps identified. This avoids abortive costs being incurred.

Objectives

- 1. A Capital Programme is to be prepared annually projecting capital expenditure and associated resources for the next 3 years.
- 2. All capital receipts are to accrue to the Corporate budget in the first instance and are to be allocated on the basis of criteria corresponding to the capital strategy document.
- 3. Central Government resources, which are not specific to a project or programme area, also accrue to the Corporate pot and are allocated based on criteria corresponding to the capital strategy document.
- 4. All Directorates are entitled to bid for resources within the Corporate budget.
- 5. All capital programme expenditure must satisfy the statutory definitions of capital.
- 6. The contents and format of the Capital Programme is to be specified by the Corporate Director, Resources.

The detailed responsibilities of the Corporate Director, Resources and the Senior Managers can be found in the separate Financial Procedures Manual.

C2 Maintenance of Reserves

The Authority must decide the level of General Reserves it wishes to maintain as part of its financial planning before it can set the annual Council Tax. Reserves are maintained as a matter of prudence. They enable the authority

to provide for unexpected events and thereby protect it from overspending, should such events occur.

Reserves for specific purposes may also be maintained, such as the purchase or renewal of capital items. Accounting policies require these to be differentiated from Provisions, the latter being maintained to meet future expenditure arising from a past event the timing of which is uncertain and cannot therefore be contained in the annual budget.

Objectives

- To maintain Reserves in accordance with the Code of Practice on Local Authority Accounting in the United Kingdom: A Statement of Recommended Practice, LAAP Bulletin 55 and other agreed accounting policies.
- 2. For each Reserve established, the purpose, usage, procedures for the management and control of reserves, and basis of transactions should be clearly identified.
- 3. Authorisation of expenditure from Reserves is agreed by the Corporate Director, Resources.

It is the responsibility of the Corporate Director, Resources to advise the Executive on prudent levels of reserves for the Council. Further details on the detailed responsibilities of the Corporate Director, Resources and the Senior Managers can be found in the separate Financial Procedures Manual.

C3 Financial Implications of Decision Making

- 1. The Corporate Director, Resources is responsible for:
 - a. Issuing guidance in relation to the presentation of financial implications within the Council's decision-making processes.
 - b. Ensuring sufficient information on financial implications is presented within individual decision-making reports and have appropriate sign-off.
- 2. Senior Managers are responsible for:
 - a. Ensuring that all decision-making reports properly set out the financial implications of any proposed actions, through the provision of adequate information to relevant people and departments to allow this section to be prepared.
 - b. Ensuring they act in accordance with guidance issued by the Corporate Director of Resources.
 - c. Arranging for all financial implications to be validated and formally signed off by the Corporate Director, Resources, or his/her nominated representative, prior to their progression through the approval process.
 - d. Consulting with relevant parties where there may be financial implications for them, including other Cabinet members.

C4 | Financial Planning Responsibilities

Capital Programme

Responsibilities of Corporate Director, Resources

- To issue detailed guidelines annually on the format and content of the three-year capital programme and produce the three-year programme for approval by the Executive.
- 2. To produce the criteria for the approval of Directorate bids to be allocated corporate capital resources.
- 3. To produce a corporate capital programme for approval by the Executive, including elements to satisfy local priorities.
- 4. To devise a mechanism that allocates resources to Directorate Capital Programmes.
- 5. To produce a report for the Executive for the approval and the allocation of capital resources to Directorates.

Responsibilities of Senior Managers

- 1. To prepare bids for capital resources corresponding to the guidance issued by the Corporate Director, Resources.
- 2. To prepare monitoring reports of the schemes in the approved capital programme in the format and timetable specified by the Corporate Director, Resources.
- 3. To ensure that records which satisfy internal and external audit requirements are maintained for all contracts.
- 4. To proceed with projects only when there is a budget within the agreed capital programme and adequate capital resources have been identified.
- 5. To obtain a supplementary capital budget where an individual Capital Scheme is projected to spend in excess of the original approval, or an additional scheme needs approval.
 - A supplementary capital budget can be granted by the appropriate Corporate Director if the overspend is less than £250,000 – Financial Regulation B10.
 - Executive approval must be obtained for Supplementary Capital budgets in excess of £250,000. An explanatory report is required.
- 6. To comply with Financial Instructions relating to procurement as issued by the Corporate Director, Resources.
- 7. To comply with the financial accounting instructions relating to capital items issued by Corporate Director, Resources.
- 8. To ensure that adequate provision is made in the revenue budget for any ongoing revenue costs arising from capital schemes.

Revenue Budget Preparation

Responsibilities of the Corporate Director, Resources

- 1. To issue detailed guidance and instructions on the procedures, responsibilities and timetable for preparing Revenue Budgets.
- 2. To provide guideline cash budget options to Members following Government announcements.
- 3. To work within the political budget strategy provided by the Executive.
- 4. To manage, in conjunction with Directorates, a process to deliver a

- balanced budget.
- 5. To calculate the resource/projected expenditure position for the period of the Medium-Term Financial Plan (3-5 years ahead).
- 6. To collate the exemplifications of savings or growth from departments, as required by the budget strategy.
- 7. To advise and agree the levels of inflation that may be applied to specific areas of expenditure.
- 8. To prepare and submit reports to the Executive, in line with the Scheme of Delegation, on the aggregate spending plans of Directorates and on the resources available to fund them, identifying, where appropriate, the implications for the level of Council Tax to be levied.
- 9. To obtain Full Council approval for both the Council Tax and the budget setting report each year within the statutory timetable.

Responsibilities of Senior Managers

- 1. To take responsibility for delivering the budget strategy.
- 2. To assist in the development and delivery of the budget process.
- 3. When drawing up draft budget requirements, to have regard to:
 - spending patterns and pressures revealed through the budget monitoring process.
 - legal requirements.
 - policy requirements as determined by the Full Council in the approved policy framework.
 - initiatives already under way.
- 4. To work within budget limits.
- 5. To provide the specific Directorate information requested.
- 6. To compile a Directorate budget within the guidelines issued by the Corporate Director, Resources.
- 7. To obtain the approval of the Executive for new proposals, of whatever amount, that:
 - create financial commitments in future years.
 - change existing policies, initiate new policies or cease existing policies.
 - in the opinion of the Senior Manager and appropriate Lead Member materially extend or reduce the Council's services.

D: Financial Management

D1 Budget Monitoring and Control

Background

Budgetary control ensures that resources allocated are utilised for their intended purposes, are properly accounted for, and provides timely information on variations from financial targets. Budgetary control is a continuous process, enabling the Council to review and adjust its budget targets during the financial year and identifies managers responsible for defined elements of the budget.

Capital budget monitoring ensures that capital resources allocated by the Executive are used for their intended purposes. Capital control provides the mechanism to review progress on capital schemes, by comparison with the capital programme. The Corporate Capital Monitoring Statement is a report that is produced every quarter that details projected capital expenditure and resources.

Objectives

- 1. Identify a nominated budget manager for each cost centre.
- 2. Ensure budget managers accept accountability for their budgets, the level of service to be delivered and understand their financial responsibilities.
- 3. Ensure budget managers follow an approved certification process for all expenditure.
- 4. Ensure income and expenditure are properly recorded and accounted for.
- 5. Ensure levels of service are monitored in conjunction with the budget and necessary action is taken to align service outputs and budget.
- 6. Ensure actual income and expenditure is equal to that recorded on the corporate financial systems.
- 7. Ensure that there is a nominated officer for each capital budget, project and programme.
- 8. Budget managers are accountable for their projects and budgets.
- 9. Ensure potential resource under or over provision is identified early in the capital programme cycle to enable remedial action to be taken.

Responsibilities

- Senior Managers are responsible for ensuring that within any financial year they take all reasonable measures to ensure an approved Revenue or Capital Budget within their control is not overspent.
- 2. Senior Managers must seek to ensure that there is no shortfall in the budgeted level of income.
- 3. When a projected overspend (or under recovery of income) is forecast to occur in a section of the Revenue Budget, or on a scheme within the Capital Programme, Senior Managers and other responsible officers must take measures to eliminate or reduce the overspend and maintain records of such actions.
- 4. The Corporate Director, Resources must be informed of potential budget variances in accordance with budget monitoring guidelines. The overspend will be the subject of a report to the Executive.

Further details on the detailed responsibilities of the Corporate Director, Resources and the Senior Managers can be found in the separate Financial Procedures Manual.

D2 Virements

These rules aim to allow the Executive to manage the budget once it has been approved by Council, whilst also providing for good governance of financial

matters. For more details on Virements please see FM2, FM5 and FA10 of Appendix A to these Rules.

A virement is the transfer of resources from one budget head to another, during a financial year. It is thus the financial consequence of a change in priority of service delivery or in the means by which services are delivered. It can also be the use of resources provided within the budget framework, but which are not allocated for any specific purpose e.g. unallocated contingency. A virement will naturally flow from, and be part of, a decision.

The Executive shall have the power to vire resources within each of the above components of the Budget Framework agreed by Council, subject to the following limitations:

Virement within a Port	Virement within a Portfolio					
Up to £100,000	Budget Holder in agreement with a Divisional Director					
From £100,000 up to but not including £250,000	The relevant Corporate Director in agreement with the Corporate Director, Resources					
From £250,000 up to but not including £1m	The relevant Corporate Director following consultation with the relevant Cabinet Member as well as the Cabinet Member for Resources and Corporate Director of Resources					
£1m and above	The Mayor in Cabinet					
Virement between Portfolios						
Up to £100,000	Budget Holder in agreement with the Divisional Directors from both affected portfolios					
From £100,000 up to but not including £250,000	The relevant Corporate Directors from both affected portfolios in agreement with the Corporate Director, Resources					
From £250,000 up to but not including £1m	The relevant Corporate Director following consultation wiith the relevant Cabinet Member as well as the Cabinet Member for Resources and Corporate Director of Resources					
£1m and above	The Mayor in Cabinet					

Virements – Non-Financial Consequences

The Virement Rules refer only to the financial consequences of proposals and decisions by the Executive. However, such proposals and decisions can also impact upon services and upon the community. This needs to be acknowledged when determining the procedural arrangements for those proposals and decisions, for example they may represent a "key decision".

E: Risk Management and Control of Resources

E1 Risk Management

- Audit Committee is responsible for approving the authority's risk management policy statement and strategy and for reviewing the effectiveness of the risk management.
- 2. The Executive is responsible for ensuring that proper insurance exists where appropriate.
- 3. The Corporate Director, Resources is responsible for preparing the authority's risk management policy statement, for promoting it throughout the authority and for advising the Executive on proper insurance cover where appropriate.

E2 Internal Control

- 1. Internal control refers to the systems of control devised by management to help ensure the authority's objectives are achieved in a manner that promotes economical, efficient and effective use of resources and that the authority's assets and interests are safeguarded.
- 2. The Corporate Director, Resources is responsible for advising on effective systems of internal control.
- 3. Senior Managers are responsible for organising their operations to ensure appropriate controls are in place, ensure the Council's objectives are achieved, VFM secured and assets are safeguarded.
- 4. Such arrangements need to ensure compliance with all applicable statutes and regulations, and other relevant statements of best practice.
- 5. Senior Managers must ensure that public funds are properly safeguarded and used economically, efficiently, and effectively and in accordance with the statutory and other authorities that govern their use.
- 6. It is the responsibility of Senior Managers to establish sound arrangements for planning, appraising, authorising and controlling their operations in order to achieve economy, efficiency and effectiveness and for achieving their financial performance targets.

E3 Audit Arrangements

- 1. The Accounts and Audit Regulations 2015 require every local authority to maintain an adequate and effective internal audit.
- 2. The Audit Committee, in conjunction with an Independent Auditor Panel is responsible for appointing external auditors to each local authority.

The basic duties of the external auditor are governed by part 5 of the Local Audit and Accountability Act 2014.

- The authority may, from time to time, be subject to audit, inspection or investigation by external bodies such as HM Revenue and Customs, who have statutory rights of access.
- 4. Officers and Members will cooperate fully with auditors and inspectors in the pursuance of their duties.

E4 Preventing Fraud & Corruption

- 1. The Corporate Director, Resources is responsible for the development and maintenance of an anti-fraud and anti-corruption policy.
- 2. Senior Managers are responsible for designing their systems of controls and putting in place internal controls that adequately manage the risk of fraud and corruption.
- 3. Senior Managers must report all instances of actual or attempted fraud to the Corporate Director, Resources and/or the Head of Audit and Risk Management.

F: Financial Administration

F1 General

Departments have many systems and procedures relating to the control of the Council's assets, including purchasing, transaction processing and management systems. Departments are reliant on computers for their financial management information. The information must therefore be accurate and the systems and procedures sound and well administered. They should contain controls to ensure that transactions are properly processed, and errors detected promptly.

The Corporate Director, Resources has a professional responsibility to ensure that the Council's financial systems are sound and should therefore sign off any new developments or changes.

Objectives

- 1. Basic systems and controls are in place to ensure the integrity of data held on computer systems.
- 2. Performance of systems is communicated to the appropriate managers on an accurate, complete and timely basis.
- 3. Systems produce timely reports of management information which is usable by managers.
- 4. Operating systems and procedures are secure.
- 5. Computer systems are co-ordinated with manual procedures and operate efficiently alongside them.

Responsibilities

- 1. The Corporate Director, Resources is responsible for the operation of the authority's accounting systems, the form of accounts and the supporting key financial records.
- 2. Any changes made by Senior Managers to the existing financial systems or the establishment of new systems must be approved by the Corporate Director, Resources.
- 3. Senior Managers are responsible for the proper operation of financial processes in their own departments.
- 4. Any changes to agreed procedures by Senior Managers to meet their own specific service needs should be agreed with the Corporate Director, Resources.
- 5. Senior Managers should ensure that their staff receive relevant financial training.
- 6. Senior Managers must ensure that, where appropriate, computer and other systems are registered in accordance with data protection legislation.
- 7. Senior Managers must ensure that staff are aware of their responsibilities under freedom of information legislation.

Further details on the detailed responsibilities of the Corporate Director, Resources and the Senior Managers can be found in the separate Financial Procedures Manual.

F2 Income and Expenditure

- 1. It is the responsibility of Senior Managers to ensure that a proper scheme of financial delegation has been established within their area and is operating effectively. The scheme of financial delegation must be submitted to the Head of Financial Systems and reviewed quarterly at a minimum.
- 2. The scheme of financial delegation must identify staff authorised to act on the Senior Managers' behalf in respect of payments, income collection and placing orders, together with the limits of their authority. The scheme of financial delegation is subject to the approval of the Corporate Director, Resources.
- The Executive is responsible for approving procedures for writing off debts as part of the overall control framework of accountability and control.

F3 Payments to employees and Members

- 1. The Corporate Director, Resources is responsible for all remuneration payments to all staff, including any payments for severance, and for payment of allowances to Members.
- 2. Senior Managers are responsible for providing information in a timely

manner to enable the Corporate Director, Resources to discharge these responsibilities.

F4 Taxation

- 1. The Corporate Director, Resources is responsible for advising Senior Managers, in the light of guidance issued by appropriate bodies and relevant legislation as it applies, on all taxation issues that affect the authority.
- 2. The Corporate Director, Resources is responsible for maintaining the authority's tax records, making all tax payments, receiving tax credits and submitting tax returns by their due date as appropriate.
- 3. Senior Managers are responsible for ensuring that sufficient information is provided in a timely manner to enable the Corporate Director, Resources to discharge the Council's obligations under the tax legislation.

F5 Trading accounts and /business units

1. It is the responsibility of the Corporate Director, Resources to advise on the establishment and operation of trading accounts and business units.

F6 Internal Recharges

Much of the flow of money across the Council originates from services provided by one department to another. This, in a number of cases, stems from internal trading account services.

To facilitate proper controls and the management of the Council's budgets, transactions need to be raised and processed in an efficient and effective manner. This should ensure that purchasers are charged promptly and pay within a commercially acceptable timescale, and that trading services invoice their customers in the knowledge that payment will be received within that stated time-scale. Where practicable these processes will be automated. The budget for core services e.g. admin buildings, payroll and legal will remain with the purchaser and the Corporate Director, Resources will stipulate corporate arrangements for managing these recharges.

For ad-hoc and project works the process follows similar principles to the ordering of and payment for goods and services.

To ensure that the process is operating in accordance with the framework, regular departmental monitoring of incoming and outgoing recharges needs to be carried out.

The Corporate Director, Resources (or his/her delegate) will act as an arbitrator to resolve disputes that cannot be settled between purchaser and

provider. This is to ensure that all disputes are resolved within a stated timescale and will not adversely affect financial monitoring.

It is the responsibility of the purchaser to ensure that they have sufficient resources to pay for commissioned project and ad-hoc work. It is the responsibility of the provider before work commences to advise the purchaser if the work is not covered by the core support service budget and needs specific financing.

F7 Banking

The efficient operation of a bank account is an essential element of the Council's financial arrangements.

Bank accounts also represent an area where there is significant scope for fraudulent activity, and it is essential that adequate controls exist.

Objectives

- 1. To ensure that only bank accounts authorised by designated officers, are operated by the Council.
- 2. To ensure that only authorised entries are made in the Council's bank account.

Further details on the detailed responsibilities of the Corporate Director, Resources and the Senior Managers can be found in the separate Financial Procedures Manual.

F8 Imprest

The Council operates a number of petty cash imprest accounts to finance minor expenditure.

Objectives

To ensure the minimum petty cash balances are held consistent with the effective operation of services.

Further details on the detailed responsibilities of the Corporate Director, Resources and the Senior Managers can be found in the separate Financial Procedures Manual.

F9 Insurance

The Council effects insurance for high level risks, where this is economic to do so, in order to protect its taxpayers against the impact on local charges, should a catastrophe occur.

It is essential that Directorates advise the Insurance Section of any change to their activities which insurance underwriters might consider could materially affect the risk. Failure to do so might invalidate the insurance cover.

Objectives

- 1. Procedures are in place to identify, assess, prevent or minimise material known risks, and these procedures are operating effectively throughout the Council.
- 2. Monitoring and regular review of risk reduction strategies.
- 3. Procedures are in place to identify and record all insurance and the property or risk covered.
- 4. Procedures are in place to notify and record the occurrence of any incident or loss that may give rise to a claim by the Council for recovery from insurance companies of the loss.
- 5. Procedures are in place to notify the Insurance Section of any claim against the Council.
- 6. Procedures are in place to investigate claims within required timescales.

Further details on the detailed responsibilities of the Corporate Director, Resources and the Senior Managers can be found in the separate Financial Procedures Manual.

F10 Assets

- 1. Senior Managers shall ensure that records and assets are properly maintained and securely held
- 2. Senior Managers should ensure that contingency plans for the security of assets and continuity of service in the event of disaster or system failure are in place.
- 3. The Corporate Director, Place is responsible for ensuring that valuations of the Council's assets are undertaken for management and reporting purposes.

F11 Treasury

- 1. The authority has adopted CIPFA's Code of Practice for Treasury Management in Local Authorities.
- 2. The Full Council is responsible for approving the treasury management policy statement setting out the matters detailed in paragraph 15 of CIPFA's Code of Practice for Treasury Management in Local Authorities. The policy statement is proposed to the full Council as part of the annual budget setting process.
- 3. The Corporate Director, Resources has delegated responsibility for implementing and monitoring the statement.
- 4. All money in the hands of the authority is controlled by the officer designated for the purposes of section 151 of the Local Government

Act 1972, referred to in the code as the Director of Finance.

5. All executive decisions on borrowing, investment or financing shall be delegated to the Corporate Director, Resources, who is required to act in accordance with CIPFA's Code of Practice for Treasury Management in Local Authorities.

F12 Employees

Full Council is responsible for confirming the appointment of the Chief Executive/Head of Paid Service, and has delegated to the Appointments Sub-Committee of the General Purposes Committee responsibility for appointing to the other Chief Officer and Deputy Chief Officer posts. These are the only appointments that elected Members are involved in apart from the group/Mayor's political assistants.

F13 | External Funding

External funding can prove an important source of income but funding conditions must be carefully examined before any agreement is entered into to ensure they are compatible with the aims and objectives of Council.

The Corporate Director, Resources is responsible for:

- a. Ensuring that any match funding requirements are considered prior to entering into any agreement, that future revenue budgets reflect these requirements, and that any longer term sustainability costs have been properly assessed.
- b. Ensuring that all external funding is received and properly recorded in the Council's accounts and in the name of the Council.
- c. Maintaining a central register of external funding/grant arrangements.
- d. Ensuring that all audit requirements are met.

Senior Managers are responsible for:

- a. Ensuring that the sustainability of funding is assessed for risk, any agreements entered into are consistent with and support the Council's service priorities, and necessary approvals have been obtained.
- b. All claims for funds are made by the due date.
- c. Work is progressed in accordance with the project plan and all expenditure is properly incurred and recorded.

F14 Third Party Work

Work can only be undertaken for third parties where the Council has the legal powers to undertake the work.

With regard to the financial aspects of third party contracts, the Council must;

- I. Comply with any guidance issued by the Corporate Director, Resources and will ensure that the appropriate insurance arrangements are made.
- II. Ensure that all costs arising from the provision of services to a third party are recovered and hence that there is no subsidy included within the contract.
- III. Ensure that the Council is not unnecessarily exposed to the risk of bad debts.

A written agreement must be put in place between the Council and the third party, which details the services to be provided, over what period and at what price; this will be signed by both parties to the agreement in order that the appropriate disclosures can be made within the Council's annual statement of accounts.

The Head of Procurement is responsible for monitoring the contractual arrangements for any significant work for third parties or external bodies. For this purpose, significant is deemed to be contracted annual income from a body that is greater than £100,000.

F15 | Accounting System

Good systems and procedures are essential to the effective management and administration of the Council's financial affairs. This includes:

The main accounting system provides the prime source of financial data for management accounts, statutory accounts and government returns. It is essential that this system complies with legislation and proper accounting practice and that all information is recorded accurately, completely and in a timely manner, and that any errors are detected promptly and rectified.

The Corporate Director, Resources is responsible for:

- a. Determining the Council's main accounting system for the preparation of the Council's accounts and for monitoring all income and expenditure.
- b. Determining any financial systems which may sit outside of the main accounting system, and ensuring, if approved for implementation, that these are sound and properly integrated and interfaced.
- c. Issuing guidance on the use and maintenance of the main accounting system and related financial systems, and ensuring that supporting records and documents are retained.
- d. Ensuring that regular balance sheet and holding account reconciliations are undertaken.
- e. Preparing the Council's consolidated accounts, balance sheet and governance statement for audit and publication, and issuing guidance (including a detailed timetable and plan) to ensure achievement of statutory deadline.

Senior Managers are responsible for:

a. Ensuring that the main accounting system is used to accurately record

- financial transactions in accordance with guidance issued by the Corporate Director, Resources.
- b. Ensuring an adequate audit trail of financial information and compliance with the Council's policies in respect of the retention of documents.
- c. Ensuring that the implementation of any Unit financial system has the express approval of the Corporate Director, Resources, and is adequately documented, tested and interfaced with the main accounting system.

F16 | Amenity and Unofficial Funds

Relevant to all officers handling official and unofficial funds, including residents' cash and valuables.

General Principles

- Cash is always attractive and vulnerable to theft. Cash holdings must be kept to the practical minimum and never in excess of the insurance limit for the particular establishment. The Insurance Section can advise on the limit.
- 2. Risk assessments must be carried out regularly to check if risks have changed and always when procedures or staff have changed.
- 3. Where larger sums of money have to be held, a safe may be essential. For smaller sums, a locked cash box in a locked drawer or cupboard may be acceptable. The Insurance Section can advise on the need for a safe or otherwise.
- 4. Cash must always have a full management trail cash to be banked must be banked intact and never used to cash personal cheques, provide a petty cash float or for any other purpose.

G: External Arrangements

G1 Partnerships

- 1. The Executive is responsible for approving delegations, including frameworks for partnerships.
- 2. The Executive is the focus for forming partnerships with other local public, private, voluntary and community sector organisations to address local needs.
- 3. The Executive may delegate functions including those relating to partnerships to officers. Where functions are delegated, the Executive remains accountable for them to the Full Council.
- 4. The Authority may nominate individual Members and or officers to represent the Authority on external bodies.
- 5. The Monitoring Officer is responsible for promoting and maintaining the

- same high standards of ethics in partnerships that apply throughout the Authority.
- 6. The Corporate Director, Resources will advise on the accounting arrangements to be adopted relating to partnerships and joint ventures. He or she must ensure that the risks have been fully appraised before agreements are entered into with external bodies.
- 7. Senior Managers are responsible for ensuring that appropriate Council approvals are obtained before any negotiations are concluded in relation to work with external bodies.

G2 Companies

- 1. In relation to companies that the Council has an interest in, it is imperative that they are set up, managed and run according to rules of good governance so that risks are mitigated.
- 2. No company can be created without the express approval in writing of the Corporate Director, Resources.
- 3. The Corporate Director, Resources is responsible for advising the company directors of the accounting arrangements the company must adopt.
- 4. The Monitoring Officer is responsible for advising on the legal requirements and implications with respect to the creation and ongoing running of a company.

37 Contracts and Procurement Procedure Rules

CONTENTS

Rule	Subject	
1	Procurement Procedures	
Appendix		
Α	Procurement Procedures	

1. PROCUREMENT PROCEDURES

- 1.1. Every contract or official order for works, goods or services made by the Council shall be for the purpose of achieving the Council's statutory or approved objectives and shall conform to all relevant EU Directives and United Kingdom legislation.
- 1.2. The Procurement Procedures shall govern the Council's tendering and contract procedures. The Corporate Director, Resources shall maintain and issue these Procedures. Any procurement activity shall proceed in accordance with the Procedures and any financial thresholds for procurement specified by the Procedures. These Procedures and any updated or amended versions will then be placed in Appendix A of these Rules.
- 1.3. The Corporate Director, Resources shall make the latest version of the Procurement Procedures available to every Chief Officer, the Mayor and all Members of the Council and any other person engaged in procuring works, goods or services on behalf of the Council. Chief Officers or officers acting on their behalf shall apply the requirements of the Procedures when engaging in any procurement activity.
- 1.4. The purpose of procurement activity shall be to achieve best value for local people in accordance with the Council's statutory or approved objectives. Officers with responsibility for procurement shall ensure that they are able to demonstrate achievement of best value by having regard to a combination of economy, efficiency and effectiveness (otherwise known as the Council's Best Value Duty).
- 1.5. Nothing in the Procurement Procedures shall be construed as removing or diminishing the responsibility of all involved to meet individual and collective accountabilities. Any failure by an officer to comply with the Procurement Procedures is likely to constitute a disciplinary offence and be investigated under the appropriate disciplinary procedure.
- 1.6. Chief Officers shall ensure that the Executive or an Executive Member is consulted on any procurement activity of a controversial nature. If however

the decision is a 'key' decision that has not been delegated then a report must be submitted to Cabinet for determination having proper regard to the Access to Information Rules at Part 4.2 of the Constitution.

1.7. The contracting strategy and/or award of any contract for goods or services with an estimated value exceeding £250,000, and any contract for capital works with an estimated value exceeding £5,000,000, shall be approved by the Executive in accordance with the Procurement Procedures. Contracts for goods or services with an estimated value of less than £250,000 and contracts for capital works with an estimated value of less than £5,000,000 shall be approved by the relevant Chief Officer, in accordance with the Procurement Procedures. If however the decision is a 'key' decision that has not been delegated then a report must be submitted to Cabinet for determination having proper regard to the Access to Information Rules at Part 4.2 of the Constitution.

Procurement Procedures

The purpose of these Procedures is to lay down a set of rules which provide a framework for all those involved in procuring supplies, works and services on behalf of the Council, or interacting with providers, or potential providers.

They apply to all representatives of the Council, Officers, Agents, or Members.

Failure to comply with these Procurement Procedures may put the Council at risk and can lead to disciplinary action against the person responsible.

Table of Contents

PART 1 – INTRODUCTION

1. INTRODUCTION

PART 2 - APPLICABLE TO ALL CONTRACTS

- 2. HIERARCHY OF RULES
- 3. PROCUREMENT OBJECTIVES AND IMPERATIVES
- 4. PROCUREMENT STRATEGY
- 5. RESPONSIBILITIES OF CORPORATE DIRECTORS
- 6. FINANCIAL THRESHOLDS AND PROCEDURE FOR CONTRACT LETTING

TABLE 1 - SUMMARY OF PROCUREMENT THRESHOLDS

- 7. SPECIFICATIONS
- 8. E-PROCUREMENT
- 9. LATE BIDS
- 10. CONFLICT OF INTEREST
- 11. SUPPLIER REGISTRATION AND APPROVAL
- 12. OFFICIAL PURCHASE ORDERS
- 13. ICT RELATED SUPPLIES, SERVICES AND WORKS
- 14. CONSORTIA AND COLLABORATIVE FRAMEWORK AGREEMENTS
- 15. USE OF STANDARD TEMPLATES
- 16. SEPARATION OF DUTIES
- 17. LOCAL BUSINESSES
- 18. SUPPLY CHAIN ETHICAL CODE OF CONDUCT
- 19. THE BRIBERY ACT
- 20. SUSTAINABLE PROCUREMENT
- 21. FREEDOM OF INFORMATION ACT
- 22. CONTRACT REGISTER
- 23. CONTRACT MANAGEMENT
- 24. EXTENSIONS AND VARIATIONS

PART 3 - APPLICABLE TO CONTRACTS BELOW £100,000

- 25. COMPETITION
- 26. EVALUATION AND CONTACT AWARD
- 27. CLARIFICATION AND ADDITIONAL INFORMATION
- 28. TIMESCALES FOR QUOTATIONS
- 29. TERMS AND CONDITIONS
- 30. USE OF PURCHASING CARDS

PART 4 - APPLICABLE TO CONTRACTS IN EXCESS OF £100,000

- 31. COMPETITION
- 32. FORWARD PLAN
- 33. PROJECT INITIATION FORM
- 34. CABINET APPROVAL AUTOMATIC REFERRAL

- 35. CABINET APPROVAL REFERRAL BY HEAD OF CORPORATE PROCUREMENT
- 36. TOLLGATE PROCESS
- 37. ENGAGEMENT WITH THE STRATEGIC COMPETITION BOARD
- 38. TIMESCALES
- 39. TENDER DOCUMENTATION
- 40. TERMS AND CONDITIONS
- 41. TENDER CLARIFICATION AND ADDITIONAL INFORMATION
- 42. **NEGOTIATIONS**
- 43. TENDER EVALUATION
- 44. SUPPLIER SELECTION CRITERIA
- 45. SUPPLIER AWARD CRITERIA
- 46 TENDER REPORT
- 47 DEBRIEFING
- 48 CONTRACT AWARD

PART 5 – EXCEPTIONS TO THE PROCUREMENT PROCEDURES

- 49 VALID EXCEPTIONS TO THE PROCUREMENT PROCEDURES
- 50 RECORD OF CORPORATE DIRECTOR'S ACTIONS (RCDA) WAIVING OF PROCUREMENT PROCEDURES

APPENDIX 1: TOLLGATE PROCESS

PART 1 - INTRODUCTION

1. Introduction

- 1.1 The purpose of these Procedures is to lay down a set of rules which provide a framework for representatives procuring supplies, works and services on behalf of the Council. For ease of use, the specific rules are set out in shaded boxes throughout the Procedures. The Procedures are supplemented by an RFQ (Request for Quotation) toolkit for expenditure with a total value up to £100,000 and a more detailed contracting Tender Toolkit for expenditure above £100,000. These toolkits provide guidance on techniques to achieve best value for money, and a series of templates to be used throughout the procurement process.
- 1.2 Where a corporate contract is in place it **must** be used unless otherwise agreed by Corporate Procurement.
- 1.3 All Council representatives are warned that it is a **disciplinary offence** to fail to comply with these Procurement Procedures when letting contracts. All Council representatives have a duty to report breaches of the Procedures to the relevant Corporate Director and the Head of Corporate Procurement. The Procedures apply to all expenditure by the Council on supplies, services and works, provided by external organisations.
- 1.4 The Procedures include mandatory requirements, which are normally identified by the word "must" in bold letters. These requirements must always be followed. The words "should" and "should not" relate to good practice advice. Whilst not mandatory, you must have a good reason for not following the good practice advice and this must be recorded on your tender or quotation file. If in doubt, you must contact Corporate Procurement and/or Legal Services for advice, and where appropriate, Internal Audit.
- 1.5 The generic term **Bid** covers both tenders and quotations. A bid process below a total value of £100,000 will be classed as a quotation. A bid process at or above a total value of £100,001 will be classed as a tender.
- 1.6 All representatives who commission contracts for supplies, works or services are required to follow these Procedures. This requirement also covers all persons who commission contracts on behalf of the Council, such as external consultants. The person who commissioned the consultant must ensure that consultants are given copies of the Procedures and that they comply with them.
- 1.7 The Head of Corporate Procurement will be responsible for updating the Procurement Procedures, and shall make the latest version available to every

- Corporate Director and Member of the Council as well as posting a copy in the Corporate Procurement area on the Council intranet.
- 1.8 All representatives of the Council must comply with all aspects of legislative requirements relating to purchases made by a public authority.

PART 2 - APPLICABLE TO ALL CONTRACTS

2. Hierarchy of Rules

- 2.1. These Procedures attempt to summarise in a single place all of the Council's Procurement Procedures. The Procedures are derived from provisions contained in the Council's Constitution and Financial Regulations. Every effort has been made to ensure a consistency between the documents, but in the event of any conflict, the Constitution takes precedence, followed by Financial Regulations, followed by these Procedures. These Procedures and Financial Regulations can be amended by the Corporate Director, Resources, whilst changes to the Constitution must be approved by the full Council.
- 2.2. The Procedures refer to European and UK legislation as well as Council policy. Where there is a conflict between European law, English law and Council policy, the requirements of European law take precedence over English law, and the requirements of English law take precedence over Council policy. The Procedures **must not** be waived if failing to comply with these procedures would contravene either UK or European legislation.

3. Procurement Objectives and Imperatives

3.1 The purpose of procurement activity is to achieve best value for local people in accordance with the Council's statutory or approved objectives and the Corporate Procurement Strategy. This should include an innovative approach to relationships with the private and not-for-profit sectors within a robust contractual framework. Officers with responsibility for procurement must ensure that they are able to demonstrate achievement of best value by having regard to a combination of economy, efficiency and effectiveness.

4. Procurement Strategy

- 4.1. The Procurement Strategy sets out key policy priorities and an operating framework that **must** be taken into account when procuring supplies, services and works on behalf of the Council. These priorities are:
 - Integration full integration of commissioning, procurement and contract management activity and commercial principles into our core business

- Governance governance, transparency, accountability and probity with proportionality in our operational processes
- Approach a unified approach to managing the activities in the commercial cycle and in our engagement with markets and suppliers
- Partnership working with our partners
- Technology effective use of digital technology
- People making the most of our people, increasing capacity and skills and building an in-house strategic commissioning and procurement capability.
- 4.2. Every contract or official order for works, supplies or services made by the Council **must** be for the purpose of achieving the Council's statutory or approved objectives and must conform to all relevant domestic and European Union legislation.

5. Responsibilities of Corporate Directors

- 5.1. Corporate Directors have responsibility for all contracts tendered, let and managed by their departments. They are accountable to the Chief Executive and the Executive Mayor for the performance of their duties in relation to contract letting and management. These duties include:
 - a. Ensuring compliance with English and EU legislation and Council Policy;
 - b. Ensuring value for money in all procurement activities;
 - c. Ensuring compliance with these Procurement Procedures;
 - d. Ensuring that all relevant staff are familiar with the provisions of these Procedures and that they receive adequate training;
 - e. Ensuring compliance with any guidelines issued in respect of these Procurement Procedures;
 - f. Taking immediate action in the event of a breach of Procurement Procedures within their department;
 - g. Ensuring that IR35 regulations requirements are complied with when engaging suppliers;
 - h. Keeping records of waivers of any provisions within these Procurement Procedures:
 - i. Ensuring appropriate contract management takes place of all contracts;
 - j. Ensuring that all contracts to be tendered are entered onto the Forward Plan of contracts (administered by Corporate Procurement) at the earliest opportunity, and no later than the point at which the procurement exercise commences;
 - k. Ensuring high value and/or high risk contracts are recorded in the corporate risk register;
 - I. Ensuring that their staff act ethically in all their procurement activities;
 - m. Ensuring that a quarterly report of variations exceeding 10% of the contract value, where the total contract value exceeds the EU threshold, is presented to their own Directorate Management Team.

5.2. Corporate Directors **must** comply with these rules and have a responsibility to ensure that their staff and any consultants or agency staff also comply with them. Corporate Directors **must** put mechanisms in place to ensure that staff who carry out any procurement exercise receive appropriate induction, information and training. Corporate Procurement will provide support for this.

Rule 1

- Where a Corporate Contract is already in place it must be used unless agreed otherwise by the Head of Corporate Procurement.
- Corporate Directors have responsibility for all contracts let by their Departments. Authority to make decisions under the Procurement Procedures may be delegated. Those who have delegated authority to make decisions in the name of the Corporate Director will be set out in the Scheme of Delegation in the Constitution for the relevant department (or a specific delegation in writing).

6. Financial Thresholds and Procedure for Contract Letting

6.1 The following financial thresholds shall apply to all contract award processes.

To clarify the table below, the following points should be noted:

- a) Total Value refers to the full remuneration to be paid to the supplier or contractor over the life of the contract, including any extensions; (N.B. a 3 year contract with an extension of 1 year at £20,000 per annum has a total value £80,000. A contract to purchase supplies, works or services may also include the purchase of additional supplies and services such as, but not limited to, maintenance, consumables, upgrades, training and documentation. The total value includes these elements even if they come from separate budgets, and separate orders are placed.) The life of the contract includes any actual or potential extension to the contract period that is included in the contract
- b) Where there are a number of linked contracts e.g. those using the same suppliers, or for similar supplies, services or works – the option for joining them up should be explored;

6.2 Table of Threshold Values

Table 1 below summarises the different procurement thresholds, the procedures to be followed and the officers who are authorised to undertake an RFQ or procurement at each level. The authority to award contracts, following

a RFQ or procurement process, is set out at paragraph 10.2 of Part 3 of the Constitution.

TABLE 1 - SUMMARY OF PROCUREMENT THRESHOLDS

	Total Value	Procurement Process	Advertising	Authority
LEVEL 1	Up to £25,000	 One quotation, through Request for Quote (RFQ) system Should use local suppliers (E1, E2, E3, & E14). If a good reason exists for not using local suppliers this should be documented and kept on file. Price only or Price and quality 	None required	Budget Holder
LEVEL 2	£25,001 to £50,000	 Two quotation, through Request for Quote (RFQ) system Should use local suppliers (E1, E2, E3 & E14) If a good reason exists for not using local suppliers this should be documented and kept on file. Price only or Price and quality 	None required	Budget Holder
LEVEL 3	£50,001 to £100,000	 Three quotations, through Request for Quote (RFQ) system. Should use local suppliers (E1, E2, E3 & E14) If a good reason exist for not using local suppliers this should be documented and kept on file. Price and quality only 	None required	Budget Holder
LEVEL 4	£100,001 to £164,176 (EU threshold for Supplies & Services) £100,001 to £589,148 (EU threshold for Light Touch Regime: social	 PIF must be completed Award criteria to be decided in advance. Tender process managed by corporate procurement service through the central etendering system Cabinet approval & Tollgate process to be followed for contracts above £250,000 – 	Council's website, London Tenders Portal Contracts Finder	Divisional Director

	and other specific services) £100,001 to £4,322,012 (EU threshold For Works)	Supplies and Services; above £5million – Works.		
EU Procedure	EU TENDERS Over £164,176 Supplies & Services £589,148 Light Touch Regime £4,322,012 Works	 PIF must be completed Cabinet approval & Tollgate process to be followed for contracts above £250,000 – Supplies and Services; above £5million – Works. Tender process to follow the requirements of the EU & Public Contracts Regulations 2015 Tender process managed by corporate procurement service through the central etendering system 	OJEU Council's website, London Tenders Portal	Divisional Director or Corporate Director (above cabinet threshold)

7. Specifications

- 7.1. An appropriate specification must be prepared which sets out a clear and comprehensive description of the Council's requirements with regard to the works, goods or services to be supplied.
- 7.2. All works, goods and services must be specified by reference to European standards, or national standards if no European standards are set. Named products or manufacturers should not be specified.
- 7.3. The specification should incorporate measurable and, so far as is possible, objective quality and performance criteria to enable the service director to see whether the Council's requirements are being met by the supplier. All necessary professional and technical advice and assistance must be obtained in preparing the specification, to ensure a comprehensive document that expresses the Council's requirements and protects its interests.
- 7.4. Officers must take careful consideration of the requirements; in doing so they may undertake research, discussions or briefings with several suppliers before the quotation or tender is issued. Any engagement with supplier must be undertaken in a manner that does not restrict competition or prejudice a fair and transparent procurement process.
- 7.5. In the interests of fairness, non-discrimination and equality of treatment, under no circumstances should an incumbent supplier or contractor be involved in the preparation of a specification for the future procurement of the same or similar contract which they are delivering, or which they would reasonably have an interest in bidding for.

8. E-Procurement

- 8.1. The Council uses secure e-procurement systems and, unless exceptional circumstances apply and a Waiver is granted, all quotations and tenders must be managed electronically through this system.
- 8.2. The Head of Corporate Procurement must make arrangements for the receipt, custody, opening and witnessing of all tenders over £100,000, and must ensure that these arrangements are fully auditable.
- 8.3. The administration and development of the e-procurement system is the responsibility of Corporate Procurement including any enhancements to reflect legislative and policy changes within public procurement.

Rule 2

- All quotation and tenders must be managed electronically through the eprocurement system(s) whose administration and development is the responsibility of Procurement.
- Once a contract has been awarded a purchase order must be raised in R2P unless supplies, services or works fall within the approved exceptions list.

9. Late Bids

- 9.1. Late quotations through the RFQ system are not be accepted by the system.
- 9.2. Electronic tenders are automatically marked as "Late" by the e-tender system. In any event they must not be considered if they arrive after all the other bids have been opened, unless exceptional circumstances apply and the Head of Corporate Procurement (following consultation with the Divisional Director of Legal Services) agrees to accept the late tender. Any unacceptable late bid must not be opened unless it is purely to determine the sender's details so that the bidder can be advised of the reason for rejection by the Corporate Director or the Head of Corporate Procurement.

10. Conflict of Interest

- 10.1. All members of staff must avoid any conflict between their own interests and the interests of the Council. This is a requirement of the Council's Employee Code of Conduct, which all employees of the Council are bound by.
- 10.2. All consultants engaged to act on behalf of the Council must sign a Consultant's Undertaking and declare that:
 - a. There is no conflict between their own interests or those of any of their other clients and the interests of the Council; and
 - b. There is no conflict between their own interests or any links with (e.g. a family member or close friend works for) an organisation or supplier who is tendering or quoting for a contract with the Council or already has a contract with the Council.
 - c. They will notify the appropriate director and Corporate Procurement if any conflict of interest arises within the bidding process.

Rule 3

 Conflict of interest in a procurement exercise and subsequent contractual arrangement must be promptly disclosed through the HR Self Service system or, in the case of external consultants, through the completion of a Declaration of Interest document from corporate procurement.

11. Supplier registration and approval

- 11.1. New supplier registration and approval is managed through the council's procurement system. Supplier approval process is carried out in two stages:
 - a) Stage one registration: suppliers wanting to trade with council are required to complete the basic online supplier registration.
 - b) Stage two approval: To receive Purchase Orders and payments, a supplier will need to be fully adopted, that is, registered in the Finance system (Agresso) and made visible in the requisition to pay system (R2P). Procurement will issue the supplier adoption form through the electronic procurement portal and verify key registration information provided before the supplier can be approved.
- 11.2. Officers engaging with any organisation where the contract of engagement may fall within the scope of IR35 regulations, that is, individual(s) that will be providing the services under the contract could be considered 'disguised employees' must undertake the HMRC employee's status assessment (IR35 assessment) before engaging in or awarding a contract. Guidance and process map on how to undertake the assessment will be on the Council's intranet. Failure to undertake the assessment and follow the agreed process may lead to disciplinary procedure.

12. Official Purchase Orders

- 12.1. Once a contract has been awarded an official purchase order must be placed through the Purchase to Pay (R2P) system quoting the contract reference.
- 12.2. Contracts should only commence once an official purchase order has been issued. Purchase orders can only be issued to suppliers that have gone through the supplier adoption process.
- 12.3. There are exceptional exclusions to this process and information on these will be available within the Corporate Procurement area of the Council's intranet. The exclusions list is a live document and it will be reviewed by Financial

Compliance and Procurement when required. Cases which do not fall within the exclusions listed will be rejected.

13. ICT related supplies, services and works

- 13.1 In the case of procurement of ICT related supplies and services, the Corporate ICT partner may need to be engaged and officers must consult with the ICT Client Team and/or their ICT Business Partner.
- 14. Consortia and collaborative Framework Agreements
- 14.1. Recognised consortium or collaborative procurement arrangements which have been properly tendered may be used, provided that the relevant Corporate Director:
 - is satisfied that such an approach represents best value;
 - is satisfied having due regard to advice from Corporate Procurement and Legal Services as appropriate – that use of the arrangements are consistent with all UK and European legislation;
 - is satisfied that the terms and conditions of the arrangement do not place undue restrictions or liabilities upon the Council;
 - is satisfied that the parties to the arrangement are recognised public bodies or providers from the private sector operating appropriate procurement arrangements on behalf of the public sector;
 - ensures that a full, open and proper competition in respect of the creation of the contract has taken place or will take place in accordance with the Relevant UK and European legislation and these Procurement Procedures.
- 14.2. A list of approved Frameworks Agreements will be managed by Corporate Procurement and published on the Council's intranet.
- 14.3. Where the relevant Corporate Director so decides, the Central Government Catalogues operated by the Crown Commercial Services at http://ccs.cabinetoffice.gov.uk/ or any other appropriate framework may be used on the condition that the process set out in these Procedures are followed.
- 14.4. The award of call off contracts must comply with the procedure set out within the Framework Agreement. This can be either by Direct Award or Minicompetition. Where there is a choice of options, preference should be given to carrying out a mini-competition in order to demonstrate value for money. Where price is not set out in the framework agreement, a mini-competition must always be undertaken.

14.5. Legal Services and Corporate Procurement must be involved before joining or buying from a framework agreement not let by the Council where the value of the contract will exceed the £100,000 procurement threshold. The process in Part 4 of these Procedures will be applicable to the procurement exercise.

15. Use of Standard Templates

- 15.1. All quotations must be invited using the approved templates published on the Council's intranet. Procurement documentation for the selection, invitation, receipt, evaluation, award and management of contracts are regularly updated to ensure compliance with procurement regulations as well as Council procurement policies.
- 15.2. All tenders must be invited using approved standard documentation available from Corporate Procurement.

16. Separation of Duties

16.1 Within each Directorate, arrangements should be made to ensure that there is adequate separation of duties and checking procedures to ensure probity and compliance with these procedures and financial regulations.

17. Local Businesses

To be classified as local, a supplier must be based in one of the following post codes:

• E1, E2, E3 and E14

Certain postcodes in E15, E16 and EC are also part of the geographical limits of Tower Hamlets.

18. Supply Chain Ethical Code of Conduct

- 18.1. The Council has adopted a Supply Chain Ethical Code of Conduct which must be included in all quotation and tender documentation, and with which all suppliers must comply. The full details of this Code are available on the Procurement intranet site, but in summary, the code set out the principles and standards of delivery for our suppliers and contractors:
 - Maintaining integrity in business relationships.
 - Rejecting improper business practice.
 - Declaring any potential personal or business conflicts of interest.
 - Acquiring and maintaining latest standards of technical knowledge and ethical behavior.
 - Optimising the use of resources.
 - Compliance with UK law, industry guidelines and contractual obligations.

- Fair, honest and respectable treatment of suppliers.
- Common courtesy at all times.
- Incorporating sustainable procurement aspects into procurement processes including human and employee rights and the environment.
- 18.2. Whilst it will not be possible to check that every single supplier to the Council complies with the Code, officers should draw suppliers' attention to the Code. Subscription to the code will be mandatory for those suppliers participating in a quotation or tender process.

Rule 5

- The Council is committed to maintaining the highest standards of ethical conduct. The Supply Chain Ethical Code of Conduct is essential to the operation and reputation of the Council. Suppliers are required to sign acceptance of the code when dealing with the Council.
- Quotations and tenders must be undertaken using approved procurement templates which will be updated by Procurement.
- 18.3. Corporate Directors must report to Corporate Procurement any issues or breaches arising under the Supply Chain Ethical Code of Conduct. Corporate Procurement may refer the report to Strategic Competition Board, if considered necessary.

19. The Bribery Act

19.1 This Act deals only with bribery – no other forms of white collar crime. The Council may be liable for failing to prevent a person from bribing on its behalf. The Council's policy regarding the Bribery Act is set out on its website at www.towerhamlets.gov.uk and must be adhered to in the contracting process.

20. Sustainable Procurement

- 20.1. The Council is committed to sustainable economic business development which minimises any adverse impact on the environment and supports social cohesion.
- 20.2. Sustainable criteria must be included as part of the award criteria in all contracts where appropriate. Sustainability will be assessed taken into consideration the following areas:
 - a) Environmental sustainability purchasing supplies, works and services in a way that minimises, where practically possible, the carbon footprint and

- encourage a positive impact on the local environment and utilises wholelife analysis.
- b) Economic sustainability recognises the importance of Small and Medium Enterprises (SME) to the local community and ensures every opportunity is made not to discriminate against SME's during the tender process.
- c) Social Sustainability ensures that community well-being is considered and that supply chain partners operate under ethical working practices.

21. Freedom of Information Act

21.1 The council has an obligation to publish specific information in the public domain. However, the Freedom of Information Act enables certain confidential information and commercially sensitive material to be withheld. Officers must therefore ensure that bid information is kept confidential at all stages, especially during the bid evaluation process and after the contract is awarded. Suppliers must also be given the opportunity to highlight in their bid any information that they would not wish disclosed under freedom of information request.

22. Contract Register

- 22.1 Contracts let through a quotation process, that is, with a value at or below £100,000, will be published on the Councils website. Contracts let through a tender process, that is with a value in excess of £100,000 will be published through the London Contract Register website:

 http://www.londoncontractsregister.co.uk/
- 22.2 Corporate Directors must ensure that all contracts over £100,000 are registered with Corporate Procurement and tendered through Corporate Procurement.

23. Contract Management

- 23.1. All contracts must be monitored to ensure they achieve the objectives and outcomes set out in the specifications. The Contract Management Framework sets out the principles and general guidance for the management of contracts. The Service, under its Director's supervision, will be responsible for the day-to-day operational delivery of contract management.
- 23.2. Corporate Procurement shall agree with Strategic Competition Board critical contracts (based upon value, business and reputation risk) that will be subject to performance monitoring and scrutiny by the Strategic Competition Board.

23.3. Corporate Procurement and Legal Services will provide second line support where performance failure is demonstrated.

Rule 6

- All contracts awarded through the quotation and tender processes must be published on the London Contract Register and the Council's website.
- All contracts should be managed in line with the Council's agreed Contract Management Framework
- Tender and quotation documentation and contract management records must be kept in accordance with the Retention Schedule published on the Council's intranet.

24. Extensions and Variations

24.1. Subject to any statutory restrictions and compliance with the Constitution and Financial Regulations, a Corporate Director may authorise the following extensions and variations to an existing contract, following consultation with Legal Services and Corporate Procurement:

24.2. Extensions

- (i) Extension(s) for a particular period provided for within the terms of the original contract (but subject to satisfactory outcomes of contract monitoring);
- (ii) Extension(s) beyond the original contract are considered a new contract and therefore subject to Procurement Procedures and, where applicable, EU Regulations.

Any extensions that fall outside the original terms of the contract must be justified on the grounds provided by the waiver of the procurement procedures outlined in section 50.1.

A copy of the extension documentation must be provided to Corporate Procurement in order to update the Contract file and Contract Register accordingly.

24.3. Variations

The following variations/modifications to a contract are permitted with Corporate Director approval (following advice from Corporate Procurement and Legal Services):

- (i) Variations provided for in the original contract in 'clear, precise and unequivocal' terms; or
- (ii) Variations outside the original contract terms that fall within any of the following **four situations**:
 - a. where the change in value is relatively small under 10% (services & supplies) or under 15% (works) and where the revised total contract value is under the applicable EU financial threshold (this is cumulative where there is a series of changes); or
 - where there are unforeseen circumstances, provided that change does not alter the overall nature of contract and the price increase is not greater than 50%; or
 - c. Where additional works, services or supplies necessary and a change in contractor cannot be made for economic or technical reasons e.g.: interoperability with existing kit; or
 - d. Where to change suppliers would cause significant inconvenience or duplication of costs. In any case, the price increase must not exceed 50% of the value of the original contract.
- (iii) There has been a replacement of the supplier following a corporate restructuring, insolvency or merger, and the new supplier still meets the original selection criteria.
- 24.4. In any case, a substantial modification not originally provided for in the contract will trigger a new procurement process. This will arise where the modification materially changes the nature of the contract.
- 24.5. Any Variations that fall outside the original terms of the contract and do not fall under the exceptions listed in section 49.1 must be justified on the grounds

- provided by the Waiver of the Procurement Procedures outlined in section 50.1.
- 24.6. A copy of the variation documentation must be provided to Corporate Procurement in order to update the Contract file and Contract Register accordingly.

Rule 7

- (a) Subject to compliance with UK and EU law, a Corporate Director may authorise an extension to a Contract which was provided for in the original contract terms.
- (b) A Corporate Director may authorise variations, including price variations, determined in accordance with the original contract terms, or other variations which do not materially change the contract, and which fall within the scenarios listed in 50.1.
- (c) All extensions and variations outside of the term of the contract that amount to a contract value in excess of £250,000 (for services or supplies) or £5m (for works) must be referred to Cabinet for approval.

.

PART 3 - APPLICABLE TO CONTRACTS BELOW £100,000

25. Competition

- 25.1. Contracts that fall within the level one, two and three that is equal to or below £100,000 in value, the Request for Quotation (RFQ) process **must** be followed and all quotations **must** be invited through the electronic RFQ system.
- 25.2. Officers undertaking the quotation process are responsible for the selection of suppliers. Suppliers selected for quotation **should** be located in the Tower Hamlets area unless a good business reason exists for selecting suppliers who are not based locally.
- 25.3. The Procurement Threshold table in section 6.2 of the Procedures sets out the required number of quotations for each level and the process to be followed.

26. Evaluation and contact award

- 26.1. Evaluation criteria for level one and two quotations **CAN** be based on cost only or cost and quality.
- 26.2. Evaluation criteria for level three quotations (£50,001 £100,000) **MUST** be based on cost and quality.
- 26.3. In the case of nil response to a quotation exercise, the project manager should investigate the reasons for the lack of responses prior to commencing a new RFQ.
- 26.4. In the event only one quotation is received for level two and three quotation exercises, the evaluation must still be undertaken in accordance with the evaluation criteria. Upon completion, the project manager will need to assess whether the submission received satisfies the requirements and is acceptable to proceed to award or if required commence a new RFQ.
- 26.5. All contracts up to £100,000 **must** be awarded through the RFQ system.

27. Clarification and additional information

27.1 All bidder queries relating to RFQ should be in writing and managed through the RFQ system. In circumstances where a clarification response is assessed not be commercially restricted to a single bidder then the question and response should be released to all bidders without disclosing the identity of the originating bidder.

27.2 Further clarifications regarding quotation(s) received before contract award may be necessary. This might include areas of ambiguity, assumptions or possible errors. In such circumstances, all clarifications must be treated as commercial in confidence and managed through the RFQ system.

28. Timescales for Quotations

28.1. All requests for quotation include a default minimum of seven working days for the return of responses. This time period can be amended to allow a longer period where it is deemed necessary.

29. Terms and Conditions

29.1 All Requests for Quotation are invited with the Council's standard terms and conditions, which must be issued to suppliers with each RFQ. In the event that the standard terms and conditions are unsuitable, any alternative terms must be agreed with Legal Services.

30. Use of Purchasing Cards

- 30.1. Purchase Cards are to be used to order low value supplies and services (e.g. hotels, business travel and tickets) that do not require the additional risk management of terms and conditions encompassing orders or contracts, and only where there is no existing contract or suitable supplier available on the e-procurement system.
- 30.2. Purchasing Cards are to be used in accordance with the Visa Card User guide and associated documents available through the Corporate Procurement area on the Council intranet. The transactions **must** be reviewed and authorised in the Purchasing Card monitoring system. Any misuse may result in the Purchasing Card being withdrawn and lead to disciplinary action.

PART 4 - APPLICABLE TO CONTRACTS IN EXCESS OF £100,000

31. Competition

- 31.1. All contracts with a value in excess of £100,000 must be procured through Corporate Procurement to ensure compliance with the requirements of the Public Contracts Regulations 2015.
- 31.2. The Public Contracts Regulations set out detailed procedures for the award of contracts over specific thresholds. Details of the current thresholds are given below and are net of VAT.

	SUPPLIES	SERVICES	WORKS	LIGHT TOUCH REGIME	CONCESSION
Local Government	£164,176	£164,176	£4,104,394	£589,148	£4,104,394

32. Forward Plan

32.1. Corporate Directors must ensure that all contracts to be tendered are entered onto the forward plan of contracts, administered by Corporate Procurement at the earliest opportunity but with a minimum of six months before commencement of the procurement unless circumstances of urgency apply.

33. Project Initiation Form

- 33.1. In preparation for the Tendering exercise the Procurement Initiation Form (PIF) must be completed. The PIF will include:
 - a) Identification and definition of needs;
 - b) Options appraisal and business case development;
 - c) A review of market conditions;
 - d) Assessment of scope for collaboration; internally, externally with other organisations or the voluntary sector;
 - e) Review of the implications for HR issues, sustainability, equalities, local businesses, etc;
 - f) An analysis of the potential for achieving financial savings;
 - g) Project planning, including definition of roles and responsibilities throughout the process;
 - h) Risk analysis and recording on risk registers as appropriate
 - Determining the process for contract management, including the arrangements for collating on a routine basis the financial and performance information needed to evaluate the effectiveness of the procurement exercise;

- j) Where an external agent is to be involved in the preparation of specifications, tender documentation, tender evaluation or any other procurement activity in relation to a contract, a declaration of interest and a confidentiality agreement must be completed;
- k) Service Heads or officers with delegated power must assess any potential conflict of interest and seek advice from Legal Services. The procurement should not proceed until such time as the assessment is made;
- I) Any disclosure of conflict of interest in a procurement process will be assessed by the Corporate Procurement and Legal Services on a case-by case basis. Individuals will be excluded on a case-by-case basis from the procurement process where the identified conflict is material and/or cannot be mitigated.
- 33.2. Corporate Procurement **must** be contacted as early as possible and full support given to enable the Procurement Instruction Form (PIF) to be fully completed.
- 33.3. No commitment can be made, and the procurement process **must not** commence, before this has taken place, and procurement advice on how to proceed has been received.
- 33.4. Corporate Procurement in liaison with the project manager and Legal Services will assess the procurement strategy, specification requirements and market conditions to determine the most suitable procurement procedure to employ and what internal governance measures are required.
- 33.5. For tenders above the EU threshold, and as part of the PIF process, Corporate Procurement will advise on current EU Law. EU Law is frequently evolving, so you should not assume guidance previously given will be unchanged in the future.

34. Cabinet Approval – Automatic Referral

- 34.1. Nothing in these rules obviates the requirement within the Constitution that "The contracting strategy and/or award of any contract for goods (supplies) or services with an estimated value exceeding £250,000, and any contract for capital works with an estimated value exceeding £5,000,000, shall be approved by the Cabinet in accordance with the Procurement Procedures."
- 34.2. In order to comply with this requirement, the Head of Corporate Procurement will submit a quarterly report to Cabinet, laying down a forward plan of contracting exercises across the Council for the forthcoming 12 months. This report will identify all contracts with a value exceeding £250,000 (for services and supplies) and £5m (for works) during the period in question, and will seek Cabinet's approval to the outline contracting strategies.

- 34.3. Cabinet will be invited to identify those contracts they consider to be key decisions, and about which they wish to receive further reports on prior to contract award. The Corporate Director must ensure that the Head of Corporate Procurement is notified in good time in order to ensure that contracts are included in this report.
- 34.4. Prior to review by Cabinet, the Strategic Competition Board must have reviewed the strategy and/or award proposal.

35. Cabinet Approval – Referral by Head of Corporate Procurement

35.1. If in the view of the Head of Corporate Procurement, either a contract strategy or contract award needs to be approved by Cabinet, the project lead must submit the relevant report to the next available Cabinet meeting, after it has been presented to the Strategic Competition Board, and must not proceed with either the contracting process or the contract award until Cabinet approval has been obtained.

36. Tollgate Process

- 36.1. Contracts for supplies and services in excess of £250,000 in value, or for capital works in excess of £5,000,000 in value, will be subject to the Council's Tollgate Review Process. This is a procurement project appraisal methodology which assesses the health of the project, makes recommendations for improved outcomes and, where appropriate, provides a post-contract peer review. The Tollgate process is administered by Corporate Procurement on behalf of the Strategic Competition Board. Contracting officers must respond appropriately to recommendations in tollgate reports. In respect of contracts in excess of £250,000 (supplies & services) or £5,000,000 (capital works), you must obtain the approval of the Strategic Competition Board at two key points in the contracting cycle:
 - a. To obtain agreement to the contracting strategy, prior to inviting tenders; and
 - b. To obtain agreement to award contract, prior to issuing any award notification
- 36.2. The Procurement Cycle, including the Tollgate procedure, is set out in Appendix 1.

Rule 8

 Where the Contract is subject to the tendering rules of the EU Public Procurement Regulations, then those rules shall apply to the letting of the Contract. • The contracting strategy for contracts for supplies and services in excess of £250,000 in value, or for capital works in excess of £5,000,000 in value, will be subject to Cabinet approval.

37. Engagement with the Strategic Competition Board

37.1. The approval of the Strategic Competition Board will normally be through the internal Tollgate process. In the case of urgency, approval may be granted to the Contracting Strategy (but not the contract award) by the Head of Corporate Procurement and the Divisional Director of Legal Services with a subsequent report to the Strategic Competition Board.

38. Timescales

38.1. The Public Contract Regulations set out specific timescales for the letting of contracts for supplies, services and works above the EU threshold. It also sets outs specific procedures and timescales to be followed. An appropriate timetable must be drawn up in liaison with Corporate Procurement and Legal Services.

39. Tender Documentation

- 39.1. In inviting Tenders from suppliers, the Tender packs which are issued to suppliers must as a minimum include: Form of Tender, Valuing Diversity, Supply chain Ethical Code of Conduct, Confidentiality Agreement, Bona Fide and Anti-Collusion Certificate, Freedom of Information Disclosure, Conflict of Interest Declaration, Subcontractor or Consortium Member, Specifications, Quality Statements, Cost Schedule and Terms and Conditions
- 39.2. Local Employment and Community Benefits are intended to improve the economic, social or environmental wellbeing of the Council's area in addition to the main purpose of the contract. The Local Employment and Community Benefit must be considered in all relevant contracts above £100,000 and considered on appropriate contracts below £100,000.

40. Terms and conditions

- 40.1. The Terms and Conditions of a contract will be drafted by Legal Services and incorporated as part of the Tender pack. Where a bidder rejects acceptance of the Terms and Conditions (expressly, or by qualifying, caveating or supplying their own terms and conditions), the bid should be rejected as non-compliant.
- 40.2. Variations to the Terms and Conditions proposed by a bidder **must** only be accepted with the approval of Legal Services.

41. Tender Clarification and Additional Information

Pre-tender clarification

- 41.1. All queries from the bidders relating to the invitation to tender should be in writing through the e-procurement system. Where questions are considered of relevance to the subject matter of the contract and likely to affect some or all bidders' response to the tender, the clarification from the Council must be released to all bidders with the questioner's identity kept confidential.
- 41.2. Where the question is specific to one of the bidders (and therefore irrelevant to the submissions of the other bidders), it may be kept confidential between the Council and that bidder.

Post-tender clarification and request for additional information

41.3. Tender clarifications may be necessary in order to clarify areas of ambiguity, assumptions or possible errors in the cost and delivery of specifications. Clarifications must be fairly undertaken against the requirements specification released to all suppliers. In certain circumstances, it may be necessary to issue a response to a clarification to all bidders. Equally, competition must not be distorted by allowing any bidders to improve their offer without giving the same opportunity to all other bidders.

42. Negotiations

- 42.1. Tender negotiations refer to the discussions that take place between a Council's officers and the bidders. Unless expressly allowed for within the procedure, tender negotiations must not be conducted as they distort competition and adversely affect trust in the competitive bidding process and contravene procurement regulations. Under no circumstances is it permissible to use the lowest bid to seek a reduction in costs from the other bidders.
- 42.2. Only under specific circumstances laid down in the PCR 2015, and with the agreement of the Head of Corporate Procurement and Head of Legal Services will it be acceptable to negotiate as part of a procurement process. Prior to entering into negotiations, agreement and advice must be obtained from Legal Services and Corporate Procurement, and the process must be conducted in a fair manner that does not disadvantage or show undue favour to any tenderers. All negotiations must be fully documented.

43. Tender Evaluation

43.1. Evaluation criteria must be decided in advance of the advert and clearly stated in the tender documentation. All contracts must be awarded on the basis of most economically advantageous tender. For contracts over £100,000 a minimum of three officers must be involved in the evaluation of tender responses.

44. Supplier Selection Criteria

- 44.1. Selection Criteria (through the Standard Questionnaire the SQ) are used to assess a bidder's ability to perform the proposed contract. Selection Criteria can apply at pre-tender stage in order to short-list bidders or, as part of the Open Procedure, to determine which bidders' tender submissions can be considered. Where a SQ evaluation is required, the statutory Selection Questionnaire published by Crown Commercial Services must be used.
- 44.2. There is statutory guidance on the use of the SQ and Corporate Procurement and Legal advice must be sought before the SQ is used. There are very limited criteria under which potential suppliers may be ruled out at the SQ stage.
- 44.3. Where a SQ evaluation is required, the SQ will be issued and returned electronically via the Council's e-procurement systems with appropriate access given to officers to evaluate online. The tender documentation must clearly state the minimum requirements and how they will be assessed.

45. Supplier Award Criteria

- 45.1. Award Criteria are used to identify the tender that is the most economically advantageous to the Council. This will be the optimum combination of cost and quality benefits. Requirements must be related and proportionate to the subject-matter of the contract, and be clearly set out in the Contract Notice together with the means of proof, where appropriate.
- 45.2. Where Local Employment and Community Benefits are included as part of the award criteria, its weighting must not be more than 5% of the overall quality assessment.

46 Tender Report

46.1 A full tender report should be prepared by the Project Manager and kept on file. The report should include a complete review of the bidding strategy, methods used, details of bids received, and any justification for the opening of any late bids, the actual written approval for opening late bids, detailed bid evaluation and recommendations for award.

47 Debriefing

47.1 For EU tenders supplier debriefs are a statutory requirement and must be completed within 15 days of the date of the receipt of a written request from the tenderer. Legislation requires a comparison between the bid of the person being debriefed with the winning bid. This must be done in such a way as to comply with the regulations without breaching the FOIA. If you have any doubt as to how to proceed, guidance should be sought from Corporate Procurement and Legal Services.

48 Contract Award

- 48.1 Corporate Directors or Divisional Directors are responsible for signing contract award letters in respect of all contracts with a value between £100,000 and £250,000 for supplies, services; and works below £5,000,000.
- 48.2 Corporate Directors are responsible for signing contracts award letters in respect of all contracts with a value equal or above £250,000 for supplies, services; and works above £5,000,000.
- 48.3 When no bids are received in response to a tender undertaken in accordance with these procurement procedures, the project manager should investigate the reasons for the lack of responses.
- Where only one bid is received, the evaluation may still be undertaken in accordance with the tender evaluation criteria. Once this is concluded, the Project Manager will need to assess whether the submission received is sufficient (such assessment to include consideration of best value and value for money) for the Council to proceed to award or whether it would be in the Council's best interest to re-tender.
- 48.5 Alternatively, but only on the advice of Corporate Procurement and Legal Services, it may be appropriate to invoke a negotiated process with the single supplier.
- 48.6 When a procurement exercise is to be abandoned, the Divisional Directors or Corporate Directors must authorise the decision. The Head of Procurement may request that the tender report for the procurement exercise is presented to Strategic Competition Board for approval.

PART 5 – EXCEPTIONS TO THE PROCUREMENT PROCEDURES

49 Valid Exceptions to the Procurement Procedures

- 49.1 All contracts must follow a quotation or tender process in accordance with this procedures unless, either:
 - a. A waiver via the completion of a Record of Directors Action (RCDA) is obtained from the relevant Corporate Director, in accordance with the RCDA Guidance; or
 - An existing, recognised consortium contract or framework, which has gone through an appropriate competitive tendering process, is being used in line with section 15. The Framework requirements to award a Call-off contract must be followed, either through a mini-competition or a direct call off process; or
 - c. An existing term contract, Framework or appropriate arrangement let by the Council, which complies with these rules, is being used (see section 13); or
 - d. The contract is to be funded in full by another public or voluntary organisation that has requested in writing that its own procedures are followed, subject to compliance with European law.

Corporate Procurement and Legal services must be involved in the award of such contracts where the value exceeds £100,000 the completion of a PIF and a Contract Award Report may be required.

50 Record of Corporate Director's Actions (RCDA) - Waiving of Procurement Procedures

- 50.1 Procurement Procedures may be waived by a Corporate Director in liaison with the Head of Corporate Procurement and the Head of Legal Services, where the total value of the contract does not exceed the value of £164,176 (this is cumulative where there are a series of RCDAs in a period of 12 months), after considering a written report (RCDA) by the appropriate officer, that the waiver is justified because:
 - a. The nature of the market for the works to be carried out or the supplies or services to be provided has been investigated and has demonstrated that only a single source of supply is available, or
 - b. On balancing the risk and circumstances, it is clearly in the Council's interest to do so; or
 - c. The contract is for works, supplies or services that are required in circumstances of extreme urgency that could not reasonably have been foreseen e.g. to protect life or property when no existing contractual

- arrangement is in place, or if the purchase is needed to urgently comply with an order of Civil or Criminal Court; or
- d. The purchase is from a supplier where there is an existing obligation to the Council (e.g. under a warranty to contribute to the cost).
- e. Variations of contracts that do not fall within the exceptions listed in section 24.3
- 50.2 Corporate Director's Actions must be used only in the circumstances listed above, and not to compensate for poor planning or a desire to retain incumbent suppliers through avoidance of competition.
- 50.3 A record of the decision approving a waiver and the reasons for it must be published on the Council's website once the decision has been taken and kept in a departmental Register of Corporate Directors' Actions.
- 50.4 Corporate Director's Actions in respect of contracts over £100,000 must be reported to Corporate Finance for submission to the next available meeting of the Cabinet.
- 50.5 Corporate Directors' Actions must be completed on the appropriate form.
- 50.6 Waivers of the Procurement Procedures relating to contracts in excess of the OJEU threshold can only be made by a decision of the Mayor, either in Cabinet or through an Individual Mayoral Decision. In such circumstances, consideration must be given to the requirements set out within the Public Contracts Regulations 2015.

Rule 10

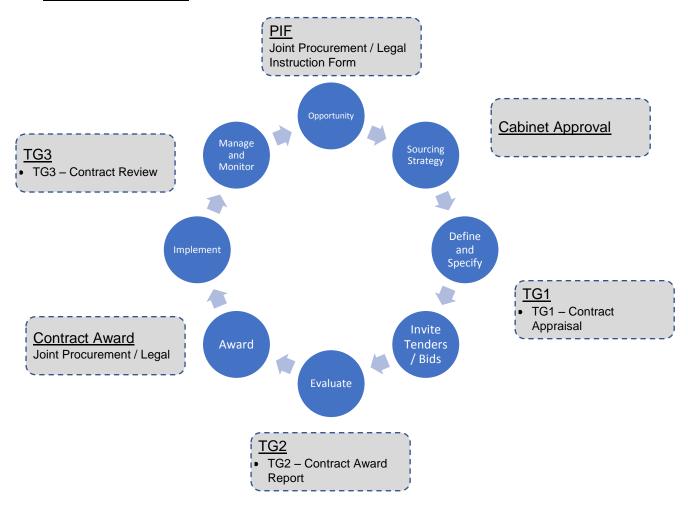
- Where the Procurement Procedures apply to a Contract a Corporate
 Director's Action may be taken to waive any provision, so long as it is justified
 in accordance with section 50 and this will not lead to a breach of UK or EU
 legislation.
- Waivers granted by the relevant Corporate Director must be agreed by the Head of Corporate Procurement and the Legal Monitoring Officer.
- Waivers are an exception and must not be sought unless absolutely necessary.
- Corporate Director Waivers in respect of contracts over £100,000 must be reported to the next available meeting of the Cabinet.
- Where there is any doubt about an action breaching UK or EU Legislation advice from Legal Services must be sought.
- A record of the decision approving a waiver and the reasons for it must be

Appendix 1: Tollgate process

Purchases of goods and services in excess of £250k in value, or for capital works in excess of £5m in value are subject to the Councils Tollgate Process.

The Tollgate Process examines projects at key decision points in their lifecycle to determine the likelihood of successful delivery of the project, adherence to the Council Strategy and Community Plan and compliance with existing Policies and Procedures.

Procurement Cycle



Project Initiation Form (PIF)

The Procurement Instruction Form acts as the initiation of a procurement project and must be completed to instruct Corporate Procurement and Legal Services to support the identified project. This will involve a joint assessment between stakeholders and the procurement category manager.

Assessment will include:

- Identification of project resource to complete the procurement.
- Background and Strategic fit: summary of supplies and works being procured; justification for contract; key changes to current arrangements; link with Council's strategy and objectives.
- Market Assessment: market conditions; possible collaboration; procurement options.
- Financials Cost and benefit realisation: initial contract value; funding streams; efficiencies.
- Approach to risk management; controls, mitigation and monitoring.
- Agreed procurement timetable

Tollgates 1, 2 and 3

Tollgate reviews will take place for contracts for supplies and services in excess of £5,000,000 or capital works in excess of £5,000,000.

The review is undertaken in a two stage process by: Competition Planning Forum and Strategic Competition Board.

a) Tollgate 1

Tollgate 1 is completed in liaison with the procurement category manager and MUST be signed off by the Project Sponsor (Service Head) and presented to Competition Planning Forum, who will review and make recommendation to Strategic Competition Board for approval with any specific recommendations prior to any advert being placed. Tollgate 1 will examine:

- The outcomes and objectives for the programme
- Confirm that the programme's potential to succeed has been considered in the wider context of Council's policy and procurement imperatives
- Programme takes account of joining up with other programmes, internal (consolidation) and external (collaboration)
- Arrangements for identifying and managing risks
- Provision for financial and other resources has been identified, including a minimum of 10% savings.
- Local Employment and Community Benefits are included and appropriate.

- Sustainability strategy has been outlined.
- LLW has been factored in the cost.
- Procurement is supported by key stakeholders and has been appropriately communicated to Lead Member and to Cabinet.

b) Tollgate 2

Tollgate 2 is completed in liaison with the procurement category manager and MUST be signed off by the Project Sponsor (Service Head) and presented to Competition Planning Forum who will review and make recommendation to Strategic Competition Board for approval with any specific recommendations prior to contract award.

Tollgate 2 objectives are to ensure:

- The Business Case is still valid and unaffected by internal and external events or changes.
- The original projected business benefit are to be achieved
- There are feasible and tested business contingency, continuity and/or reversion arrangements in place.
- All on-going risks and issues are being managed effectively and do not threaten implementation.
- Contract management arrangements are in place.
- Lessons for future projects are identified and recorded
- Recommendations from TG1 have been actioned.
- Compliance with all internal governance and reporting procedures

Tollgate 1 and 2 combined

In exceptional circumstances, where it is agreed for a TG1 and TG2 may be combined (5.23), a detailed contract award report (TG2-Report) must be completed in liaison with the procurement category manager and must be signed off by appropriate Project Sponsor (Service Head).

c) Tollgate 3

High risk contracts or contracts with a value in excess of £1,000,000 will be selected by Strategic Competition Board to present a review report after initial 12 months into the life of the contracts.

Tollgate 3 report will be completed by the contract managers. Procurement Category Managers will provide guidance on report requirements.

The report will be presented by the Contract Manager to Strategic Competition Board which may provide specific recommendations.

The purpose of the Tollgate 3 is to assess:

- There is still a business need for the investment.
- Financial and efficiency benefits are being realised.
- Funding issues and risks
- Variations are being recorded and reported in accordance with the Council's Procurement Procedures.
- Contract Monitoring and Management arrangements in place
- Where applicable, confirm the validity of exit strategy and arrangements for re-competition.
- Local Employment and Community Benefits achievement.
- Compliance with policies and procedures and corrective measures where non-compliance has occurred.

38 Officer Employment Procedure Rules

CONTENTS

Rule	Subject
1	General
2	Recruitment and Appointment
3	Recruitment of Head of Paid Service and Chief Officers
4	Appointment of Head of Paid Service
5	Appointment of Chief Officers and Deputy Chief Officers
6	Procedure for the Appointment of Chief Officers and
	Deputy Chief Officers
7	Other Appointments
8	Disciplinary Action
9	Dismissal
10	Appeals
11	Designation as Statutory Officer

1. GENERAL

- **1.1** Subject to Rule 1.2 and Rule 10 below, the function of appointment and dismissal of, and taking disciplinary action against, a Member of staff of the authority must be discharged, on behalf of the authority by the Head of the Paid Service or by an officer nominated by her/him.
- **1.2** Rule 1.1 shall not apply to the appointment or dismissal of, or disciplinary action against:
 - (a) The Head of the Paid Service:
 - (b) A statutory chief officer within the meaning of section 2(6) of the Local Government and Housing Act 1989;
 - (c) A non-statutory chief officer within the meaning of section 2(7) of the Local Government and Housing Act 1989;
 - (d) A deputy chief officer within the meaning of section 2(8) of the Local Government and Housing Act 1989 (subject to Rule 5.6 below);
 - (e) A political assistant appointed in pursuance of section 9 of the Local Government and Housing Act 1989; or
 - (f) A Mayor's assistant appointed in pursuance of regulations under paragraph 6 of Schedule 1 to the Local Government Act 2000.

2. RECRUITMENT AND APPOINTMENT

2.1 Declarations

- (a) The Council will draw up a statement requiring any candidate for appointment as an officer to state in writing whether they are the parent, grandparent, partner, child, stepchild, adopted child, grandchild, brother, sister, uncle, aunt, nephew or niece of the Mayor or an existing Councillor or officer of the Council; or of the partner of such persons.
- (b) No candidate so related to the Mayor or a Councillor or an officer will be appointed without the authority of the relevant chief officer or an officer nominated by her/him.

2.2 Seeking support for Appointment

- (a) The Council will disqualify any applicant who directly or indirectly seeks the support of the Mayor or any Councillor for any appointment with the Council. The content of this Rule will be included in any recruitment information.
- (b) Neither the Mayor nor any Councillor will seek support for any person for any appointment with the Council.
- (c) Neither the Mayor nor any Councillor shall give a reference (oral or written) for a candidate for employment by the Council.

3. RECRUITMENT OF HEAD OF PAID SERVICE AND CHIEF OFFICERS

- 3.1 Where the Council proposes to appoint a chief officer and it is not proposed that the appointment be made exclusively from among their existing officers, the Council will:
 - (a) draw up a statement specifying:
 - (i) the duties of the officer concerned; and
 - (ii) any qualifications or qualities to be sought in the person to be appointed.
 - (b) make arrangements for the post to be advertised in such a way as is likely to bring it to the attention of persons who are qualified to apply for it: and
 - (c) make arrangements for a copy of the statement mentioned in Rule 3.1(a) to be sent to any person on request.

4. APPOINTMENT OF HEAD OF PAID SERVICE

- **4.1** Where a Committee, Sub-Committee or officer is discharging, on behalf of the authority, the function of the appointment of an officer designated as the head of the authority's paid service, the authority must approve that appointment before an offer of appointment is made to that person.
- 4.2 The full Council will approve the appointment of the Head of Paid Service following the recommendation of such an appointment by an Appointments

- Sub-Committee established in accordance with Rule 5.1 below. That Sub-Committee must include at least one Member of the Executive.
- **4.3** The full Council may only make or approve the appointment of the Head of Paid Service where no well-founded objection has been made by any Member of the Executive.
- **4.4** The appointment of the Head of Paid Service may not occur unless the prior written agreement of the DCLG Commissioners has been obtained for such an action.

5. APPOINTMENT OF CHIEF OFFICERS AND DEPUTY CHIEF OFFICERS

- 5.1 The Chief Executive will establish Appointments Sub-Committees upon criteria approved by the Human Resources Committee comprising relevant Members to make appointment to Chief Officer and Deputy Chief Officer posts. Any Appointments Sub-Committee established in accordance with this rule must include at least one (1) Member of the Executive.
- **5.2** Engagement of Chief Officers, to permanent positions or interim positions of over three (3) months, will be through the normal recruitment process overseen by the HR Committee.
- 5.3 An offer of employment as a chief officer or deputy chief officer shall only be made where no well-founded objection from any Member of the Executive has been received. Subject to Rule 5.5 below, in these Rules, chief officers are defined as:
 - (a) the Chief Executive (as Head of Paid Service)
 - (b) the statutory Chief Officers, (including the Chief Financial Officer, Corporate Director, Children's Services, Corporate Director, Adults' Services, and the Monitoring Officer)
 - (c) the non-statutory chief officers which are:
 - (i) Officers for whom the Chief Executive is responsible (other directors);
 - (ii) Officers who report to or who are directly accountable to the Chief Executive by virtue of the nature of their duties; and
 - (iii) Officers who report to or who are directly accountable to the Council itself or any committee of the Council by virtue of the nature of their duties.
- 5.4 Subject to Rule 5.5 below, in these Rules, deputy chief officers are defined as officers in departments who, by virtue of the nature of their duties, either report to or are directly accountable to the statutory or non-statutory chief officer responsible for that department.

- **5.5** Rules 5.3 and 5.4 do not apply to:
 - (a) officers whose duties are solely secretarial and clerical or are in the nature of support services; or
 - (b) Head Teacher and Deputy Head Teacher posts in schools with delegated budgets.
- 5.6 The procedure in this section for appointing chief officers and deputy chief officers shall only apply to the following post within the Governance Directorate:
 - Corporate Director, Governance

Appointments to all other posts shall be the responsibility of the Head of the Paid Service or a person nominated by her/him.

- 5.7 The appointment of a statutory chief officer may not occur unless the prior written agreement of the DCLG Commissioners has been obtained for such an action.
- 6. PROCEDURE FOR THE APPOINTMENT OF CHIEF OFFICERS AND DEPUTY CHIEF OFFICERS
- **Appointments Sub-Committee Membership.** The Chief Executive, will set up an Appointments Sub Committee upon criteria approved by the General Purposes Committee comprising relevant Members to make appointments to chief officer and deputy chief officer posts.
- **6.2 Appointment Process.** The following process will apply after an Appointments Sub Committee has interviewed all shortlisted candidates:
 - (a) If the Sub Committee agree on a candidate suitable for the post, they will indicate their 'provisional intention to make an offer' to the Chief Executive.
 - (b) The Sub Committee will inform the Chief Executive of the name of the candidate to whom they wish to make an offer together with any other particulars which the Sub Committee considers relevant in making the appointment.
 - (c) The Chief Executive will notify the Mayor and each other Member of the Executive within twenty-four (24) hours of:
 - (i) The name of the person the Sub-Committee wish to make an offer
 - (ii) Any other particulars relevant to the appointment notified by the Sub-Committee.

- (iii) The period within which any objection to the making of the offer is to be made by the Mayor on behalf of the Executive to the Chief Executive.
- (iv) The period of objection will normally be two (2) working days. If the period of objection is to be shortened, then notification will be by telephone and e-mail.
- (v) If:
 - (1) The Mayor, within the period of objection, notifies the Sub-Committee that neither they or any other Member of the Executive has any objection to the making of the offer; or
 - (2) The Chief Executive notifies the Sub-Committee that no objection has been received by him/her within the objection period from the Mayor,

the 'provisional intention to make an offer' will become a firm offer and the offer of appointment may be made without the need for the Sub-Committee to re-convene.

(vi) If an objection is received within the objection period from the Mayor on behalf of the Executive, the Sub-Committee will reconvene to consider the objection. If the Sub-Committee is satisfied that any objection received from the Mayor is not material or is not well founded, they may confirm their decision and a formal offer will be made.

7. OTHER APPOINTMENTS

- 7.1 Officers below Deputy Chief Officer. Appointment of officers below deputy chief officer (other than any assistants to the political groups and any Mayor's assistant as defined at (e) and (f) respectively of Rule 1.2 above) is the responsibility of the Head of Paid Service or her/his nominee, and may not be made by the Mayor or Councillors.
- **7.2** Assistants to Political Groups. Appointment of an assistant to a political group shall be made in accordance with the wishes of that political group.
- **7.3** Mayor's Assistant. Appointment of a Mayor's Assistant shall be made in accordance with the wishes of the Mayor.

8. DISCIPLINARY ACTION

- **8.1** In this Rule 8:
 - "the 2011 Act" means the Localism Act 2011;
 - "independent person" means a person appointed under section 28(7) of the 2011 Act:

- "local government elector" means a person registered as a local government elector in the council's area
- "The Panel" means a committee appointed by the Council for the purposes of advising the Council on matters relating to the dismissal of the Head of Paid Service, the Monitoring Officer or the Chief Financial Officer:
- "relevant meeting" means a meeting of the Full Council to consider whether or not to approve a proposal to dismiss the Head of Paid Service, Monitoring Officer or Chief Financial Officer
- **8.2 Suspension.** Subject to the obtaining of the prior written agreement of the DCLG Commissioners to such action, the Head of the Paid Service, the Monitoring Officer or the Chief Financial Officer may be suspended whilst an investigation takes place into alleged misconduct. That suspension will be on full pay and may last no longer than two (2) months.
- 8.3 The Head of Paid Service, Monitoring Officer or Chief Financial Officer may not be dismissed unless the procedure set out in the following Rule 8.3 (a) to (g) is complied with:
 - (a) The Council must invite relevant Independent Persons to be considered for appointment to the Panel, with a view to appointing at least two (2) such persons to the Panel.
 - (b) In paragraph (a) above "relevant Independent Persons" means any Independent Person who has been appointed by the Council, or where there are fewer than two such persons, such Independent Persons as have been appointed by another authority or authorities as the Council considers appropriate
 - (c) Subject to paragraph (d), the Council must appoint to the Panel such relevant Independent Persons who have accepted an invitation issued in accordance with paragraph (a) in accordance with the following priority order
 - (i) a relevant Independent Person who has been appointed by the Council and is a local government elector;
 - (ii) any other relevant Independent Person who has been appointed by the Council;
 - (iii) a relevant Independent Person who has been appointed by another authority or authorities
 - (d) the Council is not required to appoint more than two (2) relevant Independent Persons in accordance with paragraph (c) but may do so
 - (e) the Council must appoint any Panel at least twenty (20) working days before the relevant meeting
 - (f) before the taking of the vote at the relevant meeting on whether or not to approve such a dismissal, the Council must take into account, in particular –

- (i) any advice, views or recommendations of the Panel;
- (ii) the conclusions of any investigation into the proposed dismissal; and
- (iii) any representations of the officer whose dismissal is being considered at the meeting
- (g) any remuneration, allowances or fees paid by the Council to an Independent Person appointed to the Panel must not exceed the level of remuneration, allowances or fees payable to that Independent Person in respect of that person's role as Independent Person under the 2011 Act.
- 8.4 Involvement of Members in Disciplinary Action. Neither the Mayor nor any Member of the Council will be involved in disciplinary action against any officer below deputy chief officer except where such involvement is necessary for any investigation or inquiry into alleged misconduct, through the Council's disciplinary, capability and related procedures, as adopted from time to time which may allow a right of appeal to Members in respect of disciplinary action.
- 8.5 A Disciplinary Policy and Procedure for the Head of Paid Service, the Monitoring Officer and the Chief Financial Officer shall from time to time be issued or updated. That document does not form part of the Council's Constitution but should be read alongside these Officer Employment Procedure Rules.

9. DISMISSAL

- 9.1 Neither the Mayor nor any Member of the Council will be involved in the dismissal of any officer below deputy chief officer except where such involvement is necessary for any investigation or inquiry into alleged misconduct, through the Council's disciplinary, capability and related procedures, as adopted from time to time which may allow a right of appeal to Members in respect of dismissals.
- **9.2** Where a committee, sub-committee or officer is discharging, on behalf of the authority, the function of the dismissal of an officer designated as the head of the authority's paid service, as the authority's chief finance officer, or as the authority's monitoring officer, the authority must approve that dismissal before notice is given to that person.
- 9.3 Where a committee or a sub-committee of the authority is discharging, on behalf of the authority, the function of the dismissal of any officer referred to at (a) to (d) of Rule 1.2 above, at least one member of the Executive must be a member of that committee or sub-committee.
- **9.4** Where the authority or a Committee, Sub-Committee or officer ("the dismissor") proposes to dismiss:

The Head of the Paid Service:

A statutory chief officer;

A non-statutory chief officer; or

A deputy chief officer,

notice of dismissal must not be given until the dismissor has notified the Head of the Paid Service (or where the officer to be dismissed is the Head of the Paid Service, the Monitoring Officer) of the name of the person whom the dismissor wishes to dismiss and any other particulars which the dismissor considers are relevant to the dismissal; and

- (a) The Head of the Paid Service, or as the case may be, the Monitoring Officer, has notified the Mayor and every other member of the Executive of:
 - (i) The name of the person whom the dismissor wishes to dismiss;
 - (ii) Any other particulars relevant to the dismissal which the dismissor has notified; and
 - (iii) The period within which any objection to the dismissal is to be made by the Mayor on behalf of the Executive to the Head of the Paid Service/ Monitoring Officer; and
- (b) Either:
 - (i) The Mayor has, within the period specified in the notice under 9.4(b) above, notified the dismissor that neither they nor any other Member of the Executive has any objection to the dismissal; or
 - (ii) The Head of the Paid Service/Monitoring Officer has notified the dismissor that no objection was received by her/him within that period from the Mayor; or
 - (iii) The dismissor is satisfied that any objection received from the Mayor within that period is not material or is not well founded.
- **9.5** If a valid objection is made by the Mayor to a dismissal proposed by a Committee or Sub Committee that body shall re-convene to consider the objection. If the Committee or Sub Committee is satisfied that the objection is not well founded they will confirm their decision.
- **9.5** The dismissal of a statutory chief officer may not occur unless the prior written agreement of the DCLG Commissioners has been obtained for such an action.

10. APPEALS

- **10.1** Nothing in Rule 1.1 above shall prevent a person from serving as a member of any committee or sub-committee established by the authority to consider an appeal by:-
 - (a) another person against any decision relating to the appointment of that other person as a member of staff of the authority; or
 - (b) a member of staff of the authority against any decision relating to the dismissal of, or taking disciplinary action against, that member of staff.

39 London Borough of Tower Hamlets: Members' Allowances Scheme

This Scheme is made by the London Borough of Tower Hamlets in accordance with the provisions of the Local Authorities (Members' Allowances) (England) Regulations 2003 as amended.

1. This Scheme shall be called The London Borough of Tower Hamlets Members' Allowances Scheme 2019 and it shall come into effect on 1 April 2019. The Scheme shall apply to the Mayor, Councillors and Co-opted Members of the London Borough of Tower Hamlets.

Basic Allowance

- 2. Subject to paragraph 8, a basic allowance of £11,380 shall be paid to each Councillor for each year. The Basic Allowance shall not be payable to the elected Mayor.
- 3. The basic allowance of £11,380 shall be payable with effect from 1 April 2019.

Special Responsibility Allowance

- **4**. Subject to paragraphs 5-8, a special responsibility allowance shall be paid for each year to those Members who hold a position of special responsibility as specified in Schedule 1.
- 5. The amount of each such allowance shall be the amount specified against the respective special responsibility in Schedule 1 and it shall be payable with effect from 1 April 2019.
- 6. Any special responsibility allowance payable under paragraphs 4 and 5 shall be in addition to the basic allowance payable under paragraph 2 above.
- Any Member who holds more than one position of special responsibility shall receive only one special responsibility allowance which shall be at the higher level.

Part-Year Entitlement

8. If, in the course of the year, this scheme is amended or a Member's entitlement changes, the relevant basic and/or special responsibility allowance shall be calculated and paid pro-rata during the particular month in which the scheme amendment or entitlement change occurs.

Dependants' Carers' Allowance

- **9.** A maximum of £10.55 per hour shall be paid to those Members who necessarily incur expense in arranging for the care of their children or other dependants to enable them to undertake any of the activities specified in Schedule 2 to this Scheme.
- **10**. The following conditions shall apply:
 - payments shall be claimable for children aged 15 or under or for other dependants where there is medical or social work evidence that care is required;
 - only one weekly payment shall be claimable for the household of each Member, unless the Council's Standards Advisory Committee considers there are special circumstances;
 - the allowance shall be paid as a re-imbursement of incurred expenditure against receipts;
 - the allowance shall not be payable to a member of the claimant's own household:
 - any dispute as to entitlement and any allegation of abuse shall be referred to the Council's Standards Advisory Committee for adjudication.

Indexation

11. The Basic, Special Responsibility, Mayor's and Dependants' Carers' Allowances has been adjusted to reflect the annual pay settlement for local government staff effective 1 April 2019.

Travel and Subsistence Allowance

- **12**. An allowance shall be paid to any Member for travelling and subsistence undertaken outside the Borough in connection with any of the duties specified in Schedule 2.
- 13. An allowance shall be paid to a co-opted member of a Committee, Sub-Committee or Panel of the Council for travelling and subsistence in connection with any of the duties specified in Schedule 2, irrespective of whether the meeting or duty is inside or outside the Borough.
- 14. The amounts payable shall be the amounts which are for the time being payable to officers of the Council for travelling and subsistence undertaken in the course of their duties.

Co-optees' Allowance

- 15. Subject to paragraph 16, a co-opted member of the Standards Advisory Committee, the Overview and Scrutiny Committee or any of its Sub-Committees, may claim a co-optee allowance of £128 and a co-opted member who is appointed as Chair of the Standards Advisory Committee may claim a co-optee allowance of £260, for attendance at any meeting of the Committee or the Panel or attendance at any conference or mandatory training event, where attendance is on behalf of and authorised by the Council.
- **16**. A claim for co-optees' allowance shall be made in writing within two months from the date of attendance at the meeting, conference or training event.
- 17. Where a member is suspended or partially suspended from his or her responsibilities or duties as a co-opted member under Part III of the Local Government Act 2000, any co-optee's allowance payable to him or her for the period for which he or she is suspended or partially suspended, may be withheld by the Council.

Maternity, Paternity, Adoption and Sickness Pay

- **18.** All Members shall continue to receive their Basic Allowance in full in the case of maternity, paternity, adoption and sickness leave.
- 19. Members entitled to a Special Responsibility Allowance shall continue to receive their allowance in the case of maternity, paternity, adoption and sickness leave in the same way that the Council's employees enjoy such benefits.
- 20. If a replacement to cover the period of absence is appointed by Council or the Mayor (or in the case of party group position, the party group) the replacement will be entitled to claim a Special Responsibility Allowance.

Recovery of Allowances Paid

21. Any allowance that has been paid to a Member after he or she has ceased to be a member of the Council, or is for some other reason not entitled to receive the allowance for a specified period, may be recovered.

Claims and Payments

- 22. Payments shall be made for basic and special responsibility allowances in instalments of one-twelfth of the amounts respectively specified in this Scheme, paid on the last working day of each month.
- 23. Where a payment of one-twelfth of the amount specified in this Scheme for a basic or special responsibility allowance will result in the Member receiving more than the amount to which he or she is entitled, the payment shall be

restricted to such amount as will ensure that no more is paid than the amount to which he or she is entitled.

- **24**. A claim for travelling and subsistence or dependants' carers' allowance;
 - shall be made in writing within two months from the date of the performance of the duty for which the claim is made;
 - shall be accompanied by receipts and/or any relevant evidence of the costs incurred;
 - shall be subject to such validation and accounting procedures as the Council's Corporate Director, Resources may from time to time prescribe.
- 25. Travelling and subsistence and dependants' carers' allowance shall be paid on the last working day of each month for any claim received not less than 21 days before that date.

Pensions

26. Neither members nor co-opted members of the Council are eligible to join the London Borough of Tower Hamlets Local Government Pension Scheme.

Records of Allowances and Publications

- 27. The Council shall keep a record of payments made by it under this Scheme, including the name of the recipients of the payment and the amount and nature of each payment.
- 28. The record of the payments made by the Council under this Scheme shall be available at all reasonable times for inspection at no charge. A copy shall also be supplied to any person who requests it on payment of a reasonable fee.
- 29. As soon as reasonably practicable after the end of the year to which this Scheme relates, the Council shall make arrangements to publish the total sums paid by it to each recipient for each different allowance.
- **30.** A copy of the Scheme shall be supplied to any person who requests it on payment of a reasonable fee.

Renunciation

31. A member may at any time and for any period, by notice in writing given to the Chief Executive, elect to forego any part of their entitlement to an allowance under this Scheme.

Interpretation

32. In this scheme:

- "Councillor" means an elected member of the London Borough of Tower Hamlets who is a councillor;
- "Mayor" means the elected Mayor of Tower Hamlets Council;
- "Member" means any person who is either the Mayor, a Councillor or a co-opted member of Tower Hamlets Council;
- "Co-opted member" means any person who is not a Councillor but who sits on a Committee, Sub-Committee or Panel of the Council;
- "Year" means the 12 months ending on 31 March in any year.

Revocation

33. The London Borough of Tower Hamlets Members' Allowance Scheme 2018 is hereby revoked and replaced with the Tower Hamlets Members' Allowances Scheme 2019.

SCHEDULE 1

Special Responsibility Allowance

The following are specified as the special responsibilities for which special responsibility allowances are payable and the amounts of those allowances:

	Eff. 1 April 2019
Mayor	£78,030
Deputy Mayors	£31,212
Leader of the Majority Group on the Council	£11,757
Leader of the largest Opposition Group	£11,757
(subject to having at least 10% of the Council)	
Leader of the largest Opposition Group	£5,202
(if the Group has fewer than 10% of the Council)	
Leader of any Group	£5,202
(subject to having at least 10% of the Council)	
Cabinet Members	£20,808
Mayoral Advisors	£7,283
Chair of Overview and Scrutiny Committee	£11,444
Chair of Scrutiny Sub-Committee	£8,323
(Health, Housing or Grants)	
Lead Member for Scrutiny	£8,323
Chair of Development Committee	£11,444
Chair of Strategic Development Committee	£11,444
Chair of Licensing Committee	£6,242
Chair of General Purposes Committee	£8,323
Chair of Audit Committee	£6,242
Chair of Pensions Committee	£6,242
Speaker of Council	£10,404
Deputy Speaker of Council	£5,202
Chief Whip (Whip of the Majority Group)	£11,444

SCHEDULE 2

Dependants' Carers' and Travelling and Subsistence Allowances

The duties for which these allowances are payable include:

- the attendance at a meeting of the Council or of any committee or sub-committee of the Council or of any other body to which the Council makes appointments or nominations, or of any committee or sub-committee of such a body;
- the attendance at any other meeting, the holding of which is authorised by the Council, or a committee or sub-committee of the Council, or a joint committee of 270(1) of the Local Government Act 1972, or a sub-committee of such a joint committee, provided that –
 - where the Council is divided into two or more political groups it is a meeting to which members of at least two such groups have been invited; or
 - if the Council is not so divided, it is a meeting to which at least two members of the Council have been invited
- the attendance at a meeting of any association of authorities of which the Council is a member:
- the attendance at a meeting of the Cabinet or a meeting of any of its committees, where the Council is operating executive arrangements;
- the performance of any duty in pursuance of any standing order under section 135 of the Local Government Act 1972 requiring a member or members to be present while tender documents are opened;
- the performance of any duty in connection with the discharge of any function of the Council conferred by or under any enactment and empowering or requiring the Council to inspect or authorise the inspection of premises.
- the performance of any duty in connection with arrangements made by the Council for the attendance of pupils at any school approved for the purposes of section 342 of the Education Act 1996 (approval of non-maintained special schools); and
- the carrying out of any other duty approved by the Council, or any duty of a class so approved, for the purpose of, or in connection with, the discharge of the functions of the Council or any of its committees or sub-committees.

Non-Executive Report of the:

Standards Advisory Committee

Thursday, 30 July 2020

TOWER HAMLETS

Classification:
Open (Unrestricted)

Report of: Asmat Hussain, Corporate Director, Governance and Monitoring Officer

COVID-19 Pandemic Impact on Support for Members and potential future developments

Originating Officer(s)	Matthew Mannion, Head of Democratic Services
Wards affected	(All Wards);

Executive Summary

This report provides the Committee with an update on the impact of the pandemic on the support for Members (such as on Member Development and Member Surgeries) as well inviting a discussion on how the new ways of working could be embraced in future to provide more flexible services to Members.

In addition, for context, the report provides an update on related matters such as the impact on decision making and formal Council committees.

Recommendations:

The Standards Advisory Committee is recommended to:

- 1. Note the update on the Member Development, Member Surgeries and related areas.
- 2. Review and discuss the potential future options for taking advantage of new ways of working to support Members in future.

1. REASONS FOR THE DECISIONS

1.1 This noting report is presented to the Standards Advisory Committee to consider the impact and opportunities presented through the pandemic and new ways of working in supporting the work of Members. This relates to the Committee's role in relation to supporting the Members' Code of Conduct.

2. <u>ALTERNATIVE OPTIONS</u>

2.1 This is a noting report.

3. <u>DETAILS OF THE REPORT</u>

- 3.1 The current COVID-19 pandemic has had an impact on the work of Members and on the way support can be provided. Whilst there have been a number of initial negative impacts for example around holding committee meetings and needing to pause Member surgeries, some of the new ways of working demonstrate potential to offer more flexible support to Members in the future.
- 3.2 This report briefly sets out the current position and then requests views from the committee as to the best ways to continue to provide support and services to Members. These responses will be used as one of the sources of feedback used to help shape future services.

Initial Impact

- 3.3 When the initial pandemic lockdown occurred a number of processes and services were temporarily suspended including:
 - Formal Committee meetings
 - The work of the Speaker of the Council
 - Member Learning and Development programme
 - Member Surgeries
 - Introduction of urgent Member enquiries process
- 3.4 The Democratic Services team moved to virtual support via email, telephone calls and now Teams.

Development of new arrangements

- 3.5 Democratic Services began work on planning new arrangements. The first focus was on formal decision-making processes. In consultation with the Corporate Leadership Team and General Purposes Committee it was agreed to temporarily pause formal decision making except where essential/urgent decisions were required. The Mayor and Cabinet were also updated as part of the wider 'LBTH Response to the Covid19 Pandemic' report presented to Cabinet on 3 June 2020.
- 3.6 The Constitution proved helpful in this regard as it already included scope for urgent decision making to take place where normal arrangements were not possible it included powers for the Chief Executive, for the Mayor in respect of Executive decisions and for General Purposes Committee for Non-Executive decisions.
- 3.7 Using these powers, the Mayor took a number of individual mayoral decisions in the March to May period. These were webcast to increase transparency and, where possible, Overview and Scrutiny Committee members were invited to submit comments as a substitute for the 'Pre-Decision Scrutiny Questions procedure that was usually used. Emergency powers for the Chief

- Executive were not required. The General Purposes Committee made use of its powers at its regular June meeting (see below).
- 3.8 Attention then turned to re-starting regular Committee meetings, where decision making was required, as soon as possible. This was aided by emergency regulations introduced by the Government making provision for the conduct of meetings through any reasonable virtual means. The regulations also removed the requirement to hold an Annual Meeting in 2020 with all appointments to continue until an Annual Meeting was held (May 2021 at the latest) had provision to disapply any local Constitution or Procedure which may prohibit virtual meetings.
- 3.9 Following the provision of new ICT hardware and software in mid-April it became possible for the Council to use the MS Teams meeting software in conjunction with the Public-I webcasting software to broadcast Committee meetings. Following extensive testing, the first meeting held was a Licensing Sub-Committee in late April. The technology has been gradually rolled out to other Committees so that at this point only Council and two Cabinet sub-Committees have not yet met (note that one scrutiny sub-committee has been postponed for other reasons).
- 3.10 The Annual Meeting of Council was due to take place in May. It was agreed that this should be deferred with all committee arrangements continuing. The ordinary Council meeting set for July was also cancelled. The General Purposes Committee has met and considered a number of relevant reports, agreeing them under its emergency powers to act in place of Council in these circumstances. The reports they considered included:
 - Agreement to waive the 6 month attendance rule for Councillors until the end of October 2020 to ensure no Members were disqualified during the pandemic for not being able to attend meetings.
 - Agreed an addendum to the Council's Procedure Rules specifically setting out procedures for the operation of virtual meetings.
 - Agreed the appointment of new Mayoral Advisors at the request of the Mayor.
- 3.11 The Member Development Programme was one of a number of services/programmes run by the Council which was temporarily suspended during the pandemic. This was partly due to the inability to hold physical events and the Council and Members immediate focus being the pandemic. The programme is now restarting. The first virtual Member Briefings have been held (see later in the report).
- 3.12 Member Surgeries were also curtailed due to the lockdown. Although supported by the Council, surgeries are operated by Members independently through various venues around the borough. There has been no decision to date on whether to reintroduce physical surgeries. Support was provided to put up notices and amend web pages giving alternative contact details.

3.13 Finally, the work of the Speaker was also put on hold. The main focus of the role is attendance at events to support the borough and also to raise the profile of, and funds for, their chosen charities. Government guidance is still that physical events should not take place where possible and the Speaker's participation remains restricted.

Technology

- 3.14 Before the pandemic hit, the Council had begun a process of upgrading the ICT hardware and software available to officers. This project has continued during the pandemic. As well as updating regular office software, the project has provided staff with new Windows 10 laptops which can connect to the network from any location. New software has also been provided with MS Teams being a particularly important new tool. This enables virtual meetings and catch-ups to take place whenever they are required and has transformed home working for many staff.
- 3.15 Due to the success of the new equipment, and to support the introduction of virtual committee meetings, the roll-out was extended to Members. This has been extremely beneficial in helping Member access to committee meetings, especially and generally it makes it much easier to provide support and design services where Members are using the same equipment. At this point almost all Members now have receiving the equipment or have an appointment booked.

Developing Services – Positive changes for the future

3.16 Whilst the Pandemic continues to impact on service provision, this is an opportunity to consider how to remobilise support for Members and make changes to the offer where beneficial based on the new technology available.

Committee meetings – virtual, hybrid, physical

3.17 Regulations to allow virtual (or hybrid) meetings run until May 2021 depending on any changes to that, virtual and/or hybrid meetings may continue to be offered where appropriate however it would be expected that the Council's main meeting types (Cabinet, Council, planning/licensing) would generally revert to physical meetings when possible. In the interim the Council is also continuing to monitor updated guidance from the government and across the sector on the safety of hybrid/physical meetings and whether they would meet with the government's social distancing regulations. Risk assessments would have to be signed off before these meetings could take place.

Member Learning and Development Programme

3.18 Member Information Briefing sessions have recently restarted with virtual sessions held on the Council's Summer Holiday Food and Activity programme and also on the 'Keep Tower Hamlets Safe – Tower Hamlets COVID-19 Local Outbreak Plan'. Feedback from the initial sessions has been positive with a number of comments from Members who prefer virtual sessions as they are

- easier to attend. Initial indicators to appear to show higher attendance levels and colleagues from other London Boroughs are also reporting increased attendance at similar sessions.
- 3.19 For the main Member Learning and Development Programme, the first virtual training session on Ethics and Probity is to take place soon. This is being run as an online seminar with participation opportunity (including question and answer session and scenarios).
- 3.20 Virtual training sessions may allow for recordings to take place and to be placed on the Members Hub to allow more accessibility for Members.
- 3.21 Whilst virtual Member Information Briefings appear to be the likely way forward, for Learning and Development Sessions a variety of options may be used depending on the style of training being required. However, virtual sessions do offer more flexibility both for Members and trainers and may also reduce costs.

Member Surgeries

- 3.22 Current COVID-19 regulations do allow meetings to take place indoors where necessary but also state that this should only happen where no other solutions are available. In addition, any venue for Member surgeries would require a COVID-19 risk assessment including around cleaning and sanitation. Further challenges would also have to be addressed, for example around limits to number of households meeting in the same indoor location, issues around shielding and more. For these reasons physical surgeries remain difficult to arrange.
- 3.23 Government guidance is continually being reviewed and consultation with the political groups will need to take place on the future arrangements of member surgeries. Opportunities are now being presented to make use of technology to include virtual surgeries as an option to increase accessibility and flexibility for residents and Members.

Speaker Duties

3.24 Restrictions on the role of the Speaker are likely for a while yet due to social distancing guidelines. Further opportunities to move to virtual events and social media communications will need to be explored.

General Support to Members

3.25 All of the above will take place in an environment where all Council services, including those involving Members, are may need to be reviewed to take account of the new technology being developed, the need to manage the impact of the pandemic and also the ongoing financial challenges at the Council.

4. **EQUALITIES IMPLICATIONS**

4.1 None specific to this report. However equalities implications will need to be considered in terms of the individual projects and services mentioned. For example, the need to take account of protecting vulnerable people should the Council move to holding physical meetings or events.

5. OTHER STATUTORY IMPLICATIONS

- 5.1 This section of the report is used to highlight further specific statutory implications that are either not covered in the main body of the report or are required to be highlighted to ensure decision makers give them proper consideration. Examples of other implications may be:
 - Best Value Implications,
 - Consultations.
 - Environmental (including air quality),
 - Risk Management,
 - Crime Reduction,
 - Safeguarding.
 - Data Protection / Privacy Impact Assessment.
- 5.2 None specific to this report.

6. COMMENTS OF THE CHIEF FINANCE OFFICER

6.1 This report recommends that the Standards Advisory Committee note the update and review potential future options for support for Member Development, Member Surgeries and related areas. There are no direct financial implications arising from this report.

7. COMMENTS OF LEGAL SERVICES

7.1 There are no specific legal implications arising from the contents of this report.

Linked Reports, Appendices and Background Documents

Linked Report

None.

Appendices

None.

Local Government Act, 1972 Section 100D (As amended)
List of "Background Papers" used in the preparation of this report
List any background documents not already in the public domain including officer
contact information.

None.

Officer contact details for documents: N/A



Agenda Item 3.5

Non-Executiv	row .			
Standards Ad				
Thursday,	TOWER HAMLETS			
Report of: Corporate Direct Monitoring Officer	Classification: Open (Unrestricted)			
Code of Conduct for Members - Complaint Monitoring				
Originating Officer(s)	Janet Fasan – Divisional Director – Legal &Deputy Monitoring Officer			
Wards affected	(All Wards)			

Executive Summary

This report updates the Advisory Committee on the quarterly monitoring information for complaints and investigations relating to alleged breaches Council's Code of Conduct for Members.

Recommendations:

The Standards (Advisory) Committee is recommended to:

Note the content of this report and the information contained in Appendix 1.

1. REASONS FOR THE DECISIONS

1.1 The Council's arrangements for dealing with complaints of breach of the Code of Conduct for Members (paragraph 11) provide for the Monitoring Officer to report quarterly (or less frequently if there are no complaints to report) to the Advisory Committee on the number and nature of complaints received and action taken as a result.

2. <u>ALTERNATIVE OPTIONS</u>

2.1 Not applicable.

3. <u>DETAILS OF REPORT</u>

- 3.1 The provision of quarterly reports relating to the number and nature of complaints assists the Advisory Committee in exercising its oversight role in terms of promoting and maintaining high standards of conduct.
- 3.2 The Advisory Committee last considered a monitoring report at its meeting on 30th January 2020. Since the last report to Committee there have been 14 new complaints of alleged breach of the Code of Conduct, 6 of which have been closed.

4.0 EQUALITIES IMPLICATIONS

4.1 There are no specific equalities implications arising from this report.

5. OTHER STATUTORY IMPLICATIONS

- 5.1 This section of the report is used to highlight further specific statutory implications that are either not covered in the main body of the report or are required to be highlighted to ensure decision makers give them proper consideration. Examples of other implications may be:
 - Best Value Implications,
 - · Consultations.
 - Environmental (including air quality),
 - · Risk Management,
 - Crime Reduction,
 - Safeguarding.
- 5.2 The Council's arrangements for dealing with complaints of breach of the Code of Conduct for Members were revised in December 2016 to improve the transparency and efficiency of the process.

6. COMMENTS OF THE CHIEF FINANCE OFFICER

- 6.1 This report details the framework used by the Monitoring Officer to provide quarterly reporting of Members complaints via the Advisory Committee and the number and nature of complaints, as per para 1.1
- 6.2 There are no financial implications arising from this report. However In the event that the Council agrees further action in response to this report, then approval for any further resources will need to be approved using existing financial regulatory rules prior to the making of any financial commitment.

7. LEGAL COMMENTS

7.1 The principal statutory provisions relating to standards of conduct are contained in the Localism Act 2011. Section 27(1) of the 2011 Act provides that the Council must promote and maintain high standards of conduct by Members and Co-opted Members of the authority.

7.2 Sections 27 and 28 of the Localism Act require the Council to adopt a Code of Conduct consistent with the Nolan principles of good governance and to appoint at least one Independent Person whose views must be sought and taken into account before the Council makes any decision about an alleged breach of the Code that has been investigated.

Linked Reports, Appendices and Background Documents

Linked Report

NONE.

Appendices

Appendix 1 Complaints and investigation monitoring information

Local Government Act, 1972 Section 100D (As amended)
List of "Background Papers" used in the preparation of this report

NONE

Officer contact details for documents:

N/A



Non-Executive Report of the:

Standards Advisory Committee

Thursday, 30 July 2020

Classification:
Open (Unrestricted)

TOWER HAMLETS

Report of: Asmat Hussain, Corporate Director, Governance and Monitoring Officer

Member Attendance Update

Originating Officer(s)	Matthew Mannion, Head of Democratic Services
Wards affected	(All Wards);

Executive Summary

This report provides an update on Member attendance at formal Council and Committee meetings.

Recommendations:

The Standards Advisory Committee is recommended to:

1. Review and comment on the report.

1. REASONS FOR THE DECISIONS

1.1 This is a noting report to enable the Committee to undertake its role monitoring Member behaviour in relation to the Code of Conduct.

2. <u>ALTERNATIVE OPTIONS</u>

2.1 This is a noting report.

3. <u>DETAILS OF THE REPORT</u>

- 3.1 Councillors and Co-optees will attend a number of formal Council and Committee meetings as part of their different roles. The number of meetings will vary significantly depending on the role of each Member with some required to attend many some Committees whilst others may only be on Council.
- 3.2 There is no statutory requirement for Members to attend meetings except that there is a general requirement that a should a Councillor fail to attend at least

- one qualifying meeting in any six-month period they will automatically cease to be a Member of the local authority.
- 3.3 This requirement can though be overcome through a report to Council which can agree an extension for one or more Councillors for any appropriate reasons. Over the last year, two such extensions have been granted:
 - 13 November 2019, Council agreed an extension for Councillor Mufeedah Bustin to allow her to undertake maternity leave. The extension was to 31 May 2020.
 - 16 June 2020, the General Purposes Committee (under its emergency powers on behalf of Council) agreed a general extension for all Councillors until the end of October 2020 due to the impact of the COVID-19 lockdown on Council meetings and attendance.
- 3.4 Member attendance details are set out in the minutes to the meeting. They are also listed on the website under each meeting as well as being available through individual stats reports for each Councillor/Mayor/Co-optee.
- 3.5 A number of status indicators are used in relation to Member attendance:
 - Expected the Member is expected to attend this meeting (usually a meeting which has not yet taken place)
 - Present as Expected the Member attended the meeting
 - Present as Substitute the Member attended as a substitute for the regular attendee
 - In Attendance the Member has attended a meeting where they are not on the Committee itself. This could be to give evidence/make a submission or simply to observe.
 - Apologies apologies for absence were received on behalf of the Member either in advance or at the meeting
 - Absent the Member did not attend and no apologies were received

In Attendance

- 3.6 The introduction of virtual meetings has given rise to anomalies in respect to the 'In Attendance' status at meetings. At physical meetings it is easy enough to see whether a Member is in attendance. It becomes a lot more difficult for virtual meetings. A Member may join the Teams meeting and so be easily logged by the clerk but equally they may just watch the public webcast. They may also watch an archive recording at a later date.
- 3.7 Where there is doubt the Democratic Services Officer could operate an 'honour' system whereby if a Member emails them to confirm they have watched the meeting then they will be added to the attendance for the meeting. Or 'In Attendance' could be restricted to those who actively participate (although it wouldn't be desirable if this encouraged Members to make contributions just to be marked as 'In Attendance'). For the moment the issue is being monitored and Members are be marked 'In Attendance' where possible.

Attendance Recording

3.8 Appendix 1 sets out the attendance for the period May 2019 to May 2020. It sets out where Members have been present as part of the committee membership or otherwise in attendance as well as any apologies given. Where no apologies were given they are marked as 'Absent'.

4. **EQUALITIES IMPLICATIONS**

4.1 None specifically arising from this noting report.

5. OTHER STATUTORY IMPLICATIONS

- 5.1 This section of the report is used to highlight further specific statutory implications that are either not covered in the main body of the report or are required to be highlighted to ensure decision makers give them proper consideration. Examples of other implications may be:
 - Best Value Implications,
 - Consultations.
 - Environmental (including air quality),
 - Risk Management,
 - Crime Reduction,
 - Safeguarding.
 - Data Protection / Privacy Impact Assessment.
- 5.2 None specifically arising from this report although monitoring by the Standards Advisory Committee helps ensure statutory rules are being effectively followed.

6. COMMENTS OF THE CHIEF FINANCE OFFICER

6.1 This report recommends that the Standards Advisory Committee note Member attendance for the period May 2019 to May 2020 as reported in Appendix 1. There are no direct financial implications arising from this report.

7. COMMENTS OF LEGAL SERVICES

- 7.1 The Localism Act 2011 introduced new arrangements to govern the Standards of Conduct for local authority members and co-optees. Seven guiding principles of conduct are set out:- selflessness; integrity; objectivity; accountability; openness; honesty and leadership.
- 7.2 The information in this report supports these guiding principles and, in particular, enhances performance and openness in relation to members' performance of their Council duties.

Linked Reports, Appendices and Background Documents

Linked Report

• Previous attendance monitoring reports to Standards Advisory Committee.

Appendices

- Appendix 1 Member attendance May 2019 to May 2020.
- Appendix 2 Co-optee attendance May 2019 to May 2020.

Local Government Act, 1972 Section 100D (As amended)
List of "Background Papers" used in the preparation of this report
List any background documents not already in the public domain including officer contact information.

None.

Officer contact details for documents:

N/A

	Total			In			% Present
Username	Expected	Expected	Present	Attendance	Absent	Apologies	when
	•						expected
Councillor Abdal Ullah	17	17	11	0	0	6	
Councillor Abdul Mukit MBE	21	21	17	0	0	4	
Councillor Amina Ali	32	30	25	2	0	5	83%
Councillor Andrew Wood	57	47	36	10	0	9	77%
Councillor Asma Begum	27	25	19	2	0	6	76%
Councillor Asma Islam	19	18	17	1	1	0	94%
Councillor Ayas Miah	18	18	14	0	1	3	78%
Councillor Bex White	20	20	17	0	0	3	85%
Councillor Candida Ronald	39	34	26	5	0	6	76%
Councillor Dan Tomlinson	26	21	14	5	0	7	67%
Councillor Danny Hassell	32	25	23	7	0	3	92%
Councillor David Edgar	23	20	20	3	0	0	100%
Councillor Denise Jones	24	22	19	2	0	3	86%
Councillor Dipa Das	31	31	23	0	0	8	74%
Councillor Ehtasham Haque	24	21	17	3	0	3	81%
Councillor Eve McQuillan	38	38	27	0	1	10	71%
Councillor Faroque Ahmed	20	19	10	1	0	9	53%
Councillor Gabriela Salva Macallan	29	27	23	2	1	3	85%
Councillor Harun Miah	7	7	5	0	0	2	71%
Councillor Helal Uddin	20	20	17	0	0	3	85%
Councillor James King	31	23	19	8	0	4	83%
Councillor John Pierce	27	25	19	2	0	5	76%
Councillor Kahar Chowdhury	26	26	21	0	1	4	81%
Councillor Kevin Brady	20	19	16	1	0	3	84%
Councillor Kyrsten Perry	19	19	18	0	0	1	95%
Councillor Leema Qureshi	24	24	22	0	0	2	92%
Councillor Marc Francis	30	28	24	2	0	4	86%
Councillor Mohammed Ahbab Hossair		21	16	0	0	5	76%
Councillor Mohammed Pappu	22	22	15	0	1	6	68%
Councillor Motin Uz-Zaman	22	21	20	1	0	1	95%
Councillor Mufeedah Bustin	23	23	12	0	0	9	52%
Councillor Peter Golds	38	26	25	12	0	1	96%
Councillor Puru Miah	9	7	6	2	0	1	86%
Councillor Rabina Khan	17	17	14	0	0	3	82%
Councillor Rachel Blake	32	29	28	3	0	1	97%
Councillor Rajib Ahmed	24	23	19	1	2	2	83%
Councillor Sabina Akhtar	31	23	26	9	0	3	118%
Councillor Sabina Akhtar Councillor Shad Chowdhury	28	26	20	2	0	5	77%
,	28	26	17	3	2	5	71%
Councillor Shah Ameen	35	33	24	2	0	8	71%
Councillor Sirajul Islam			24		•		
Councillor Sufia Alam	39	37	26	2	0	11	70%
Councillor Tarik Khan	34	27		7	0	3	89%
Councillor Val Whitehead	19	18	18	1	0	0	100%
Councillor Victoria Obaze	14	14	10	0	0	4	71%
Councillor Zenith Rahman	22	22	17	0	0	5	77%
Mayor John Biggs	42	34	25	8	0	6	74%
Average	26	24	19	2	0	4	81%

Note - Maternity Leave



Page 2

Appendix 2

Name of Co- optee/Independent	Title/Committee	Present	Apologies	Notes
Member	Co. autor OCC	-	1	A
Halima Islam	Co-optee OSC	5	1	Appointed during 2019/20
James Wilson	Co-optee OSC	5	1	Appointed during 2019/20
Neil Cunningham	Co-optee Children and Education Sub-	3	1	
	Committee	(plus 1 OSC meetings)	(plus 1 OSC meeting)	
Joanna Hannan		3	1 (Absent)	
		(plus 1 OSC meeting)	(plus 1 OSC meeting)	
Ahmed Hussain		3	1	
		(plus 3 OSC meetings)		
Fatiha Kassouri		4	0	
		(plus 1 OSC meeting)	(plus 1 OSC meeting)	
Dr Phillip Rice		4	0	
		(plus 3 OSC meetings)		
Khoyrul Shaheed		0	3 Apologies, 1 Absent	
		(plus 1 OSC meeting)	(plus 1 OSC meeting)	
David Burbidge	Health SSC	4	0	
Sue Kenton		4	0	
Anne Ambrose	Housing	4	0	
Moshin Hamim		1	2 Apologies, 1 Absent	
Charlotte Webster	Audit Committee Independent Person	2	0	Appointed during 2019/20
John Jones	Chair Pensions Board	4	0	
John Gray		3	1	
Annette McKenna		2	2	
Nneka Oroge		3	1	
David Stephen		4	0	
Thompson				
Colin Robertson	Independent Investment Advisor	2	1	
	(Pensions Committee)			
John Pulford	Chair, Standards Advisory Committee	3	0	
Fiona Browne		2	1	
Nafisa Adam		1	2	
Mike Houston		2	1	

This page is intentionally left blank

Agenda Item 3.7

Non-Executive Report of the:

Standards Advisory Committee

Thursday, 30 July 2020

Classification:
Open (Unrestricted)

Register of Members' Gifts and Hospitality

Originating Officer(s)	Matthew Mannion; Head of Democratic Services
Wards affected	(All Wards);

Executive Summary

This report provides an update on the declarations of gifts and/or hospitality received from Members since the previous report to the Committee on 30 January 2020.

Standards (Advisory) Committee are receiving this report as it monitors compliance with the requirement in the Council Code of Conduct for Members to register and gift or hospitality with an estimated value of at least £25.

Recommendations:

The Standards (Advisory) Committee is recommended to:

1. Review and note the declarations of Gifts and/or Hospitality offered as reported in Appendix 1.

1. REASONS FOR THE DECISIONS

- 1.1 There is a statutory requirement for the Council to adopt a Code of Conduct for Members. For the purpose of the Code a Member includes the Mayor, elected Councillors and Co-opted Members of the Authority.
- 1.2 The Council's Code of Conduct (paragraph 3.6) requires a Member to register any gift or hospitality with an estimated value of at least £25 and the person from whom it is received.

2. <u>ALTERNATIVE OPTIONS</u>

2.1 This is a noting report.

3. DETAILS OF THE REPORT

- 3.1 Appendix 1 provides a copy of the Register of Gifts and Hospitality declared from 1 January to 30 June 2020. A total of 3 declarations were made during this period, all by the Mayor and all were declared on time within the 28-day notification deadline. This is a significant reduction since previous reporting periods.
- 3.2 When reviewing the declarations, the Committee are encouraged to consider whether they think decisions around specific gifts, for example whether they were kept, refused or donated to the Speaker's Fund, were appropriate in those cases.

The Impact of the Pandemic

3.3 As would be expected, the current COVID-19 pandemic has much reduced the number of events and occasions that Members might attend and so also reduced the number of related declarations of gifts and hospitality.

Iftar Parties

- 3.4 One issue for discussion that has arisen recently was around Iftar Events during Ramandan. Councillors may, when attending, by given Iftar Packs to break their fast just as all other attendees were. The packs themselves were unlikely to cost over £25 and so did not need to be declared (although public perception could be considered) but there were also questions about what happens where a Councillor is handed a large number of boxes and asked to distribute them to others.
- 3.5 The discussions considered whether those receiving the boxes from the Members would perceive they were receiving a gift from the Member and therefore whether it was creating an advantage to that Member.
- 3.6 It was considered that it was likely recipients would simply view the Councillor as a local dignitary handing out the food but this did demonstrate the need for Members to be cautious in all situations and there would be circumstances where a declaration was useful to clarify a situation.

Internal Audit on Corporate Governance

- 3.7 Gifts and Hospitality is an area also being considered in a current audit on the Council's Corporate Governance. Issues it is likely to consider include:
 - Total number of declarations
 - The value of individual gifts and whether higher value gifts should always be refused or donated (e.g. to the Speaker's Charity).
 - The role of the Standards Advisory Committee in scrutinising gifts and hospitality.

Communications

3.8 In May reminder of the need to continue to declare gifts and hospitality was included in the Members Bulletin during the pandemic. In addition, the Chair of the Standards Advisory Committee has written to all Members highlighting the lack of declarations and ask all Members to think carefully about whether there are any declarations that may have been missed during the pandemic period.

Next Steps

3.9 The next opportunity to highlight these issues to Members is likely to be the next Ethics and Probity Training which will be a required member development session for all Members. This is expected to take place in early September.

4. **EQUALITIES IMPLICATIONS**

4.1 There are no equalities implications arising from this report.

5. OTHER STATUTORY IMPLICATIONS

- 5.1 This section of the report is used to highlight further specific statutory implications that are either not covered in the main body of the report or are required to be highlighted to ensure decision makers give them proper consideration. Examples of other implications may be:
 - Best Value Implications,
 - Consultations,
 - Environmental (including air quality),
 - Risk Management,
 - Crime Reduction,
 - Safeguarding.
 - Data Protection / Privacy Impact Assessment.
- 5.2 None arising from this report.

6. COMMENTS OF THE CHIEF FINANCE OFFICER

6.1 This report recommends that the Standards Advisory Committee note the declarations of Gifts and/or Hospitality offered as reported in Appendix 1. There are no direct financial implications arising from this report.

7. <u>COMMENTS OF LEGAL SERVICES</u>

7.1 Section 29 of the Localism Act 2011 Act provides that the Council's Monitoring Officer must establish and maintain a register of interests of Members of the Authority.

7.2 Section 30 of the 2011 Act requires Members to register disclosable pecuniary interests within 28 days. Otherwise it is for the Council to determine what is entered in the register of interests and as indicated in this report that includes gifts and hospitality with an estimated value of at least £25.

Linked Reports, Appendices and Background Documents

Linked Report

Previous update reports to Standards (Advisory) Committee meetings.

Appendices

 Appendix 1 – Register of Gifts and Hospitality declared – 1 January 2020 to 30 June 2020.

Local Government Act, 1972 Section 100D (As amended)
List of "Background Papers" used in the preparation of this report
List any background documents not already in the public domain including officer contact information.

None.

Officer contact details for documents:

N/A

Page 235

Gifts and Hospitality Accepted 1 January 2020 – 30 June 2020

Name	Date offered/event	Туре	Accepted or Declined	Date Declared	On Time?	Provided By	Estimated Value	Description
Mayor John Biggs	7 January 2020	Gift	Accepted	9 January 2020	Yes	Queen Victoria Seamen's Rest	£25	A mug and copy of Saving Jack book
Mayor John Biggs	14 January 2020	Gift	Accepted	21 January 2020	Yes	The Bangladeshi High Commission	£25	Gift of Wine
Mayor John Biggs	16 January 2020	Gift	Accepted	21 January 2020	Yes	A Resident	£25	Jewels of the Crown by Lily Bloom

This page is intentionally left blank

Non-Executive Report of the:

Standards Advisory Committee

Thursday, 30 July 2020



Classification:

Open (Unrestricted)

Report of: Corporate Director, Governance and Monitoring Officer

Dispensations u	ınder section	33 of the Local	ism Act 2011

Originating Officer(s)	Janet Fasan, Divisional Director, Legal Services and
	Deputy Monitoring Officer
	Matthew Mannion – head of Democratic Services
Wards affected	(All Wards)

Executive Summary

This bi-annual report informs the Advisory Committee of dispensations in relation to disclosable pecuniary interests (DPI's) under section 33 of the Localism Act 2011.

Recommendations:

That the Advisory Committee note the content of this report and the specific dispensation granted by the Monitoring Officer detailed in paragraph 3.4 of the report.

1. REASONS FOR THE DECISIONS

This is a bi-annual noting report informing members of the Advisory 1.1 Committee of the dispensations granted by the Monitoring Officer (if any) and the general dispensations which are applicable in relation to DPI's.

2. **ALTERNATIVE OPTIONS**

2.1 Not applicable.

3. **DETAILS OF REPORT**

3.1 The Code of Conduct for Members requires that the Mayor, Councillors and Co-opted Members register any disclosable pecuniary interest (DPI) and other specified interests in the Register of Members Interests. If a Member has a DPI in relation to any matter to be discussed at a meeting they must:

- Not participate in any discussion of the agenda item, not vote on the matter and leave the room whilst the agenda item is discussed and voted on.
- 3.2 However, a Member who has a DPI in a matter to be discussed at a forthcoming meeting of the authority may make a written request before the meeting to the Monitoring Officer for a dispensation to enable them to participate in the discussion and vote.
- 3.3 A dispensation may be granted where the Monitoring Officer is satisfied that:
 - (a) without the dispensation the number of persons prohibited from participating in any particular business would be so great a proportion of the body transacting the business as to impede the transaction of the business;
 - (b) without the dispensation the representation of different political groups on the body transacting any particular business would be so upset as to alter the likely outcome of any vote relating to the business;
 - (c) granting the dispensation is in the interests of persons living in the authority's area; or
 - (d) it is otherwise appropriate to grant a dispensation.

Any grant of a dispensation must specify the duration of the dispensation up to a maximum of 4 years.

- 3.4 **Specific Dispensation:** On 21 July 2020 a specific dispensation was granted to Councillor Sirajul Islam in respect of his role as Cabinet Member for Housing. As a Council tenant he had a potential interest in any work around tenancy agreements and similar. However, as the relevant Cabinet Member he would be expected to have a role in relation to this. The dispensation allows this to happen whilst putting certain restrictions in place in particular around any formal decision-making processes.
- 3.5 Before granting the dispensation, the Monitoring Officer consulted with the Chair of the Standards Advisory Committee who agreed to the dispensation.
- 3.6 **General Dispensation:** There is a continuing General Dispensation to all Members to be present, speak and vote where they would otherwise have a DPI in the following matters:
 - (a) Housing: where the Councillor (or spouse or partner) holds a tenancy or lease with the Council as long as the matter does not relate to the particular tenancy or lease of the Councillor (their spouse or partner);
 - (b) Council Tax: setting the council tax and related matters including setting precepts and agreeing council tax reduction schemes; and
 - (c) Determining an allowance, travelling expense, payment or indemnity for Councillors
 - (d) It was agreed at the Committee meeting on 30 January 2020 to extend the above dispensation (c) to allow discussion of pay for Council officers. This

is in relation to link between annual pay increases for staff and related increases in allowances for Members.

- 3.7 Guidance issued by DCLG in September 2013 (Openness and transparency on personal interests) stated the DCLG view is that Members do not need a dispensation to take part in the business of setting the council tax or precept or local arrangements for council tax support because this is a decision affecting the generality of the public in the area rather than Members as individuals. Nonetheless the Monitoring Officer considers it prudent for the sake of completeness to include Council Tax in the General Dispensation.
- 3.8 The dispensation for Council Tax relates to a Member's DPI and does not affect a Member's obligation under Section 106 of the Local Government Finance Act 1992 to declare and not vote if they are 2 months or more in arrears with their Council Tax when voting on setting the Council's budget.
- 3.9 The General Dispensation will apply until the next Mayoral and local elections in May 2022.

4. EQUALITIES IMPLICATIONS

4.1 There are no specific equalities implications arising from this report.

5. OTHER STAUTORY IMPLICATIONS

- 5.1 This section of the report is used to highlight further specific statutory implications that are either not covered in the main body of the report or are required to be highlighted to ensure decision makers give them proper consideration. Examples of other implications may be:
 - Best Value Implications,
 - Consultations.
 - Environmental (including air quality),
 - Risk Management,
 - Crime Reduction,
 - Safeguarding.
- 5.2 The Monitoring Officer has introduced a standard application form for Members to complete when seeking a dispensation in order to make the process more efficient and transparent.

6. <u>COMMENTS OF THE CHIEF FINANCE OFFICER</u>

6.1 This is a noting report informing members of the advisory committee of the conduct required of members, Councillors and Co-opted Members to register any disclosable pecuniary interest (DPI) and other specified interests in the Register of Members Interests. There are no financial implications arising from this report.

7. **LEGAL COMMENTS**

7.1 Section 31(4) of the Localism Act 2011 provides that a Member who has a disclosable pecuniary interest in any matter to be considered at a meeting may not participate in any discussion, or vote on the matter. However, by virtue of section 33, an authority may, on a written request by a Member, grant a dispensation relieving the member from either or both of the restrictions in Section 31(4). This is reflected in paragraphs 32 and 33 of the Code of Conduct for Members.

Linked Reports, Appendices and Background Documents

Linked Report

NONE

Appendices

NONE

Local Government Act, 1972 Section 100D (As amended)
List of "Background Papers" used in the preparation of this report

NONE

Officer contact details for documents:

N/A